

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Healthcare Alternative Systems, Inc. (0589)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	42.8% (13,872)	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region I	48.8% (6200)	59.9%	1,869	58.1%	1,838	64.8%	2,021	62.0%	1,783	61.2%	7,511
Provider	74.9% (642)	74.3%	162	68.6%	186	74.1%	163	74.0%	165	72.5%	676
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.9% (11,681)	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region I	52.6% (4804)	56.0%	1,443	58.2%	1,510	59.7%	1,374	55.9%	987	57.5%	5,314
Provider	63.9% (530)	58.7%	128	56.0%	150	58.8%	127	56.7%	110	57.5%	515
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	22.7% (7344)	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region I	23.9% (3032)	33.2%	1,037	31.5%	998	29.2%	911	21.6%	621	29.0%	3,567
Provider	23.9% (205)	29.4%	64	22.9%	62	30.0%	66	18.8%	42	25.1%	234
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level I Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.8% (15,820)	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region I	51.1% (6492)	59.8%	1,865	60.5%	1,915	58.8%	1,836	48.7%	1,402	57.1%	7,018
Provider	67.1% (575)	66.1%	144	62.0%	168	64.5%	142	54.7%	122	61.8%	576

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/12-Step Group Participation (A)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	30.5% (6913)	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437	
Region I	35.6% (2974)	42.0%	1,063	41.4%	1,028	48.6%	1,063	53.8%	881	45.6%	4,035	
Provider	29.8% (195)	36.8%	60	36.8%	81	36.4%	67	3.7%	50	35.3%	258	
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/Supportive Interaction (B)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	71.4% (16,106)	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987	
Region I	75.6% (6258)	78.2%	1,967	79.4%	1,977	83.1%	1,811	83.2%	1,351	80.7%	7,106	
Provider	73.6% (503)	77.3%	133	79.5%	186	83.5%	162	81.2%	134	80.4%	615	
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/A and/or B		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	74.1% (16,758)	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676	
Region I	78.0% (6501)	80.7%	2,052	82.2%	2,069	86.1%	1,895	85.9%	1,410	83.4%	7,426	
Provider	77.0% (511)	79.9%	135	80.9%	190	87.4%	166	83.3%	135	82.8%	626	

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level II - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 12 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (4480)	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region I	38.1% (1873)	39.6%	599	37.2%	555	39.8%	596	36.9%	522	38.4%	2,272
Provider	61.8% (428)	57.1%	113	48.5%	96	47.8%	98	49.5%	101	50.7%	408
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	41.0% (4913)	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region I	42.6% (2094)	44.2%	669	41.3%	616	42.2%	632	41.4%	586	42.3%	2,503
Provider	59.5% (412)	58.6%	116	48.5%	96	47.3%	97	51.0%	104	51.3%	413
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level II Clients/Completed Treatment (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	44.3% (4502)	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region I	44.9% (1855)	43.7%	570	41.6%	506	40.0%	460	32.4%	279	40.1%	1,815
Provider	43.5% (299)	35.4%	70	34.0%	66	31.3%	62	20.7%	31	30.9%	229
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level II Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	54.0% (6477)	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region I	54.8% (2693)	55.8%	845	52.6%	785	52.4%	785	49.0%	693	52.5%	3,108
Provider	62.4% (432)	60.1%	119	54.5%	108	50.2%	103	52.0%	106	54.2%	436

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Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	52.3% (5015)	53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682
Region I	56.5% (2189)	60.1%	801	60.5%	763	58.6%	676	60.8%	557	60.0%	2,797
Provider	62.3% (380)	56.0%	103	51.8%	88	39.6%	65	47.8%	77	49.0%	333
Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.9% (7295)	77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817
Region I	80.1% (3118)	83.2%	1,096	81.2%	1,007	82.7%	944	83.2%	749	82.5%	3,796
Provider	76.7% (471)	78.3%	141	73.8%	124	72.7%	120	68.7%	114	73.4%	499
Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	81.1% (7859)	82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448
Region I	83.8% (3292)	85.7%	1,145	85.0%	1,072	85.1%	979	85.8%	785	85.4%	3,981
Provider	82.6% (500)	81.1%	146	77.1%	128	74.8%	122	70.7%	118	76.0%	514

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level III.5 - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 7 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	87.1% (9932)	86.5%	2,732	87.1%	2,656	86.6%	2,685	85.5%	2,551	86.4%	10,624
Region I	85.8% (4415)	87.1%	1,711	86.9%	1,626	86.4%	1,626	85.7%	1,579	86.5%	6,542
Provider	91.6% (163)	79.6%	43	87.8%	36	87.2%	34	93.3%	42	86.6%	155
Level III.5 - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 14 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.8% (8634)	75.4%	2,383	75.9%	2,317	75.7%	2,348	73.9%	2,204	75.3%	9,252
Region I	74.4% (3826)	76.6%	1,505	76.5%	1,432	75.5%	1,421	74.6%	1,375	75.8%	5,733
Provider	84.3% (150)	70.4%	38	80.5%	33	74.4%	29	88.9%	40	78.2%	140
Level III.5 - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/Linked to Lower Level of Care	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (3771)	45.2%	1,452	42.7%	1,234	35.9%	987	17.1%	436	36.0%	4,109
Region I	33.9% (1526)	42.0%	833	38.1%	664	31.7%	534	13.5%	212	32.2%	2,243
Provider	24.7% (41)	35.7%	20	32.6%	14	42.1%	16	13.6%	6	30.9%	56

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Recovery Home - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Recovery Home Clients/Length of Stay of At Least 7 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	83.3% (1071)	75.2%	377	72.2%	275	69.6%	304	74.5%	287	72.9%	1,243
Region I	87.8% (869)	87.6%	296	85.2%	218	80.5%	244	85.1%	212	84.6%	970
Provider	91.7% (22)	100.0%	2	100.0%	4	100.0%	6	100.0%	10	100.0%	22
Recovery Home - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Recovery Home Clients/Length of Stay of At Least 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	56.0% (719)	44.9%	225	40.2%	153	42.6%	186	47.5%	183	43.8%	747
Region I	57.7% (571)	48.8%	165	44.1%	113	50.5%	153	52.2%	130	49.0%	561
Provider	54.2% (13)	100.0%	2	100.0%	4	100.0%	6	80.0%	8	90.9%	20
Recovery Home - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Completed Services/+ NOMS Status	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	70.2% (654)	66.4%	284	77.6%	246	75.9%	255	71.9%	179	72.5%	964
Region I	75.5% (525)	69.1%	190	78.9%	157	80.5%	173	74.8%	116	75.4%	636
Provider	58.8% (10)	50.0%	1	66.7%	2	66.7%	4	30.0%	3	47.6%	10

***Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

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Provider Name (#): Healthcare Alternative Systems, Inc. (0589)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	305	356	1,701	2,066	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	645	645	5,690	5,690	15,680	15,680
% of Clients Employed Full-time or Part-time.	47.3%	55.2%	29.9%	36.3%	34.5%	40.7%
Level II Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	183	256	735	974	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	609	609	2,946	2,946	6,631	6,631
% of Clients Employed Full-time or Part-time.	30.0%	42.0%	24.9%	33.1%	26.7%	32.8%
Level III.5 Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	12	17	323	292	647	604
Total # of Discharged Clients in Comparison (Denominator).	163	163	3,024	3,024	5,062	5,062
% of Clients Employed Full-time or Part-time.	7.4%	10.4%	10.7%	9.7%	12.8%	11.9%
Recovery Home Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	1	10	71	193	130	279
Total # of Discharged Clients in Comparison (Denominator).	18	18	730	730	963	963
% of Clients Employed Full-time or Part-time.	5.6%	55.6%	9.7%	26.4%	13.5%	29.0%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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Provider Name (#): Healthcare Alternative Systems, Inc. (0589)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	395	396	3,008	3,109	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	869	869	8,848	8,848	22,874	22,874
% of Clients with Stable Housing.	45.5%	45.6%	34.0%	35.1%	41.1%	42.0%
Level II Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	234	268	1,134	1,169	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	715	715	4,386	4,386	9,574	9,574
% of Clients with Stable Housing.	32.7%	37.5%	25.9%	26.7%	35.0%	34.1%
Level III.5 Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	28	27	1,443	1,474	2,851	2,657
Total # of Discharged Clients in Comparison (Denominator).	186	186	7,312	7,312	11,709	11,709
% of Clients with Stable Housing.	15.1%	14.5%	19.7%	20.2%	24.3%	22.7%
Recovery Home Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	0	6	26	134	145	275
Total # of Discharged Clients in Comparison (Denominator).	20	20	790	790	1,277	1,277
% of Clients with Stable Housing.	0.0%	30.0%	3.3%	17.0%	11.4%	21.5%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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Provider Name (#): Healthcare Alternative Systems, Inc. (0589)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	819	856	8,608	8,714	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	896	896	9,035	9,035	23,520	23,520
% of Clients with No Arrests/Prior 30 Days.	91.4%	95.5%	95.3%	96.4%	93.4%	95.6%
Level II Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	703	717	4,306	4,384	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	740	740	4,522	4,522	9,905	9,905
% of Clients with No Arrests/Prior 30 Days.	95.0%	96.9%	95.2%	96.9%	92.7%	95.7%
Level III.5 Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	188	190	6,653	7,307	10,553	11,673
Total # of Discharged Clients in Comparison (Denominator).	190	190	7,377	7,377	11,843	11,843
% of Clients with No Arrests/Prior 30 Days.	98.9%	100.0%	90.2%	99.1%	89.1%	98.6%
Recovery Home Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	19	19	776	788	1,227	1,272
Total # of Discharged Clients in Comparison (Denominator).	20	20	797	797	1,289	1,289
% of Clients with No Arrests/Prior 30 Days.	95.0%	95.0%	97.4%	98.9%	95.2%	98.7%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care						
Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	235	336	1,504	2,234	4,895	6,283
Total # of Discharged Clients in Comparison (Denominator).	380	380	2,870	2,870	8,701	8,701
% of Clients Abstinent from Alcohol Use.	61.8%	88.4%	52.4%	77.8%	56.3%	72.2%
Level II Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	119	188	595	919	1,532	2,261
Total # of Discharged Clients in Comparison (Denominator).	267	267	1,329	1,329	3,263	3,263
% of Clients Abstinent from Alcohol Use.	44.6%	70.4%	44.8%	69.1%	47.0%	69.3%
Level III.5 Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	3	79	139	1,251	324	2,005
Total # of Discharged Clients in Comparison (Denominator).	85	85	1,690	1,690	3,121	3,121
% of Clients Abstinent from Alcohol Use.	3.5%	92.9%	8.2%	74.0%	10.4%	64.2%
Recovery Home Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	3	4	197	246	255	328
Total # of Discharged Clients in Comparison (Denominator).	4	4	290	290	438	438
% of Clients Abstinent from Alcohol Use.	75.0%	100.0%	67.9%	84.8%	58.2%	74.9%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Healthcare Alternative Systems, Inc. (0589)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	326	353	3,104	4,131	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	489	489	6,180	6,180	14,395	14,395
% of Clients Abstinent from Other Drug Use.	66.7%	72.2%	50.2%	66.8%	53.0%	65.0%
Level II Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	203	288	1,449	1,984	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	448	448	3,066	3,066	6,320	6,320
% of Clients Abstinent from Other Drug Use.	45.3%	64.3%	47.3%	64.7%	47.9%	64.3%
Level III.5 Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	7	74	1,216	3,928	1,749	5,727
Total # of Discharged Clients in Comparison (Denominator).	101	101	5,622	5,622	8,590	8,590
% of Clients Abstinent from Other Drug Use.	6.9%	73.3%	21.6%	69.9%	20.4%	66.7%
Recovery Home Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	12	13	268	394	462	630
Total # of Discharged Clients in Comparison (Denominator).	16	16	508	508	849	849
% of Clients Abstinent from Other Drug Use.	75.0%	81.3%	52.8%	77.6%	54.4%	74.2%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Healthcare Alternative Systems, Inc. (0589)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	198	242	2,493	3,572	5,374	7,500
Total # of Discharged Clients in Comparison (Denominator).	671	671	7,671	7,671	19,918	19,918
% of Clients with Self-Help Group Involvement.	29.5%	36.1%	32.5%	46.6%	27.0%	37.7%
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	158	270	1,394	2,257	3,043	4,462
Total # of Discharged Clients in Comparison (Denominator).	583	583	3,756	3,756	8,206	8,206
% of Clients with Self-Help Group Involvement.	27.1%	46.3%	37.1%	60.1%	37.1%	54.4%
Level III.5 Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	17	171	2,160	5,308	3,241	8,424
Total # of Discharged Clients in Comparison (Denominator).	184	184	6,947	6,947	11,196	11,196
% of Clients with Self-Help Group Involvement.	9.2%	92.9%	31.1%	76.4%	28.9%	75.2%
Recovery Home Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	13	20	562	736	773	1,004
Total # of Discharged Clients in Comparison (Denominator).	20	20	754	754	1,230	1,230
% of Clients with Self-Help Group Involvement.	65.0%	100.0%	74.5%	97.6%	62.8%	81.6%

**Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Healthcare Alternative Systems, Inc. (0589)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	551	581	6,477	6,293	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	716	716	7,636	7,636	19,770	19,770
% of Clients with Supportive Social Interaction.	77.0%	81.1%	84.8%	82.4%	75.9%	75.7%
Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	368	418	2,914	3,038	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	584	584	3,674	3,674	8,077	8,077
% of Clients with Supportive Social Interaction.	63.0%	71.6%	79.3%	82.7%	74.0%	76.2%
Level III.5 Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	74	171	4,972	5,646	8,120	9,148
Total # of Discharged Clients in Comparison (Denominator).	181	181	6,768	6,768	10,910	10,910
% of Clients with Supportive Social Interaction.	40.9%	94.5%	73.5%	83.4%	74.4%	83.8%
Recovery Home Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	13	20	561	675	1,011	1,115
Total # of Discharged Clients in Comparison (Denominator).	20	20	719	719	1,189	1,189
% of Clients with Supportive Social Interaction.	65.0%	100.0%	78.0%	93.9%	85.0%	93.8%

**Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

**Illinois Department of Human Services
Division of Alcoholism and Substance Abuse
Provider Performance and Outcomes Reports - SFY 2013
Admitted Patient/Client Demographics**

Provider Organization (Provider #)	Healthcare Alternative Systems, Inc. (0589)		
Total # of Admissions: 2,008 % (#) Unduplicated: 75.6% (1,518) # (%) of Admissions by Level of Care Detoxification: 0.0% (0) Level I: 48.8% (979) Level II: 40.5% (813) Level III.5: 9.7% (194) Level III.1: 0.0% (0) Recovery Home: 1.1% (22)	Average Age at Opening: 33.3 % Under 18 Years of Age: 7.4% (149) Race American Indian: 0.0% (1) Alaska Native: 0.0% (0) Asian: 0.4% (8) Native Hawaiian/Pac. Isl: 0.2% (4) Black/African American: 25.5% (512) White: 71.0% (1,426) Other Single Race: 2.8% (57)	Gender Male: 77.7% (1,560) Female: 22.3% (448) Hispanic Ethnicity Puerto Rican: 14.4% (289) Mexican: 35.4% (711) Cuban: 0.7% (14) Other Hispanic/Latino: 3.4% (68) Not Hispanic/Latino: 46.1% (925) Hisp./Latino, Not Specified: 0.0% (1)	Living Arrangements Shelter/TLC/Safe Haven: 4.0% (80) Street/Outdoors: 0.0% (0) Hosp./Jail/Prison/Other Inst.: 0.4% (9) Own Home/Apt.: 37.9% (761) Someone Else's Home/Apt.: 49.3% (989) Res.Tx/Hwy.House/Rec.Home: 7.1% (142) Employment Status Full-Time: 15.6% (313) Part-Time: 11.7% (234) Unemployed: 54.5% (1,095) Not in Labor Force: 18.2% (366)
Educational Level Average Grade Completed: 10.5 % (#) Less than H.S.: 54.2% (1,088) Primary Care Giver for Children Yes: 31.7% (637) Avg. # of Children: 0.7	Patient Speaks English: 81.3% (1,633) Veteran Status: Yes - 1.7% (34) Pregnant at Opening: 0.1% (3) DCFS Involved: 11.5% (230)	MISA Patient/Client: 11.5% (231) Crim. Justice Referral: 59.6% (1,197) Arrested/Past 30 Days: 6.1% (123)	Problem Area Alcohol: 22.0% (441) Other Drugs: 29.5% (593) Alcohol & Other Drugs: 48.5% (974) Alcohol/Drugs/Gambling: 0.0% (0) Gambling Only: 0.0% (0)
Primary Substance Alcohol: 40.1% (806); Cocaine/Crack: 7.4% (149); Marijuana: 33.0% (662) Heroin: 14.7% (296); Other Opiates: 2.0% (41); Methamphetamine: 0.3% (6) Used Primary Substance/30 Days Prior to Opening: 49.3% (990)	Secondary Substance Alcohol: 25.0% (501); Cocaine/Crack: 14.6% (293); Marijuana: 15.3% (307) Heroin: 1.3% (27); Other Opiates: 0.8% (17); Benzos.: 1.3% (27); None: 39.2% (787) Used Secondary Substance/30 Days Prior to Opening: 23.2% (465)		
Organization-wide Patient/Client Access and Discharge Indicators			
	SFY 2013	Statewide - SFY 2013	
Average Duration from Initial Contact to Opening Date	15.6 Days	8.6 Days	
Median Duration from Initial Contact to Opening Date	9.0 Days	1.0 Days	
% (#) of Admissions - No Reported Wait for Assessment	13.0% (261)	48.9% (36,490)	
% (#) of Discharged Patients/Clients - Completion of Services	44.9% (839)	50.8% (31,749)	
% (#) of Discharged Patients/Clients - DASA Administrative Discharges	0.0% (0)	4.0% (2,519)	
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY	6.9% (139)	16.2% (12,062)	