

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

**Provider Name (#): Wells Center (0613)**

**Date of Report: 09/30/2013**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Detoxification - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% (#) of Detox Clients/Length of Stay At Least Two Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>94.1% (11,285)</b>	90.0%	2,698	92.0%	2,448	90.6%	2,541	91.5%	2,551	91.0%	10,238
Region IV	<b>88.8% (1070)</b>	93.6%	235	94.2%	226	94.4%	251	91.5%	259	93.4%	971
Provider	<b>97.2% (245)</b>	98.3%	59	100.0%	47	96.8%	61	90.4%	47	96.4%	214
<b>Detoxification - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Detox Clients/Completed Services</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>70.2% (8150)</b>	74.3%	2,209	76.8%	2,019	77.8%	2,140	76.1%	2,092	76.2%	8,460
Region IV	<b>71.3% (849)</b>	72.5%	182	79.5%	190	79.3%	211	73.4%	204	76.1%	787
Provider	<b>63.9% (156)</b>	79.7%	47	63.8%	30	82.5%	52	63.5%	33	73.3%	162
<b>Detoxification - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Detox Clients/Linked to Treatment</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>49.1% (4585)</b>	56.0%	1,512	55.4%	1,168	51.3%	1,060	43.1%	811	52.0%	4,551
Region IV	<b>61.7% (603)</b>	59.1%	137	63.1%	118	59.2%	116	46.2%	86	57.1%	457
Provider	<b>72.9% (156)</b>	67.4%	29	83.9%	47	61.9%	26	76.4%	42	73.5%	144

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level I - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% Admitted Level I Clients/At Least 4 Sessions/First 30 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>42.8% (13,872)</b>	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region IV	<b>52.8% (1313)</b>	54.0%	239	47.6%	195	52.2%	233	46.9%	214	50.2%	881
Provider	<b>53.0% (151)</b>	61.0%	47	44.6%	37	59.1%	39	50.8%	33	53.6%	156
<b>Level I - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Level I Clients/Completed Treatment (A)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>48.9% (11,681)</b>	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region IV	<b>42.7% (770)</b>	45.4%	171	37.1%	112	37.8%	105	29.9%	58	38.7%	446
Provider	<b>44.0% (109)</b>	54.7%	41	54.4%	43	36.2%	21	46.5%	20	49.0%	125
<b>Level I - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Clients/At Least 10 Sessions After First 30 Days (B)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>22.7% (7344)</b>	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region IV	<b>30.3% (753)</b>	41.5%	184	37.1%	152	38.3%	171	23.5%	107	35.0%	614
Provider	<b>19.6% (56)</b>	22.1%	17	21.7%	18	25.8%	17	20.0%	13	22.3%	65
<b>Level I - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Admitted Level I Clients/A and/or B</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>48.8% (15,820)</b>	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region IV	<b>49.4% (1228)</b>	56.0%	248	50.7%	208	49.6%	221	32.7%	149	47.1%	826
Provider	<b>48.8% (139)</b>	58.4%	45	60.2%	50	48.5%	32	44.6%	29	53.6%	156

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	<b>30.5% (6913)</b>	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437
Region IV	<b>27.8% (468)</b>	32.8%	113	31.9%	86	35.5%	88	25.2%	41	32.0%	328
Provider	<b>13.8% (32)</b>	21.1%	15	12.8%	10	19.6%	10	19.5%	8	17.8%	43
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	<b>71.4% (16,106)</b>	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987
Region IV	<b>67.6% (1133)</b>	60.3%	199	61.9%	164	65.7%	161	64.6%	102	62.7%	626
Provider	<b>83.0% (186)</b>	93.5%	58	91.4%	64	96.0%	48	87.8%	36	92.4%	206
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	<b>74.1% (16,758)</b>	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676
Region IV	<b>70.3% (1172)</b>	70.3%	232	70.0%	182	73.0%	173	70.9%	112	71.0%	699
Provider	<b>83.7% (190)</b>	93.5%	58	92.9%	65	96.0%	48	90.0%	36	93.2%	207

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level II - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% Admitted Clients/At Least 12 Sessions/First 30 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>37.4% (4480)</b>	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region IV	<b>48.4% (310)</b>	47.8%	43	53.5%	46	42.1%	32	44.7%	38	47.2%	159
Provider	<b>59.3% (32)</b>	63.6%	7	50.0%	4	50.0%	3	45.5%	5	52.8%	19
<b>Level II - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% Admitted Clients/At Least 18 Sessions/First 60 Days (A)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>41.0% (4913)</b>	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region IV	<b>46.9% (300)</b>	46.7%	42	54.7%	47	44.7%	34	41.2%	35	46.9%	158
Provider	<b>44.4% (24)</b>	63.6%	7	50.0%	4	33.3%	2	45.5%	5	50.0%	18
<b>Level II - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Level II Clients/Completed Treatment (B)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>44.3% (4502)</b>	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region IV	<b>40.8% (227)</b>	31.0%	22	27.0%	17	23.9%	11	22.9%	8	27.0%	58
Provider	<b>28.8% (15)</b>	27.3%	3	14.3%	1	16.7%	1	40.0%	2	24.1%	7
<b>Level II - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Admitted Level II Clients/A and/or B</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>54.0% (6477)</b>	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region IV	<b>57.5% (368)</b>	55.6%	50	65.1%	56	52.6%	40	47.1%	40	55.2%	186
Provider	<b>57.4% (31)</b>	72.7%	8	50.0%	4	33.3%	2	54.5%	6	55.6%	20

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level II - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>52.3% (5015)</b>	53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682
Region IV	<b>46.3% (252)</b>	42.5%	37	55.7%	44	43.1%	28	58.0%	40	49.7%	149
Provider	<b>53.1% (26)</b>	66.7%	6	75.0%	6	50.0%	3	75.0%	6	67.7%	21
<b>Level II - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>75.9% (7295)</b>	77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817
Region IV	<b>77.6% (420)</b>	71.3%	57	80.3%	57	64.9%	37	70.7%	41	72.2%	192
Provider	<b>83.0% (39)</b>	100.0%	9	100.0%	8	100.0%	5	88.9%	8	96.8%	30
<b>Level II - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>81.1% (7859)</b>	82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448
Region IV	<b>80.9% (437)</b>	81.3%	65	88.6%	62	73.7%	42	78.0%	46	80.8%	215
Provider	<b>87.2% (41)</b>	100.0%	9	100.0%	8	100.0%	5	88.9%	8	96.8%	30

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<b>Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*</b>													
<b>Level III.5 - Engagement</b>				<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Level III.5 Clients/Length of Stay of At Least 7 Days</b>		<b>SFY12 Level</b>		<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide		<b>87.1% (9932)</b>		86.5%	2,732	87.1%	2,656	86.6%	2,685	85.5%	2,551	86.4%	10,624
Region IV		<b>88.0% (1176)</b>		88.8%	143	86.5%	148	88.1%	140	85.4%	135	87.2%	566
Provider		<b>84.5% (257)</b>		83.5%	66	84.9%	62	84.5%	71	88.1%	52	85.1%	251
<b>Level III.5 - Retention</b>				<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Level III.5 Clients/Length of Stay of At Least 14 Days</b>		<b>SFY12 Level</b>		<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide		<b>75.8% (8634)</b>		75.4%	2,383	75.9%	2,317	75.7%	2,348	73.9%	2,204	75.3%	9,252
Region IV		<b>77.9% (1041)</b>		75.2%	121	73.7%	126	80.5%	128	74.1%	117	75.8%	492
Provider		<b>77.0% (234)</b>		70.9%	56	74.0%	54	73.8%	62	78.0%	46	73.9%	218
<b>Level III.5 - Continuity of Care</b>				<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Clients/Linked to Lower Level of Care</b>		<b>SFY12 Level</b>		<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide		<b>37.4% (3771)</b>		45.2%	1,452	42.7%	1,234	35.9%	987	17.1%	436	36.0%	4,109
Region IV		<b>39.6% (471)</b>		54.2%	83	55.8%	91	45.9%	61	27.6%	37	46.7%	272
Provider		<b>35.1% (98)</b>		41.6%	32	50.8%	33	30.1%	22	20.4%	10	36.7%	97

\*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.

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<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	57	65	377	454	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	130	130	720	720	15,680	15,680
<b>% of Clients Employed Full-time or Part-time.</b>	<b>43.8%</b>	<b>50.0%</b>	<b>52.4%</b>	<b>63.1%</b>	<b>34.5%</b>	<b>40.7%</b>
<b>Level II Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	5	6	35	50	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	15	15	84	84	6,631	6,631
<b>% of Clients Employed Full-time or Part-time.</b>	<b>33.3%</b>	<b>40.0%</b>	<b>41.7%</b>	<b>59.5%</b>	<b>26.7%</b>	<b>32.8%</b>
<b>Level III.5 Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	27	25	47	42	647	604
Total # of Discharged Clients in Comparison (Denominator).	135	135	206	206	5,062	5,062
<b>% of Clients Employed Full-time or Part-time.</b>	<b>20.0%</b>	<b>18.5%</b>	<b>22.8%</b>	<b>20.4%</b>	<b>12.8%</b>	<b>11.9%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Wells Center (0613)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	79	87	563	579	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	243	243	1,070	1,070	22,874	22,874
<b>% of Clients with Stable Housing.</b>	<b>32.5%</b>	<b>35.8%</b>	<b>52.6%</b>	<b>54.1%</b>	<b>41.1%</b>	<b>42.0%</b>
<b>Level II Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	10	8	98	111	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	28	28	187	187	9,574	9,574
<b>% of Clients with Stable Housing.</b>	<b>35.7%</b>	<b>28.6%</b>	<b>52.4%</b>	<b>59.4%</b>	<b>35.0%</b>	<b>34.1%</b>
<b>Level III.5 Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	99	98	152	179	2,851	2,657
Total # of Discharged Clients in Comparison (Denominator).	274	274	513	513	11,709	11,709
<b>% of Clients with Stable Housing.</b>	<b>36.1%</b>	<b>35.8%</b>	<b>29.6%</b>	<b>34.9%</b>	<b>24.3%</b>	<b>22.7%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**



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 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Wells Center (0613)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	238	255	1,062	1,071	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	255	255	1,135	1,135	23,520	23,520
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>93.3%</b>	<b>100.0%</b>	<b>93.6%</b>	<b>94.4%</b>	<b>93.4%</b>	<b>95.6%</b>
<b>Level II Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	27	29	206	205	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	29	29	215	215	9,905	9,905
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>93.1%</b>	<b>100.0%</b>	<b>95.8%</b>	<b>95.3%</b>	<b>92.7%</b>	<b>95.7%</b>
<b>Level III.5 Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	248	281	454	515	10,553	11,673
Total # of Discharged Clients in Comparison (Denominator).	282	282	536	536	11,843	11,843
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>87.9%</b>	<b>99.6%</b>	<b>84.7%</b>	<b>96.1%</b>	<b>89.1%</b>	<b>98.6%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Wells Center (0613)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	63	70	384	432	4,895	6,283
Total # of Discharged Clients in Comparison (Denominator).	90	90	533	533	8,701	8,701
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>70.0%</b>	<b>77.8%</b>	<b>72.0%</b>	<b>81.1%</b>	<b>56.3%</b>	<b>72.2%</b>
<b>Level II Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	7	5	41	59	1,532	2,261
Total # of Discharged Clients in Comparison (Denominator).	14	14	86	86	3,263	3,263
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>50.0%</b>	<b>35.7%</b>	<b>47.7%</b>	<b>68.6%</b>	<b>47.0%</b>	<b>69.3%</b>
<b>Level III.5 Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	10	49	80	150	324	2,005
Total # of Discharged Clients in Comparison (Denominator).	104	104	177	177	3,121	3,121
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>9.6%</b>	<b>47.1%</b>	<b>45.2%</b>	<b>84.7%</b>	<b>10.4%</b>	<b>64.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Wells Center (0613)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	99	109	386	451	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	153	153	553	553	14,395	14,395
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>64.7%</b>	<b>71.2%</b>	<b>69.8%</b>	<b>81.6%</b>	<b>53.0%</b>	<b>65.0%</b>
<b>Level II Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	7	10	48	77	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	14	14	101	101	6,320	6,320
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>50.0%</b>	<b>71.4%</b>	<b>47.5%</b>	<b>76.2%</b>	<b>47.9%</b>	<b>64.3%</b>
<b>Level III.5 Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	21	76	122	258	1,749	5,727
Total # of Discharged Clients in Comparison (Denominator).	170	170	336	336	8,590	8,590
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>12.4%</b>	<b>44.7%</b>	<b>36.3%</b>	<b>76.8%</b>	<b>20.4%</b>	<b>66.7%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Wells Center (0613)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	48	38	215	277	5,374	7,500
Total # of Discharged Clients in Comparison (Denominator).	221	221	853	853	19,918	19,918
<b>% of Clients with Self-Help Group Involvement.</b>	<b>21.7%</b>	<b>17.2%</b>	<b>25.2%</b>	<b>32.5%</b>	<b>27.0%</b>	<b>37.7%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	21	17	65	63	3,043	4,462
Total # of Discharged Clients in Comparison (Denominator).	25	25	174	174	8,206	8,206
<b>% of Clients with Self-Help Group Involvement.</b>	<b>84.0%</b>	<b>68.0%</b>	<b>37.4%</b>	<b>36.2%</b>	<b>37.1%</b>	<b>54.4%</b>
<b>Level III.5 Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	68	260	204	411	3,241	8,424
Total # of Discharged Clients in Comparison (Denominator).	273	273	509	509	11,196	11,196
<b>% of Clients with Self-Help Group Involvement.</b>	<b>24.9%</b>	<b>95.2%</b>	<b>40.1%</b>	<b>80.7%</b>	<b>28.9%</b>	<b>75.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Wells Center (0613)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	200	189	632	553	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	204	204	841	841	19,770	19,770
<b>% of Clients with Supportive Social Interaction.</b>	<b>98.0%</b>	<b>92.6%</b>	<b>75.1%</b>	<b>65.8%</b>	<b>75.9%</b>	<b>75.7%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	25	25	126	97	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	25	25	146	146	8,077	8,077
<b>% of Clients with Supportive Social Interaction.</b>	<b>100.0%</b>	<b>100.0%</b>	<b>86.3%</b>	<b>66.4%</b>	<b>74.0%</b>	<b>76.2%</b>
<b>Level III.5 Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	247	239	421	450	8,120	9,148
Total # of Discharged Clients in Comparison (Denominator).	268	268	496	496	10,910	10,910
<b>% of Clients with Supportive Social Interaction.</b>	<b>92.2%</b>	<b>89.2%</b>	<b>84.9%</b>	<b>90.7%</b>	<b>74.4%</b>	<b>83.8%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services  
Division of Alcoholism and Substance Abuse  
Provider Performance and Outcomes Reports - SFY 2013  
Admitted Patient/Client Demographics**

<b>Provider Organization (Provider #)</b>	<b>Wells Center (0613)</b>		
<b>Total # of Admissions:</b> 847 <b>% (#) Unduplicated:</b> 57.4% (486)  <b># (%) of Admissions by Level of Care</b> Detoxification: 26.2% (222) Level I: 34.4% (291) Level II: 4.3% (36) Level III.5: 35.2% (298) Level III.1: 0.0% (0) Recovery Home: 0.0% (0)	<b>Average Age at Opening:</b> 33.1 <b>% Under 18 Years of Age:</b> 2.1% (18)  <b>Race</b> American Indian: 0.1% (1) Alaska Native: 0.2% (2) Asian: 0.0% (0) Native Hawaiian/Pac. Isl: 0.2% (2) Black/African American: 6.7% (57) White: 92.6% (784) Other Single Race: 0.1% (1)	<b>Gender</b> Male: 60.1% (509) Female: 39.9% (338)  <b>Hispanic Ethnicity</b> Puerto Rican: 0.0% (0) Mexican: 0.1% (1) Cuban: 0.0% (0) Other Hispanic/Latino: 0.6% (5) Not Hispanic/Latino: 99.1% (839) Hisp./Latino, Not Specified: 0.2% (2)	<b>Living Arrangements</b> Shelter/TLC/Safe Haven: 4.0% (34) Street/Outdoors: 0.0% (0) Hosp./Jail/Prison/Other Inst.: 1.1% (9) Own Home/Apt.: 37.3% (316) Someone Else's Home/Apt.: 56.3% (477) Res.Tx/Hwy.House/Rec.Home: 0.7% (6)  <b>Employment Status</b> Full-Time: 7.4% (63) Part-Time: 8.5% (72) Unemployed: 36.4% (308) Not in Labor Force: 47.7% (404)
<b>Educational Level</b> Average Grade Completed: 11.8 <b>% (#) Less than H.S.:</b> 31.9% (270)  <b>Primary Care Giver for Children</b> Yes: 34.5% (292) Avg. # of Children: 0.6	<b>Patient Speaks English:</b> 100.0% (847)  <b>Veteran Status:</b> Yes - 4.7% (40)  <b>Pregnant at Opening:</b> 0.8% (7)  <b>DCFS Involved:</b> 9.4% (80)	<b>MISA Patient/Client:</b> 7.2% (61)  <b>Crim. Justice Referral:</b> 36.0% (305)  <b>Arrested/Past 30 Days:</b> 10.9% (92)	<b>Problem Area</b> Alcohol: 22.1% (187) Other Drugs: 51.0% (432) Alcohol & Other Drugs: 26.9% (228) Alcohol/Drugs/Gambling: 0.0% (0) Gambling Only: 0.0% (0)
<b>Primary Substance</b> Alcohol: 36.4% (308); Cocaine/Crack: 6.3% (53); Marijuana: 15.9% (135) Heroin: 17.0% (144); Other Opiates: 13.6% (115); Methamphetamine: 7.3% (62) <b>Used Primary Substance/30 Days Prior to Opening:</b> 70.8% (600)	<b>Secondary Substance</b> Alcohol: 10.5% (89); Cocaine/Crack: 7.3% (62); Marijuana: 18.8% (159) Heroin: 2.0% (17); Other Opiates: 4.7% (40); Methamp.: 3.1% (26); None: 44.9% (380) <b>Used Secondary Substance/30 Days Prior to Opening:</b> 31.3% (265)		
<b>Organization-wide Patient/Client Access and Discharge Indicators</b>			
	<b>SFY 2013</b>	<b>Statewide - SFY 2013</b>	
<b>Average Duration from Initial Contact to Opening Date</b>	15.8 Days	8.6 Days	
<b>Median Duration from Initial Contact to Opening Date</b>	8.0 Days	1.0 Days	
<b>% (#) of Admissions - No Reported Wait for Assessment</b>	6.8% (58)	48.9% (36,490)	
<b>% (#) of Discharged Patients/Clients - Completion of Services</b>	45.4% (359)	50.8% (31,749)	
<b>% (#) of Discharged Patients/Clients - DASA Administrative Discharges</b>	1.3% (10)	4.0% (2,519)	
<b>% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY</b>	6.7% (57)	16.2% (12,062)	