Provider Performance	Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013										
					Date of l	Report: (09/30/201	3			
Engagement, Retention and Co	ntinuity of Care I	Measure	Status by	Level of	Care an	d SFY 20	13 Quar	ter*			
Detoxification - Engagement		Qua	rter 1	Quai	rter 2	Quai	rter 3	Quarter 4		SFY13 Cumul	
% (#) of Detox Clients/Length of Stay At Least Two Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	94.1% (11,285)	90.0%	2,698	92.0%	2,448	90.6%	2,541	91.5%	2,551	91.0%	10,238
Region I	95.3% (7136)	88.1%	1,664	89.8%	1,447	88.3%	1,544	90.8%	1,558	89.2%	6,213
Region II	94.6% (1270)	94.2%	291	96.5%	328	95.0%	246	94.9%	242	95.2%	1,107
Region III	90.5% (1134)	92.2%	343	94.3%	279	93.5%	333	92.1%	305	93.0%	1,260
Region IV	88.8% (1070)	93.6%	235	94.2%	226	94.4%	251	91.5%	259	93.4%	971
Region V	95.6% (675)	93.2%	165	96.6%	168	94.9%	167	91.7%	187	94.0%	687
Detoxification - Retention		Quarter 1 Quarter 2 Quarter 3					Quarter 4		arter 4 SFY13 Cu		
% of Discharged Detox Clients/Completed Treatment	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	70.2% (8150)	74.3%	2,209	76.8%	2,019	77.8%	2,140	76.1%	2,092	76.2%	8,460
Region I	69.0% (4924)	77.0%	1,436	78.9%	1,249	80.3%	1,360	80.4%	1,354	79.1%	5,399
Region II	75.3% (999)	74.4%	229	75.9%	258	74.9%	194	74.6%	188	75.0%	869
Region III	70.5% (879)	70.1%	260	72.2%	213	75.3%	268	69.8%	231	71.8%	972
Region IV	71.3% (849)	72.5%	182	79.5%	190	79.3%	211	73.4%	204	76.1%	787
Region V	71.0% (499)	57.6%	102	63.4%	109	60.8%	107	56.7%	115	59.5%	433
Detoxification - Continuity of Care		Qua	rter 1	Quai	rter 2	Quai	rter 3	Quai	ter 4	SFY13 Cu	ımulative
% of Unduplicated Detox Clients/Linked to Treatment	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	49.1% (4585)	56.0%	1,512	55.4%	1,168	51.3%	1,060	43.1%	811	52.0%	4,551
Region I	44.7% (2587)	52.8%	889	52.5%	660	46.4%	592	41.5%	478	48.8%	2,619
Region II	52.3% (545)	60.6%	174	53.6%	149	57.6%	106	46.8%	80	55.3%	509
Region III	55.5% (518)	63.9%	212	63.9%	149	59.9%	161	45.4%	104	58.9%	626
Region IV	61.7% (603)	59.1%	137	63.1%	118	59.2%	116	46.2%	86	57.1%	457
Region V	55.6% (332)	61.0%	100	60.1%	92	59.4%	85	43.2%	63	56.1%	340

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Engagement, Retention and Co	ontinuity of Care I	Measure	Status by			d SFY 20	013 Quar	ter*			
Level I - Engagement		Quai	rter 1	Quai	rter 2	Qua	rter 3	Quai	rter 4	SFY13 Cu	ımulative
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	42.8% (13,872)	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region I	48.8% (6200)	59.9%	1,869	58.1%	1,838	64.8%	2,021	62.0%	1,783	61.2%	7,511
Region II	44.2% (2400)	46.4%	608	42.6%	553	47.3%	698	40.9%	531	44.4%	2,390
Region III	28.3% (1928)	34.9%	681	32.9%	652	33.0%	721	34.4%	696	33.8%	2,750
Region IV	52.8% (1313)	54.0%	239	47.6%	195	52.2%	233	46.9%	214	50.2%	881
Region V	40.9% (2031)	40.3%	403	35.8%	318	39.6%	396	37.1%	355	38.3%	1,472
Level I - Retention		Quai	rter 1	Quai	rter 2	Qua	rter 3	Quai	rter 4	SFY13 Ct	ımulative
% of Discharged Level I Clients/Completed Treatment (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.9% (11,681)	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region I	52.6% (4804)	56.0%	1,443	58.2%	1,510	59.7%	1,374	55.9%	987	57.5%	5,314
Region II	58.2% (2335)	57.5%	653	53.0%	578	61.7%	706	59.2%	500	57.9%	2,437
Region III	43.8% (2453)	43.8%	782	48.9%	874	48.4%	892	47.8%	645	47.2%	3,193
Region IV	42.7% (770)	45.4%	171	37.1%	112	37.8%	105	29.9%	58	38.7%	446
Region V	39.8% (1319)	45.5%	352	42.2%	266	34.1%	206	30.8%	114	39.5%	938
Level I - Retention		Quai	rter 1	Quai	rter 2	Qua	rter 3	Quai	rter 4	SFY13 Ct	ımulative
% of Clients/At Least 10 Sessions After First 30 Days (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	22.7% (7344)	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region I	23.9% (3032)	33.2%	1,037	31.5%	998	29.2%	911	21.6%	621	29.0%	3,567
Region II	20.4% (1106)	24.4%	319	23.4%	304	19.7%	291	13.3%	173	20.2%	1,087
Region III	15.3% (1042)	20.3%	396	20.8%	413	19.4%	424	16.0%	323	19.1%	1,556
Region IV	30.3% (753)	41.5%	184	37.1%	152	38.3%	171	23.5%	107	35.0%	614
Region V	28.4% (1411)	32.1%	321	32.0%	284	27.9%	279	20.5%	196	28.1%	1,080
Level I - Retention		Quai	rter 1	Quai	rter 2	Qua	rter 3	Quai	rter 4	SFY13 Ct	ımulative
% of Admitted Level I Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.8% (15,820)	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region I	51.1% (6492)	59.8%	1,865	60.5%	1,915	58.8%	1,836	48.7%	1,402	57.1%	7,018
Region II	54.2% (2942)	59.9%	784	57.4%	744	59.5%	878	48.0%	622	56.3%	3,028
Region III	44.2% (3011)	49.6%	968	54.0%	1,071	51.7%	1,129	44.1%	892	49.9%	4,060
Region IV	49.4% (1228)	56.0%	248	50.7%	208	49.6%	221	32.7%	149	47.1%	826
Region V	43.2% (2147)	51.2%	513	47.4%	421	40.9%	409	29.8%	285	42.3%	1,628

Provider Performan	ce and Outcomes	Report D	ashboar	i Summa	ry Table	- SFY 20)13				
					Date of 1	Report: (09/30/201	3			
Engagement, Retention and Co	ontinuity of Care I	Measure	Status by	Level of	Care an	d SFY 20)13 Quar	ter*			
Level I - Continuity of Care		Quai	rter 1	Quai	rter 2	Quai	rter 3	Quarter 4		SFY13 Cumulativ	
% of Discharged Clients/12-Step Group Participation (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	30.5% (6913)	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437
Region I	35.6% (2974)	42.0%	1,063	41.4%	1,028	48.6%	1,063	53.8%	881	45.6%	4,035
Region II	36.2% (1460)	44.5%	503	44.5%	457	48.4%	532	46.8%	373	46.0%	1,865
Region III	21.7% (1221)	25.7%	459	25.3%	452	25.7%	460	25.7%	346	25.6%	1,717
Region IV	27.8% (468)	32.8%	113	31.9%	86	35.5%	88	25.2%	41	32.0%	328
Region V	26.6% (790)	23.1%	170	20.1%	120	26.0%	132	24.7%	70	23.2%	492
Level I - Continuity of Care		Quai	uarter 1 Quarter 2 Quarter 3				Quarter 2 Quarter 3 Quarter 4		Quarter 4		ımulative
% of Discharged Clients/Supportive Interaction (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	71.4% (16,106)	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987
Region I	75.6% (6258)	78.2%	1,967	79.4%	1,977	83.1%	1,811	83.2%	1,351	80.7%	7,106
Region II	86.2% (3441)	83.2%	935	84.8%	877	86.8%	951	85.9%	672	85.1%	3,435
Region III	56.8% (3194)	63.0%	1,123	61.6%	1,106	68.5%	1,239	68.3%	916	65.2%	4,384
Region IV	67.6% (1133)	60.3%	199	61.9%	164	65.7%	161	64.6%	102	62.7%	626
Region V	69.5% (2080)	68.6%	509	72.1%	427	66.8%	332	60.9%	168	68.2%	1,436
Level I - Continuity of Care		Quai	rter 1	Quai	rter 2	Qua	rter 3	Quai	rter 4	SFY13 Cu	ımulative
% of Discharged Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	74.1% (16,758)	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676
Region I	78.0% (6501)	80.7%	2,052	82.2%	2,069	86.1%	1,895	85.9%	1,410	83.4%	7,426
Region II	88.2% (3535)	85.8%	968	86.5%	905	88.6%	975	88.2%	700	87.2%	3,548
Region III	59.2% (3345)	65.4%	1,168	64.0%	1,143	70.4%	1,263	69.7%	933	67.2%	4,507
Region IV	70.3% (1172)	70.3%	232	70.0%	182	73.0%	173	70.9%	112	71.0%	699
Region V	74.5% (2205)	72.3%	532	73.9%	435	69.8%	344	67.0%	185	71.4%	1,496

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Engagement, Retention and Con	ntinuity of Care I	Measure	Status by	Level of	Care an	d SFY 20	013 Quar	ter*			
Level II - Engagement		Quai	rter 1	Quai	rter 2	Qua	rter 3	Quai	rter 4	SFY13 Cu	umulative
% Admitted Clients/At Least 12 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (4480)	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region I	38.1% (1873)	39.6%	599	37.2%	555	39.8%	596	36.9%	522	38.4%	2,272
Region II	30.3% (951)	23.3%	206	21.3%	183	22.4%	220	25.0%	225	23.0%	834
Region III	39.4% (913)	46.8%	289	44.4%	280	45.1%	280	43.0%	259	44.8%	1,108
Region IV	48.4% (310)	47.8%	43	53.5%	46	42.1%	32	44.7%	38	47.2%	159
Region V	44.1% (433)	62.8%	76	58.4%	87	51.1%	90	62.0%	80	57.9%	333
Level II - Retention		Quai	rter 1	Quai	rter 2		rter 3		rter 4	SFY13 Cu	umulative
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	41.0% (4913)	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region I	42.6% (2094)	44.2%	669	41.3%	616	42.2%	632	41.4%	586	42.3%	2,503
Region II	34.1% (1070)	28.3%	251	25.6%	220	29.9%	293	30.4%	274	28.6%	1,038
Region III	44.3% (1025)	47.7%	295	47.7%	301	46.4%	288	46.6%	281	47.1%	1,165
Region IV	46.9% (300)	46.7%	42	54.7%	47	44.7%	34	41.2%	35	46.9%	158
Region V	43.2% (424)	66.1%	80	55.7%	83	51.7%	91	59.7%	77	57.6%	331
Level II - Retention		Quai	rter 1	Quai	rter 2	Qua	rter 3		rter 4	SFY13 Ct	umulative
% of Discharged Level II Clients/Completed Treatment (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	44.3% (4502)	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region I	44.9% (1855)	43.7%	570	41.6%	506	40.0%	460	32.4%	279	40.1%	1,815
Region II	45.3% (1225)	49.0%	374	49.7%	375	46.9%	380	41.1%	233	47.0%	1,362
Region III	39.0% (773)	39.0%	208	38.0%	204	34.0%	157	35.1%	114	36.8%	683
Region IV	40.8% (227)	31.0%	22	27.0%	17	23.9%	11	22.9%	8	27.0%	58
Region V	52.8% (422)	77.1%	74	73.4%	80	58.5%	72	73.3%	63	69.8%	289
Level II - Retention			rter 1		rter 2	_	rter 3	_	rter 4		umulative
% of Admitted Level II Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	54.0% (6477)	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region I	54.8% (2693)	55.8%	845	52.6%	785	52.4%	785	49.0%	693	52.5%	3,108
Region II	53.1% (1666)	57.1%	506	55.2%	474	56.6%	555	46.9%	422	54.0%	1,957
Region III	52.6% (1219)	56.5%	349	57.1%	360	53.8%	334	51.2%	309	54.7%	1,352
Region IV	57.5% (368)	55.6%	50	65.1%	56	52.6%	40	47.1%	40	55.2%	186
Region V	54.1% (531)	68.6%	83	59.7%	89	55.1%	97	59.7%	77	60.2%	346

Provider Performance and Outcomes Report Dashboard Summary Table - SF Y 2013											
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Engagement, Retention and Co	ntinuity of Care	Measure	Status by	Level of	Care an	d SFY 20	13 Quar	ter*			
Level II - Continuity of Care		Quai	rter 1	Quai	rter 2	Quai	rter 3	Quai	rter 4	SFY13 Cu	umulative
% of Discharged Clients/12-Step Group Participation (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	52.3% (5015)	53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682
Region I	56.5% (2189)	60.1%	801	60.5%	763	58.6%	676	60.8%	557	60.0%	2,797
Region II	50.5% (1223)	45.8%	341	46.2%	320	50.9%	382	49.0%	288	47.9%	1,331
Region III	46.4% (903)	46.6%	270	51.5%	304	48.1%	257	56.2%	240	50.3%	1,071
Region IV	46.3% (252)	42.5%	37	55.7%	44	43.1%	28	58.0%	40	49.7%	149
Region V	56.5% (448)	75.5%	77	71.8%	89	68.1%	92	83.5%	76	73.9%	334
Level II - Continuity of Care		Quai	rter 1	Quai	rter 2	Quai	Quarter 3 Quarter 4 SF		Quarter 4		umulative
% of Discharged Clients/Supportive Interaction (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.9% (7295)	77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817
Region I	80.1% (3118)	83.2%	1,096	81.2%	1,007	82.7%	944	83.2%	749	82.5%	3,796
Region II	80.9% (1994)	76.5%	561	71.4%	494	72.5%	540	73.6%	413	73.5%	2,008
Region III	55.4% (1063)	65.0%	381	65.5%	383	62.4%	332	78.8%	330	67.2%	1,426
Region IV	77.6% (420)	71.3%	57	80.3%	57	64.9%	37	70.7%	41	72.2%	192
Region V	87.8% (700)	86.1%	87	86.2%	106	86.7%	117	94.4%	85	88.0%	395
Level II - Continuity of Care		Quai	rter 1	Quai	rter 2	Quai	rter 3	Quai	rter 4	SFY13 Cu	umulative
% of Discharged Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	81.1% (7859)	82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448
Region I	83.8% (3292)	85.7%	1,145	85.0%	1,072	85.1%	979	85.8%	785	85.4%	3,981
Region II	84.6% (2099)	80.1%	589	77.4%	545	78.8%	597	80.4%	468	79.1%	2,199
Region III	67.9% (1320)	77.8%	455	76.7%	451	73.8%	397	81.3%	347	77.2%	1,650
Region IV	80.9% (437)	81.3%	65	88.6%	62	73.7%	42	78.0%	46	80.8%	215
Region V	90.0% (711)	89.1%	90	86.3%	107	89.6%	121	94.4%	85	89.6%	403

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							09/30/201				
Engagement, Retention and Co	ntinuity of Care I	Measure	Status by	Level of	Care an	d SFY 20	13 Quar	ter*		1	
Level III.5 - Engagement		Qua	rter 1	Quai	rter 2	Qua	rter 3	Quai	rter 4	SFY13 Ct	umulative
% of Level III.5 Clients/Length of Stay of At Least 7 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	87.1% (9932)	86.5%	2,732	87.1%	2,656	86.6%	2,685	85.5%	2,551	86.4%	10,624
Region I	85.8% (4415)	87.1%	1,711	86.9%	1,626	86.4%	1,626	85.7%	1,579	86.5%	6,542
Region II	88.8% (2180)	86.4%	336	85.6%	321	88.7%	339	86.1%	317	86.7%	1,313
Region III	86.2% (1003)	84.4%	368	87.9%	385	86.6%	407	86.0%	351	86.2%	1,511
Region IV	88.0% (1176)	88.8%	143	86.5%	148	88.1%	140	85.4%	135	87.2%	566
Region V	89.2% (1158)	83.3%	174	90.3%	176	84.0%	173	81.6%	169	84.7%	692
Level III.5 - Retention		Qua	rter 1	Quai	rter 2	Qua	rter 3	er 3 Quarter 4		4 SFY13 Cumular	
% of Level III.5 Clients/Length of Stay of At Least 14 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.8% (8634)	75.4%	2,383	75.9%	2,317	75.7%	2,348	73.9%	2,204	75.3%	9,252
Region I	74.4% (3826)	76.6%	1,505	76.5%	1,432	75.5%	1,421	74.6%	1,375	75.8%	5,733
Region II	76.3% (1873)	71.2%	277	69.6%	261	72.3%	276	69.8%	257	70.7%	1,071
Region III	75.5% (879)	74.1%	323	78.3%	343	79.4%	373	77.2%	315	77.3%	1,354
Region IV	77.9% (1041)	75.2%	121	73.7%	126	80.5%	128	74.1%	117	75.8%	492
Region V	78.2% (1015)	75.1%	157	79.5%	155	72.8%	150	67.6%	140	73.7%	602
Level III.5 - Continuity of Care		Qua	rter 1	Quai	rter 2	Qua	rter 3	Quai	rter 4	SFY13 Cu	umulative
% of Unduplicated Clients/Linked to Lower Level of Care	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (3771)	45.2%	1,452	42.7%	1,234	35.9%	987	17.1%	436	36.0%	4,109
Region I	33.9% (1526)	42.0%	833	38.1%	664	31.7%	534	13.5%	212	32.2%	2,243
Region II	34.5% (751)	41.5%	182	39.1%	153	30.5%	107	17.0%	56	33.0%	498
Region III	46.8% (474)	55.0%	231	51.2%	206	46.9%	183	18.3%	60	44.2%	680
Region IV	39.6% (471)	54.2%	83	55.8%	91	45.9%	61	27.6%	37	46.7%	272
Region V	46.2% (549)	56.2%	123	63.2%	120	51.8%	102	37.0%	71	52.1%	416

1 TOVICE I CHOTHIANC					•	Report: (3				
Engagement, Retention and Co	ntinuity of Care	Measure	Status by			_						
Level III.1 - Engagement		I	rter 1	Quar			rter 3		ter 4	SFY13 Cu	umulative	
% of Level III.1 Clients/Length of Stay of At Least 7 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N	
Statewide	91.5% (1168)	93.8%	304	87.3%	310	90.1%	301	85.8%	260	89.3%	1,175	
Region I	93.4% (627)	94.7%	142	90.7%	156	96.9%	156	92.5%	123	93.7%	577	
Region II	95.2% (334)	95.8%	91	92.7%	89	92.5%	86	90.2%	74	92.9%	340	
Region III	97.6% (83)	87.5%	21	93.3%	14	100.0%	14	88.9%	16	91.5%	65	
Region IV	100.0% (3)	100.0%	4	100.0%	1	100.0%	2	100.0%	1	100.0%	8	
Region V	72.9% (121)	90.2%	46	70.4%	50	67.2%	43	66.7%	46	72.5%	185	
Level III.1 - Retention		Quai	rter 1	Quar	ter 2	Qua	rter 3	Quarter 4		Quarter 4 SFY13 Cu		umulative
% of Level III.1 Clients/Length of Stay of At Least 14 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N	
Statewide	81.0% (1034)	81.5%	264	73.5%	261	81.1%	271	73.6%	223	77.4%	1,019	
Region I	83.5% (560)	82.0%	123	82.6%	142	85.1%	137	77.4%	103	82.0%	505	
Region II	86.3% (303)	90.5%	86	81.3%	78	84.9%	79	86.6%	71	85.8%	314	
Region III	83.5% (71)	70.8%	17	93.3%	14	92.9%	13	83.3%	15	83.1%	59	
Region IV	100.0% (3)	100.0%	4	100.0%	1	100.0%	2	100.0%	1	100.0%	8	
Region V	58.4% (97)	66.7%	34	36.6%	26	62.5%	40	47.8%	33	52.2%	133	
Level III.1 - Continuity of Care	_	Quai	rter 1	Quar	ter 2	Quai	arter 3 Quar		rter 4	SFY13 Cu	umulative	
% of Discharged Clients/Completed Tx/+ NOMS Status	SFY12 Level	%	n	%	n	%	n	%	n	%	N	
Statewide	39.3% (430)	44.3%	136	41.4%	130	42.0%	120	40.3%	95	42.1%	481	
Region I	40.0% (240)	44.1%	63	44.4%	71	42.0%	60	35.5%	38	42.0%	232	
Region II	50.5% (154)	53.3%	49	51.8%	44	53.2%	42	58.6%	41	54.0%	176	
Region III	7.5% (6)	16.7%	4	15.4%	2	41.7%	5	28.6%	4	23.8%	15	
Region IV	100.0% (2)	100.0%	4	N.A.	N.A.	50.0%	1	N.A.	N.A.	83.3%	5	
Region V	25.9% (28)	36.4%	16	23.2%	13	24.0%	12	26.7%	12	27.2%	53	

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Date of Report: 09/30/2013

12.5%

1

64.3%

9

50.0%

19

Recovery Home - Engagement Quarter 1 Quarter 2 SFY13 Cumulative Quarter 3 Quarter 4 % of Recovery Home Clients/Length of Stay of At Least 7 Days SFY12 Level % N n n n n 72.2% 74.5% 287 83.3% (1071) 1,243 Statewide 75.2% 377 275 69.6% 304 72.9% Region I 87.8% (869) 87.6% 296 85.2% 218 80.5% 244 85.1% 212 84.6% 970 97.9% Region II 95.0% (133) 43 89.1% 47 191 95.2% 60 95.6% 41 94.6%

60.0%

6

50.0%

3

95.5% (21)

Region III

Region IV	100.0% (41)	90.9%	10	100.0%	9	100.0%	6	100.0%	14	97.5%	39
Region V	7.6% (7)	6.3%	5	3.1%	2	16.2%	12	8.3%	5	8.6%	24
Recovery Home - Retention		Quai	rter 1	Quai	rter 2	Quar	rter 3	Quai	rter 4	SFY13 Cu	umulative
% of Recovery Home Clients/Length of Stay of At Least 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	56.0% (719)	44.9%	225	40.2%	153	42.6%	186	47.5%	183	43.8%	747
Region I	57.7% (571)	48.8%	165	44.1%	113	50.5%	153	52.2%	130	49.0%	561
Region II	69.3% (97)	74.6%	47	68.9%	31	58.7%	27	68.8%	33	68.3%	138
Region III	68.2% (15)	50.0%	5	0.0%	0	12.5%	1	50.0%	7	34.2%	13
Region IV	87.8% (36)	63.6%	7	100.0%	9	83.3%	5	85.7%	12	82.5%	33
Region V	0.0% (0)	1.3%	1	0.0%	0	0.0%	0	1.7%	1	0.7%	2
Recovery Home - Continuity of Care		Quai	rter 1	Quai	rter 2	Quar	rter 3	Quai	rter 4	SFY13 Cu	umulative
% of Discharged Clients/Completed Tx/+ NOMS Status	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	70.2% (654)	66.4%	284	77.6%	246	75.9%	255	71.9%	179	72.5%	964
Region I	75.5% (525)	69.1%	190	78.9%	157	80.5%	173	74.8%	116	75.4%	636
Region II	61.5% (59)	58.6%	34	83.3%	35	75.6%	31	75.0%	18	71.5%	118
Region III	23.5% (4)	50.0%	5	33.3%	2	0.0%	0	33.3%	3	30.3%	10
Region IV	28.1% (9)	36.4%	4	42.9%	3	0.0%	0	12.5%	1	25.8%	8
Region V	62.6% (57)	68.9%	51	77.8%	49	76.1%	51	77.4%	41	74.7%	192

^{*}Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.

Illinois Department of Human Service	ces, Division of Alcoholism and Substance Ab	ıse
Provider Performance and Outcomes	s Report Dashboard Summary Table - SFY 20	013
Illinois Statewide	Date of Report: 09/30/2013	
National Outcome Measu	ures (NOMS) Data by Level of Care	
Employment Status - Clients Employed (Full-time or Part-time) at	State	wide
Admission vs. Discharge. (Excludes Clients not in Labor Force)	Admission	Discharge
Level I Client Outcome	Measures - Employment Status**	
# of Clients Employed Full-time or Part-time (Numerator)	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	15,680	15,680
% of Clients Employed Full-time or Part-time.	34.5%	40.7%
Level II Client Outcome	e Measures - Employment Status**	
# of Clients Employed Full-time or Part-time (Numerator)	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	6,631	6,631
% of Clients Employed Full-time or Part-time.	26.7%	32.8%
Level III.5 Client Outcom	ne Measures - Employment Status**	
# of Clients Employed Full-time or Part-time (Numerator)	647	604
Total # of Discharged Clients in Comparison (Denominator).	5,062	5,062
% of Clients Employed Full-time or Part-time.	12.8%	11.9%
Level III.1 (Halfway House) Clien	t Outcome Measures - Employment Status**	
# of Clients Employed Full-time or Part-time (Numerator)	89	365
Total # of Discharged Clients in Comparison (Denominator).	709	709
% of Clients Employed Full-time or Part-time.	12.6%	51.5%
Recovery Home Client Outo	come Measures - Employment Status**	
# of Clients Employed Full-time or Part-time (Numerator)	130	279
Total # of Discharged Clients in Comparison (Denominator).	963	963
% of Clients Employed Full-time or Part-time.	13.5%	29.0%

^{**}Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

Illinois Department of Human Service	s, Division of Alcoholism and Substance Abu	se
Provider Performance and Outcomes	Report Dashboard Summary Table - SFY 20	13
Illinois Statewide	Date of Report: 09/30/2013	
National Outcome Measur	res (NOMS) Data by Level of Care	
Housing Status - Clients with Stable Housing (Independent or	Statev	vide
Dependent Living/Not Homeless) at Admission vs. Discharge.	Admission	Discharge
Level I Client Outcom	e Measures - Housing Status**	
# of Clients with Stable Housing (Numerator)	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	22,874	22,874
% of Clients with Stable Housing.	41.1%	42.0%
Level II Client Outcom	e Measures - Housing Status**	
# of Clients with Stable Housing (Numerator)	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	9,574	9,574
% of Clients with Stable Housing.	35.0%	34.1%
Level III.5 Client Outco	me Measures - Housing Status**	
# of Clients with Stable Housing (Numerator)	2,851	2,657
Total # of Discharged Clients in Comparison (Denominator).	11,709	11,709
% of Clients with Stable Housing.	24.3%	22.7%
Level III.1 (Halfway House) Clien	nt Outcome Measures - Housing Status**	
# of Clients with Stable Housing (Numerator)	56	136
Total # of Discharged Clients in Comparison (Denominator).	1,016	1,016
% of Clients with Stable Housing.	5.5%	13.4%
Recovery Home Client Out	come Measures - Housing Status**	
# of Clients with Stable Housing (Numerator)	145	275
Total # of Discharged Clients in Comparison (Denominator).	1,277	1,277
% of Clients with Stable Housing.	11.4%	21.5%

^{**}Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

Illinois Department of Human Servi	ices, Division of Alcoholism and Substance Abu	ise
Provider Performance and Outcome	es Report Dashboard Summary Table - SFY 20	013
Illinois Statewide	Date of Report: 09/30/2013	
National Outcome Meas	sures (NOMS) Data by Level of Care	
Criminal Justice Status - Clients with No Arrests during	State	wide
the Prior 30 Days at Admission vs. Discharge.	Admission	Discharge
Level I Client Outcome	Measures - Criminal Justice Status**	
# of Clients with No Arrests/Prior 30 Days (Numerator)	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	23,520	23,520
% of Clients with No Arrests/Prior 30 Days.	93.4%	95.6%
Level II Client Outcome	Measures - Criminal Justice Status**	
# of Clients with No Arrests/Prior 30 Days (Numerator)	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	9,905	9,905
% of Clients with No Arrests/Prior 30 Days.	92.7%	95.7%
Level III.5 Client Outcom	e Measures - Criminal Justice Status**	
# of Clients with No Arrests/Prior 30 Days (Numerator)	10,553	11,673
Total # of Discharged Clients in Comparison (Denominator).	11,843	11,843
% of Clients with No Arrests/Prior 30 Days.	89.1%	98.6%
Level III.1 (Halfway House) Client	Outcome Measures - Criminal Justice Status*	*
# of Clients with No Arrests/Prior 30 Days (Numerator)	1,017	1,018
Total # of Discharged Clients in Comparison (Denominator).	1,034	1,034
% of Clients with No Arrests/Prior 30 Days.	98.4%	98.5%
Recovery Home Client Outco	ome Measures - Criminal Justice Status**	
# of Clients with No Arrests/Prior 30 Days (Numerator)	1,227	1,272
Total # of Discharged Clients in Comparison (Denominator).	1,289	1,289
% of Clients with No Arrests/Prior 30 Days.	95.2%	98.7%

^{**}Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.

Illinois Department of Human Se	ervices, Division of Alcoholism and Substance Abo	use							
Provider Performance and Outco	omes Report Dashboard Summary Table - SFY 20	013							
Illinois Statewide	Date of Report: 09/30/2013								
National Outcome M	leasures (NOMS) Data by Level of Care								
Alcohol Abstinence - Clients with No Alcohol Use at	State	wide							
Admission vs. Discharge.	Admission	Discharge							
Level I Client Outcome Measures - Alcohol Abstinence**									
# of Clients Abstinent from Alcohol Use (Numerator)	4,895	6,283							
Total # of Discharged Clients in Comparison (Denominator).	8,701	8,701							
% of Clients Abstinent from Alcohol Use.	56.3%	72.2%							
Level II Client Outo	come Measures - Alcohol Abstinence**								
# of Clients Abstinent from Alcohol Use (Numerator)	1,532	2,261							
Total # of Discharged Clients in Comparison (Denominator).	3,263	3,263							
% of Clients Abstinent from Alcohol Use.	47.0%	69.3%							
Level III.5 Client Ou	tcome Measures - Alcohol Abstinence**								
# of Clients Abstinent from Alcohol Use (Numerator)	324	2,005							
Total # of Discharged Clients in Comparison (Denominator).	3,121	3,121							
% of Clients Abstinent from Alcohol Use.	10.4%	64.2%							
Level III.1 (Halfway House) C	Client Outcome Measures - Alcohol Abstinence**								
# of Clients Abstinent from Alcohol Use (Numerator)	191	217							
Total # of Discharged Clients in Comparison (Denominator).	297	297							
% of Clients Abstinent from Alcohol Use.	64.3%	73.1%							
Recovery Home Client	Outcome Measures - Alcohol Abstinence**								
# of Clients Abstinent from Alcohol Use (Numerator)	255	328							
Total # of Discharged Clients in Comparison (Denominator).	438	438							
% of Clients Abstinent from Alcohol Use.	58.2%	74.9%							

^{**}Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

Illinois Department of Human Serv	vices, Division of Alcoholism and Substance Abo	ise
Provider Performance and Outcom	es Report Dashboard Summary Table - SFY 20	013
Illinois Statewide	Date of Report: 09/30/2013	
National Outcome Mea	sures (NOMS) Data by Level of Care	
Other Drug Abstinence - Clients with No Use of Drugs Other	Statewide	
than Alcohol at Admission vs. Discharge.	Admission	Discharge
Level I Client Outcome	Measures - Other Drug Abstinence**	
# of Clients Abstinent from Other Drug Use (Numerator)	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	14,395	14,395
% of Clients Abstinent from Other Drug Use.	53.0%	65.0%
Level II Client Outcome	Measures - Other Drug Abstinence**	
# of Clients Abstinent from Other Drug Use (Numerator)	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	6,320	6,320
% of Clients Abstinent from Other Drug Use.	47.9%	64.3%
Level III.5 Client Outcom	ne Measures - Other Drug Abstinence**	
# of Clients Abstinent from Other Drug Use (Numerator)	1,749	5,727
Total # of Discharged Clients in Comparison (Denominator).	8,590	8,590
% of Clients Abstinent from Other Drug Use.	20.4%	66.7%
Level III.1 (Halfway House) Clien	t Outcome Measures - Other Drug Abstinence*	*
# of Clients Abstinent from Other Drug Use (Numerator)	533	551
Total # of Discharged Clients in Comparison (Denominator).	724	724
% of Clients Abstinent from Other Drug Use.	73.6%	76.1%
Recovery Home Client Outc	come Measures - Other Drug Abstinence**	
# of Clients Abstinent from Other Drug Use (Numerator)	462	630
Total # of Discharged Clients in Comparison (Denominator).	849	849
% of Clients Abstinent from Other Drug Use.	54.4%	74.2%

^{**}Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

Illinois Department of Human Servic	es, Division of Alcoholism and Substance Abu	se			
Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013					
Illinois Statewide	Date of Report: 09/30/2013				
National Outcome Measures (NOMS) Data by Level of Care					
Social Connectedness/Self-Help Group Involvement - Clients	Statewide				
with Self-Help Group Involvement/Prior 30 Days at	States	wide			
Admission vs. Discharge.	Admission	Discharge			
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**					
# of Clients with Self-Help Group Involvement (Numerator)	5,374	7,500			
Total # of Discharged Clients in Comparison (Denominator).	19,918	19,918			
% of Clients with Self-Help Group Involvement.	27.0%	37.7%			
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**					
# of Clients with Self-Help Group Involvement (Numerator)	3,043	4,462			
Total # of Discharged Clients in Comparison (Denominator).	8,206	8,206			
% of Clients with Self-Help Group Involvement.	37.1%	54.4%			
Level III.5 Client Outcome Measures - So	cial Connectedness/Self-Help Group Involven	nent**			
# of Clients with Self-Help Group Involvement (Numerator)	3,241	8,424			
Total # of Discharged Clients in Comparison (Denominator).	11,196	11,196			
% of Clients with Self-Help Group Involvement.	28.9%	75.2%			
Level III.1 (Halfway House) Client Outcome Meas	ures - Social Connectedness/Self-Help Group	Involvement**			
# of Clients with Self-Help Group Involvement (Numerator)	706	855			
Total # of Discharged Clients in Comparison (Denominator).	925	925			
% of Clients with Self-Help Group Involvement.	76.3%	92.4%			
Recovery Home Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**					
# of Clients with Self-Help Group Involvement (Numerator)	773	1,004			
Total # of Discharged Clients in Comparison (Denominator).	1,230	1,230			
% of Clients with Self-Help Group Involvement.	62.8%	81.6%			

^{**}Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

Illinois Department of Human Serv	vices, Division of Alcoholism and Substance Abu	ise
Provider Performance and Outcom	nes Report Dashboard Summary Table - SFY 20	013
Illinois Statewide	Date of Report: 09/30/2013	
National Outcome Mea	asures (NOMS) Data by Level of Care	
Social Connectedness/Supportive Social Interaction - Clients	Statowida	
with Supportive Interaction with Family and/or Friends/Prior	Statewide	
30 Days at Admission vs. Discharge.	Admission	Discharge
Level I Client Outcome Measures	$\hbox{- Social Connectedness/Supportive Interaction} \hbox{*}$	*
# of Clients with Supportive Social Interaction (Numerator)	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	19,770	19,770
% of Clients with Supportive Social Interaction.	75.9%	75.7%
Level II Client Outcome Measures	s - Social Connectedness/Supportive Interaction	**
# of Clients with Supportive Social Interaction (Numerator)	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	8,077	8,077
% of Clients with Supportive Social Interaction.	74.0%	76.2%
Level III.5 Client Outcome Measure	es - Social Connectedness/Supportive Interaction	n**
# of Clients with Supportive Social Interaction (Numerator)	8,120	9,148
Total # of Discharged Clients in Comparison (Denominator).	10,910	10,910
% of Clients with Supportive Social Interaction.	74.4%	83.8%
Level III.1 (Halfway House) Client Outcome	Measures - Social Connectedness/Supportive In	nteraction**
# of Clients with Supportive Social Interaction (Numerator)	752	846
Total # of Discharged Clients in Comparison (Denominator).	892	892
% of Clients with Supportive Social Interaction.	84.3%	94.8%
Recovery Home Client Outcome Meas	ures - Social Connectedness/Supportive Interac	tion**
# of Clients with Supportive Social Interaction (Numerator)	1,011	1,115
Total # of Discharged Clients in Comparison (Denominator).	1,189	1,189
% of Clients with Supportive Social Interaction.	85.0%	93.8%

^{**}Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse Provider Performance and Outcomes Reports - SFY 2013 Admitted Patient/Client Demographics

Illinois Statewide

	Illilois	Statewide	
Total # of Admissions: 74,613	Average Age at Opening: 34.3	Gender	Living Arrangements
% (#) Unduplicated: 66.1% (49,313)	% Under 18 Years of Age: 6.5% (4,838)	Male: 63.3% (47,205)	Shelter/TLC/Safe Haven: 6.3% (4,712)
		Female: 36.7% (27,408)	Street/Outdoors: 0.0% (0)
# (%) of Admissions by Level of Care	Race		Hosp./Jail/Prison/Other Inst.: 3.4% (2,541)
Detoxification: 15.1% (11,251)	American Indian: 0.4% (300)	Hispanic Ethnicity	Own Home/Apt.: 35.3% (26,319)
Level I: 44.8% (33,436)	Alaska Native: 0.0% (28)	Puerto Rican: 1.9% (1,397)	Someone Else's Home/Apt.: 47.5% (35,424)
Level II: 18.2% (13,606)	Asian: 0.3% (245)	Mexican: 5.9% (4,395)	Res.Tx/Hwy.Hse/Rec.Home: 5.5% (4,072)
Level III.5: 17.9% (13,360)	Native Hawaiian/Pac. Isl: 0.1% (107)	Cuban: 0.2% (123)	Employment Status
Level III.1: 1.7% (1,256)	Black/African American: 34.0% (25,343)	Other Hispanic/Latino: 1.8% (1,340)	Full-Time: 8.6% (6,441)
Recovery Home: 2.3% (1,704)	White: 58.5% (43,647)	Not Hispanic/Latino: 88.8% (66,266)	Part-Time: 7.9% (5,902)
	Other Single Race: 6.6% (4,943)	Hisp./Latino, Not Specified: 1.5% (1,092)	Unemployed: 50.4% (37,605)
			Not in Labor Force: 32.7% (24,365)
Educational Level	Patient Speaks English: 98.6% (73,571)		Problem Area
Average Grade Completed: 11.5		MISA Patient/Client: 13.0% (9,729)	Troblem Area
% (#) Less than H.S.: 37.3% (27,824)	Veteran Status: Yes - 2.4% (1,789)		Alcohol: 17.5% (13,068)
		Crim. Justice Referral: 42.4% (31,650)	Other Drugs: 43.1% (32,163)
Primary Care Giver for Children	Pregnant at Opening: 1.4% (1,068)		Alcohol & Other Drugs: 35.9% (26,818)
Yes: 24.0% (17,875)		Arrested/Past 30 Days: 7.2% (5,375)	Alcohol/Drugs/Gambling: 2.9% (2,181)
Avg. # of Children: 0.5	DCFS Involved: 9.0% (6,740)		Gambling Only: 0.2% (114)
Primar	y Substance	Secondary	Substance
Alcohol: 32.2% (24,032); Cocaine/Crack	: 8.7% (6,506); Marijuana: 23.5% (17,556)	Alc.: 16.2% (12,101); Coc.: 10.7% (7,990)	; Mar.: 15.2% (11,309); Heroin: 1.8% (1,368)
Heroin: 23.0% (17,183); Other Opiates: 4	s: 4.8% (3,612); Methamphetamine: 2.3% (1,688) Other Opiates: 2.2% (1,637); Nicotine: 3.6% (2,702) None: 44.8% (33,42)		% (2,702) None: 44.8% (33,427)
Used Primary Substance/30 Days Prior to Opening: 61.9% (46,160)		Used Secondary Substance/30 Days Prior to Opening: 31.2% (23,253)	
	Organization-wide Patient/Clien	t Access and Discharge Indicators	
		SFY 2013	SFY 2012
Average Duration from Initial Contact	to Opening Date	8.6 Days	9.1 Days
Median Duration from Initial Contact to Opening Date		1.0 Days	1.0 Days
% (#) of Admissions - No Reported Wait for Assessment		48.9% (36,490)	49.8% (35,447)
% (#) of Discharged Patients/Clients - Completion of Services		50.8% (31,749)	46.3% (26,041)
% (#) of Discharged Patients/Clients - DASA Administrative Discharges		4.0% (2,519)	N.A.
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY		16.2% (12,062)	20.7% (14,718)