

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

**Provider Name (#): Riverside Resolve Center (0943)**

**Date of Report: 09/30/2013**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level I - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% Admitted Level I Clients/At Least 4 Sessions/First 30 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>42.8% (13,872)</b>	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region II	<b>44.2% (2400)</b>	46.4%	608	42.6%	553	47.3%	698	40.9%	531	44.4%	2,390
Provider	<b>69.9% (153)</b>	74.3%	52	76.6%	59	76.6%	49	69.6%	55	74.1%	215
<b>Level I - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Level I Clients/Completed Treatment (A)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>48.9% (11,681)</b>	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region II	<b>58.2% (2335)</b>	57.5%	653	53.0%	578	61.7%	706	59.2%	500	57.9%	2,437
Provider	<b>65.2% (133)</b>	50.0%	33	54.5%	42	65.0%	39	54.4%	31	55.8%	145
<b>Level I - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Clients/At Least 10 Sessions After First 30 Days (B)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>22.7% (7344)</b>	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region II	<b>20.4% (1106)</b>	24.4%	319	23.4%	304	19.7%	291	13.3%	173	20.2%	1,087
Provider	<b>24.2% (53)</b>	27.1%	19	15.6%	12	37.5%	24	20.3%	16	24.5%	71
<b>Level I - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Admitted Level I Clients/A and/or B</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>48.8% (15,820)</b>	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region II	<b>54.2% (2942)</b>	59.9%	784	57.4%	744	59.5%	878	48.0%	622	56.3%	3,028
Provider	<b>67.6% (148)</b>	58.6%	41	58.4%	45	70.3%	45	58.2%	46	61.0%	177

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level I - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>		
<b>% of Discharged Clients/12-Step Group Participation (A)</b>		<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>30.5% (6913)</b>	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437	
Region II	<b>36.2% (1460)</b>	44.5%	503	44.5%	457	48.4%	532	46.8%	373	46.0%	1,865	
Provider	<b>77.3% (157)</b>	70.6%	48	77.3%	58	76.3%	45	61.1%	33	71.9%	184	
<b>Level I - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>		
<b>% of Discharged Clients/Supportive Interaction (B)</b>		<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>71.4% (16,106)</b>	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987	
Region II	<b>86.2% (3441)</b>	83.2%	935	84.8%	877	86.8%	951	85.9%	672	85.1%	3,435	
Provider	<b>83.5% (167)</b>	74.6%	50	77.8%	56	84.2%	48	66.7%	34	76.1%	188	
<b>Level I - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>		
<b>% of Discharged Clients/A and/or B</b>		<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>74.1% (16,758)</b>	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676	
Region II	<b>88.2% (3535)</b>	85.8%	968	86.5%	905	88.6%	975	88.2%	700	87.2%	3,548	
Provider	<b>83.7% (169)</b>	77.6%	52	78.4%	58	84.5%	49	69.8%	37	77.8%	196	

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level II - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% Admitted Clients/At Least 12 Sessions/First 30 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>37.4% (4480)</b>	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region II	<b>30.3% (951)</b>	23.3%	206	21.3%	183	22.4%	220	25.0%	225	23.0%	834
Provider	<b>61.5% (99)</b>	67.4%	31	65.0%	26	77.1%	37	75.0%	42	71.6%	136
<b>Level II - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% Admitted Clients/At Least 18 Sessions/First 60 Days (A)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>41.0% (4913)</b>	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region II	<b>34.1% (1070)</b>	28.3%	251	25.6%	220	29.9%	293	30.4%	274	28.6%	1,038
Provider	<b>59.0% (95)</b>	71.7%	33	70.0%	28	79.2%	38	75.0%	42	74.2%	141
<b>Level II - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Level II Clients/Completed Treatment (B)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>44.3% (4502)</b>	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region II	<b>45.3% (1225)</b>	49.0%	374	49.7%	375	46.9%	380	41.1%	233	47.0%	1,362
Provider	<b>49.7% (78)</b>	40.0%	18	44.7%	17	45.7%	21	36.8%	14	41.9%	70
<b>Level II - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Admitted Level II Clients/A and/or B</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>54.0% (6477)</b>	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region II	<b>53.1% (1666)</b>	57.1%	506	55.2%	474	56.6%	555	46.9%	422	54.0%	1,957
Provider	<b>68.3% (110)</b>	76.1%	35	70.0%	28	79.2%	38	76.8%	43	75.8%	144

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<b>Level II - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>		
<b>% of Discharged Clients/12-Step Group Participation (A)</b>		<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>52.3% (5015)</b>	53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682	
Region II	<b>50.5% (1223)</b>	45.8%	341	46.2%	320	50.9%	382	49.0%	288	47.9%	1,331	
Provider	<b>26.6% (38)</b>	34.8%	16	44.7%	17	50.0%	23	38.9%	21	41.8%	77	
<b>Level II - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>		
<b>% of Discharged Clients/Supportive Interaction (B)</b>		<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>75.9% (7295)</b>	77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817	
Region II	<b>80.9% (1994)</b>	76.5%	561	71.4%	494	72.5%	540	73.6%	413	73.5%	2,008	
Provider	<b>74.1% (103)</b>	80.0%	36	69.4%	25	66.7%	26	70.4%	38	71.8%	125	
<b>Level II - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>		
<b>% of Discharged Clients/A and/or B</b>		<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>81.1% (7859)</b>	82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448	
Region II	<b>84.6% (2099)</b>	80.1%	589	77.4%	545	78.8%	597	80.4%	468	79.1%	2,199	
Provider	<b>75.2% (106)</b>	84.4%	38	78.4%	29	74.4%	32	74.1%	40	77.7%	139	

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level III.5 - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Level III.5 Clients/Length of Stay of At Least 7 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>87.1% (9932)</b>	86.5%	2,732	87.1%	2,656	86.6%	2,685	85.5%	2,551	86.4%	10,624
Region II	<b>88.8% (2180)</b>	86.4%	336	85.6%	321	88.7%	339	86.1%	317	86.7%	1,313
Provider	<b>85.4% (41)</b>	93.8%	15	90.9%	10	100.0%	11	100.0%	9	95.7%	45
<b>Level III.5 - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Level III.5 Clients/Length of Stay of At Least 14 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>75.8% (8634)</b>	75.4%	2,383	75.9%	2,317	75.7%	2,348	73.9%	2,204	75.3%	9,252
Region II	<b>76.3% (1873)</b>	71.2%	277	69.6%	261	72.3%	276	69.8%	257	70.7%	1,071
Provider	<b>72.9% (35)</b>	81.3%	13	90.9%	10	81.8%	9	100.0%	9	87.2%	41
<b>Level III.5 - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Clients/Linked to Lower Level of Care</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>37.4% (3771)</b>	45.2%	1,452	42.7%	1,234	35.9%	987	17.1%	436	36.0%	4,109
Region II	<b>34.5% (751)</b>	41.5%	182	39.1%	153	30.5%	107	17.0%	56	33.0%	498
Provider	<b>22.5% (9)</b>	50.0%	7	50.0%	5	37.5%	3	0.0%	0	36.6%	15

**\*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

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<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Employment Status - Clients Employed (Full-time or Part-time) at</b>	<b>Provider</b>		<b>Region II</b>		<b>Statewide</b>	
<b>Admission vs. Discharge. (Excludes Clients not in Labor Force)</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	43	59	1,701	2,066	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	132	132	5,690	5,690	15,680	15,680
<b>% of Clients Employed Full-time or Part-time.</b>	<b>32.6%</b>	<b>44.7%</b>	<b>29.9%</b>	<b>36.3%</b>	<b>34.5%</b>	<b>40.7%</b>
<b>Level II Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	30	31	735	974	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	137	137	2,946	2,946	6,631	6,631
<b>% of Clients Employed Full-time or Part-time.</b>	<b>21.9%</b>	<b>22.6%</b>	<b>24.9%</b>	<b>33.1%</b>	<b>26.7%</b>	<b>32.8%</b>
<b>Level III.5 Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	1	1	323	292	647	604
Total # of Discharged Clients in Comparison (Denominator).	1	1	3,024	3,024	5,062	5,062
<b>% of Clients Employed Full-time or Part-time.</b>	<b>100.0%</b>	<b>100.0%</b>	<b>10.7%</b>	<b>9.7%</b>	<b>12.8%</b>	<b>11.9%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region II</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	41	45	3,008	3,109	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	257	257	8,848	8,848	22,874	22,874
<b>% of Clients with Stable Housing.</b>	<b>16.0%</b>	<b>17.5%</b>	<b>34.0%</b>	<b>35.1%</b>	<b>41.1%</b>	<b>42.0%</b>
<b>Level II Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	32	31	1,134	1,169	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	163	163	4,386	4,386	9,574	9,574
<b>% of Clients with Stable Housing.</b>	<b>19.6%</b>	<b>19.0%</b>	<b>25.9%</b>	<b>26.7%</b>	<b>35.0%</b>	<b>34.1%</b>
<b>Level III.5 Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	0	3	1,443	1,474	2,851	2,657
Total # of Discharged Clients in Comparison (Denominator).	30	30	7,312	7,312	11,709	11,709
<b>% of Clients with Stable Housing.</b>	<b>0.0%</b>	<b>10.0%</b>	<b>19.7%</b>	<b>20.2%</b>	<b>24.3%</b>	<b>22.7%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Riverside Resolve Center (0943)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region II</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	243	248	8,608	8,714	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	260	260	9,035	9,035	23,520	23,520
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>93.5%</b>	<b>95.4%</b>	<b>95.3%</b>	<b>96.4%</b>	<b>93.4%</b>	<b>95.6%</b>
<b>Level II Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	158	155	4,306	4,384	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	167	167	4,522	4,522	9,905	9,905
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>94.6%</b>	<b>92.8%</b>	<b>95.2%</b>	<b>96.9%</b>	<b>92.7%</b>	<b>95.7%</b>
<b>Level III.5 Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	26	34	6,653	7,307	10,553	11,673
Total # of Discharged Clients in Comparison (Denominator).	34	34	7,377	7,377	11,843	11,843
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>76.5%</b>	<b>100.0%</b>	<b>90.2%</b>	<b>99.1%</b>	<b>89.1%</b>	<b>98.6%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**



**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Riverside Resolve Center (0943)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region II</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	47	60	1,504	2,234	4,895	6,283
Total # of Discharged Clients in Comparison (Denominator).	60	60	2,870	2,870	8,701	8,701
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>78.3%</b>	<b>100.0%</b>	<b>52.4%</b>	<b>77.8%</b>	<b>56.3%</b>	<b>72.2%</b>
<b>Level II Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	25	51	595	919	1,532	2,261
Total # of Discharged Clients in Comparison (Denominator).	52	52	1,329	1,329	3,263	3,263
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>48.1%</b>	<b>98.1%</b>	<b>44.8%</b>	<b>69.1%</b>	<b>47.0%</b>	<b>69.3%</b>
<b>Level III.5 Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	0	1	139	1,251	324	2,005
Total # of Discharged Clients in Comparison (Denominator).	1	1	1,690	1,690	3,121	3,121
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>0.0%</b>	<b>100.0%</b>	<b>8.2%</b>	<b>74.0%</b>	<b>10.4%</b>	<b>64.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Riverside Resolve Center (0943)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region II</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	165	197	3,104	4,131	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	197	197	6,180	6,180	14,395	14,395
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>83.8%</b>	<b>100.0%</b>	<b>50.2%</b>	<b>66.8%</b>	<b>53.0%</b>	<b>65.0%</b>
<b>Level II Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	52	107	1,449	1,984	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	111	111	3,066	3,066	6,320	6,320
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>46.8%</b>	<b>96.4%</b>	<b>47.3%</b>	<b>64.7%</b>	<b>47.9%</b>	<b>64.3%</b>
<b>Level III.5 Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	12	28	1,216	3,928	1,749	5,727
Total # of Discharged Clients in Comparison (Denominator).	29	29	5,622	5,622	8,590	8,590
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>41.4%</b>	<b>96.6%</b>	<b>21.6%</b>	<b>69.9%</b>	<b>20.4%</b>	<b>66.7%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Riverside Resolve Center (0943)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region II</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	39	183	2,493	3,572	5,374	7,500
Total # of Discharged Clients in Comparison (Denominator).	247	247	7,671	7,671	19,918	19,918
<b>% of Clients with Self-Help Group Involvement.</b>	<b>15.8%</b>	<b>74.1%</b>	<b>32.5%</b>	<b>46.6%</b>	<b>27.0%</b>	<b>37.7%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	42	63	1,394	2,257	3,043	4,462
Total # of Discharged Clients in Comparison (Denominator).	155	155	3,756	3,756	8,206	8,206
<b>% of Clients with Self-Help Group Involvement.</b>	<b>27.1%</b>	<b>40.6%</b>	<b>37.1%</b>	<b>60.1%</b>	<b>37.1%</b>	<b>54.4%</b>
<b>Level III.5 Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	5	25	2,160	5,308	3,241	8,424
Total # of Discharged Clients in Comparison (Denominator).	29	29	6,947	6,947	11,196	11,196
<b>% of Clients with Self-Help Group Involvement.</b>	<b>17.2%</b>	<b>86.2%</b>	<b>31.1%</b>	<b>76.4%</b>	<b>28.9%</b>	<b>75.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Riverside Resolve Center (0943)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region II</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	96	173	6,477	6,293	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	210	210	7,636	7,636	19,770	19,770
<b>% of Clients with Supportive Social Interaction.</b>	<b>45.7%</b>	<b>82.4%</b>	<b>84.8%</b>	<b>82.4%</b>	<b>75.9%</b>	<b>75.7%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	95	91	2,914	3,038	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	134	134	3,674	3,674	8,077	8,077
<b>% of Clients with Supportive Social Interaction.</b>	<b>70.9%</b>	<b>67.9%</b>	<b>79.3%</b>	<b>82.7%</b>	<b>74.0%</b>	<b>76.2%</b>
<b>Level III.5 Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	4	7	4,972	5,646	8,120	9,148
Total # of Discharged Clients in Comparison (Denominator).	8	8	6,768	6,768	10,910	10,910
<b>% of Clients with Supportive Social Interaction.</b>	<b>50.0%</b>	<b>87.5%</b>	<b>73.5%</b>	<b>83.4%</b>	<b>74.4%</b>	<b>83.8%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services  
Division of Alcoholism and Substance Abuse  
Provider Performance and Outcomes Reports - SFY 2013  
Admitted Patient/Client Demographics**

<b>Provider Organization (Provider #)</b>	<b>Riverside Resolve Center (0943)</b>		
<b>Total # of Admissions:</b> 527 <b>% (#) Unduplicated:</b> 69.6% (367)  <b># (%) of Admissions by Level of Care</b> Detoxification: 0.0% (0) Level I: 55.0% (290) Level II: 36.1% (190) Level III.5: 8.9% (47) Level III.1: 0.0% (0) Recovery Home: 0.0% (0)	<b>Average Age at Opening:</b> 29.7 <b>% Under 18 Years of Age:</b> 15.2% (80)  <b>Race</b> American Indian: 0.2% (1) Alaska Native: 0.2% (1) Asian: 0.0% (0) Native Hawaiian/Pac. Isl: 0.0% (0) Black/African American: 32.3% (170) White: 54.8% (289) Other Single Race: 12.5% (66)	<b>Gender</b> Male: 83.7% (441) Female: 16.3% (86)  <b>Hispanic Ethnicity</b> Puerto Rican: 0.6% (3) Mexican: 11.0% (58) Cuban: 0.0% (0) Other Hispanic/Latino: 0.8% (4) Not Hispanic/Latino: 84.1% (443) Hisp./Latino, Not Specified: 3.6% (0)	<b>Living Arrangements</b> Shelter/TLC/Safe Haven: 0.2% (1) Street/Outdoors: 0.0% (0) Hosp./Jail/Prison/Other Inst.: 17.6% (93) Own Home/Apt.: 16.1% (85) Someone Else's Home/Apt.: 66.0% (348) Res.Tx/Hwy.House/Rec.Home: 0.0% (0)  <b>Employment Status</b> Full-Time: 9.3% (49) Part-Time: 9.1% (48) Unemployed: 41.0% (216) Not in Labor Force: 40.6% (214)
<b>Educational Level</b> Average Grade Completed: 11.2 % (#) Less than H.S.: 45.9% (242)  <b>Primary Care Giver for Children</b> Yes: 8.3% (44) Avg. # of Children: 0.2	<b>Patient Speaks English:</b> 97.7% (515)  <b>Veteran Status:</b> Yes - 3.4% (18)  <b>Pregnant at Opening:</b> 0.6% (3)  <b>DCFS Involved:</b> 2.5% (13)	<b>MISA Patient/Client:</b> 8.0% (42)  <b>Crim. Justice Referral:</b> 71.3% (376)  <b>Arrested/Past 30 Days:</b> 7.2% (38)	<b>Problem Area</b> Alcohol: 15.4% (81) Other Drugs: 31.3% (165) Alcohol & Other Drugs: 53.3% (281) Alcohol/Drugs/Gambling: 0.0% (0) Gambling Only: 0.0% (0)
<b>Primary Substance</b> Alcohol: 24.1% (127); Cocaine/Crack: 4.9% (26); Marijuana: 40.0% (211) Heroin: 4.6% (24); Other Opiates: 1.1% (6); Methamphetamine: 0.4% (2) <b>Used Primary Substance/30 Days Prior to Opening:</b> 32.6% (172)	<b>Secondary Substance</b> Alcohol: 23.9% (126); Cocaine/Crack: 6.5% (34); Marijuana: 11.2% (59) Heroin: 1.7% (9); Other Opiates: 1.7% (9); Methamp.: 0.4% (2); None: 52.4% (276) <b>Used Secondary Substance/30 Days Prior to Opening:</b> 12.1% (64)		
<b>Organization-wide Patient/Client Access and Discharge Indicators</b>			
	<b>SFY 2013</b>	<b>Statewide - SFY 2013</b>	
<b>Average Duration from Initial Contact to Opening Date</b>	14.7 Days	8.6 Days	
<b>Median Duration from Initial Contact to Opening Date</b>	0.0 Days	1.0 Days	
<b>% (#) of Admissions - No Reported Wait for Assessment</b>	56.5% (345)	48.9% (36,490)	
<b>% (#) of Discharged Patients/Clients - Completion of Services</b>	47.7% (223)	50.8% (31,749)	
<b>% (#) of Discharged Patients/Clients - DASA Administrative Discharges</b>	1.3% (6)	4.0% (2,519)	
<b>% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY</b>	11.4% (60)	16.2% (12,062)	