

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Remedies Renewing Lives, Inc. (0559)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	42.8% (13,872)	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region II	44.2% (2400)	46.4%	608	42.6%	553	47.3%	698	40.9%	531	44.4%	2,390
Provider	56.5% (314)	60.4%	102	57.3%	110	41.7%	53	41.1%	30	52.6%	295
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.9% (11,681)	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region II	58.2% (2335)	57.5%	653	53.0%	578	61.7%	706	59.2%	500	57.9%	2,437
Provider	49.5% (201)	33.5%	55	23.1%	43	27.1%	32	42.4%	25	29.4%	155
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	22.7% (7344)	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region II	20.4% (1106)	24.4%	319	23.4%	304	19.7%	291	13.3%	173	20.2%	1,087
Provider	27.7% (154)	27.8%	47	19.3%	37	10.2%	13	8.2%	6	18.4%	103
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level I Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.8% (15,820)	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region II	54.2% (2942)	59.9%	784	57.4%	744	59.5%	878	48.0%	622	56.3%	3,028
Provider	48.4% (269)	42.6%	72	34.9%	67	32.3%	41	41.1%	30	37.4%	210

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/12-Step Group Participation (A)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide		30.5% (6913)	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437
Region II		36.2% (1460)	44.5%	503	44.5%	457	48.4%	532	46.8%	373	46.0%	1,865
Provider		24.6% (101)	30.1%	43	24.2%	37	24.2%	24	25.5%	14	26.2%	118
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/Supportive Interaction (B)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide		71.4% (16,106)	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987
Region II		86.2% (3441)	83.2%	935	84.8%	877	86.8%	951	85.9%	672	85.1%	3,435
Provider		57.7% (213)	46.5%	67	62.3%	96	575.3%	51	74.5%	35	57.4%	249
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/A and/or B		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide		74.1% (16,758)	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676
Region II		88.2% (3535)	85.8%	968	86.5%	905	88.6%	975	88.2%	700	87.2%	3,548
Provider		60.8% (231)	50.7%	73	64.6%	104	61.1%	55	76.0%	38	60.7%	270

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Level II - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 12 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (4480)	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region II	30.3% (951)	23.3%	206	21.3%	183	22.4%	220	25.0%	225	23.0%	834
Provider	27.3% (76)	39.2%	31	22.9%	19	24.3%	17	37.3%	28	30.9%	95
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	41.0% (4913)	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region II	34.1% (1070)	28.3%	251	25.6%	220	29.9%	293	30.4%	274	28.6%	1,038
Provider	38.5% (107)	44.3%	35	28.9%	24	38.6%	27	45.3%	34	39.1%	120
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level II Clients/Completed Treatment (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	44.3% (4502)	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region II	45.3% (1225)	49.0%	374	49.7%	375	46.9%	380	41.1%	233	47.0%	1,362
Provider	46.4% (108)	40.6%	28	34.7%	26	43.3%	26	45.3%	24	40.5%	104
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level II Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	54.0% (6477)	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region II	53.1% (1666)	57.1%	506	55.2%	474	56.6%	555	46.9%	422	54.0%	1,957
Provider	53.6% (149)	55.7%	44	50.6%	42	55.7%	39	57.3%	43	54.7%	168

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Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/12-Step Group Participation (A)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	52.3% (5015)	53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682	
Region II	50.5% (1223)	45.8%	341	46.2%	320	50.9%	382	49.0%	288	47.9%	1,331	
Provider	53.7% (101)	48.4%	31	56.3%	36	57.1%	28	57.8%	26	54.5%	121	
Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/Supportive Interaction (B)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.9% (7295)	77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817	
Region II	80.9% (1994)	76.5%	561	71.4%	494	72.5%	540	73.6%	413	73.5%	2,008	
Provider	70.8% (109)	68.5%	37	72.2%	39	68.6%	24	100.0%	29	75.0%	129	
Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/A and/or B		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	81.1% (7859)	82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448	
Region II	84.6% (2099)	80.1%	589	77.4%	545	78.8%	597	80.4%	468	79.1%	2,199	
Provider	74.5% (123)	71.9%	41	82.3%	51	76.2%	32	100.0%	35	81.1%	159	

*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.

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National Outcome Measures (NOMS) Data by Level of Care

Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	178	188	1,224	1,393	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	455	455	2,889	2,889	15,680	15,680
% of Clients Employed Full-time or Part-time.	39.1%	41.3%	42.4%	48.2%	34.5%	40.7%
Level II Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	82	108	545	658	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	216	216	1,959	1,959	6,631	6,631
% of Clients Employed Full-time or Part-time.	38.0%	50.0%	27.8%	33.6%	26.7%	32.8%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	209	232	1,560	1,586	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	515	515	4,100	4,100	22,874	22,874
% of Clients with Stable Housing.	40.6%	45.0%	38.0%	38.7%	41.1%	42.0%
Level II Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	105	118	944	884	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	248	248	2,782	2,782	9,574	9,574
% of Clients with Stable Housing.	42.3%	47.6%	33.9%	31.8%	35.0%	34.1%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	520	507	4,004	3,971	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	527	527	4,208	4,208	23,520	23,520
% of Clients with No Arrests/Prior 30 Days.	98.7%	96.2%	95.2%	94.4%	93.4%	95.6%
Level II Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	252	243	2,678	2,702	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	257	257	2,896	2,896	9,905	9,905
% of Clients with No Arrests/Prior 30 Days.	98.1%	94.6%	92.5%	93.3%	92.7%	95.7%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	170	188	1,239	1,410	4,895	6,283
Total # of Discharged Clients in Comparison (Denominator).	244	244	1,824	1,824	8,701	8,701
% of Clients Abstinent from Alcohol Use.	69.7%	77.0%	67.9%	77.3%	56.3%	72.2%
Level II Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	99	128	443	622	1,532	2,261
Total # of Discharged Clients in Comparison (Denominator).	154	154	947	947	3,263	3,263
% of Clients Abstinent from Alcohol Use.	64.3%	83.1%	46.8%	65.7%	47.0%	69.3%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	155	162	1,457	1,614	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	271	271	2,278	2,278	14,395	14,395
% of Clients Abstinent from Other Drug Use.	57.2%	59.8%	64.0%	70.9%	53.0%	65.0%
Level II Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	54	57	834	1,096	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	94	94	1,835	1,835	6,320	6,320
% of Clients Abstinent from Other Drug Use.	57.4%	60.6%	45.4%	59.7%	47.9%	64.3%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	115	109	1,283	1,668	5,374	7,500
Total # of Discharged Clients in Comparison (Denominator).	366	366	3,506	3,506	19,918	19,918
% of Clients with Self-Help Group Involvement.	31.4%	29.8%	36.6%	47.6%	27.0%	37.7%
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	55	89	750	1,003	3,043	4,462
Total # of Discharged Clients in Comparison (Denominator).	160	160	2,243	2,243	8,206	8,206
% of Clients with Self-Help Group Involvement.	34.4%	55.6%	33.4%	44.7%	37.1%	54.4%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	268	222	2,845	2,941	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	390	390	3,438	3,438	19,770	19,770
% of Clients with Supportive Social Interaction.	68.7%	56.9%	82.8%	85.5%	75.9%	75.7%
Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	106	105	1,689	1,595	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	145	145	2,238	2,238	8,077	8,077
% of Clients with Supportive Social Interaction.	73.1%	72.4%	75.5%	71.3%	74.0%	76.2%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services
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Provider Performance and Outcomes Reports - SFY 2013
Admitted Patient/Client Demographics**

Provider Organization (Provider #)	Remedies Renewing Lives, Inc. (0559)		
Total # of Admissions: 940 % (#) Unduplicated: 88.1% (828) # (%) of Admissions by Level of Care Detoxification: 0.0% (0) Level I: 67.3% (633) Level II: 32.7% (307) Level III.5: 0.0% (0) Level III.1: 0.0% (0) Recovery Home: 0.0% (0)	Average Age at Opening: 34.5 % Under 18 Years of Age: 0.0% (0) Race American Indian: 0.6% (6) Alaska Native: 0.0% (0) Asian: 0.0% (0) Native Hawaiian/Pac. Isl: 0.0% (0) Black/African American: 29.6% (278) White: 60.7% (571) Other Single Race: 9.0% (85)	Gender Male: 68.9% (648) Female: 31.1% (292) Hispanic Ethnicity Puerto Rican: 0.1% (1) Mexican: 3.6% (34) Cuban: 0.0% (0) Other Hispanic/Latino: 0.6% (6) Not Hispanic/Latino: 91.5% (860) Hisp./Latino, Not Specified: 4.1% (39)	Living Arrangements Shelter/TLC/Safe Haven: 1.1% (10) Street/Outdoors: 0.0% (0) Hosp./Jail/Prison/Other Inst.: 0.2% (2) Own Home/Apt.: 41.3% (388) Someone Else's Home/Apt.: 56.1% (527) Res.Tx/Hwy.House/Rec.Home: 10.0% (10) Employment Status Full-Time: 22.3% (210) Part-Time: 12.0% (113) Unemployed: 52.8% (496) Not in Labor Force: 12.9% (121)
Educational Level Average Grade Completed: 11.6 % (#) Less than H.S.: 33.3% (313) Primary Care Giver for Children Yes: 32.3% (304) Avg. # of Children: 0.7	Patient Speaks English: 100.0% (0) Veteran Status: Yes - 1.2% (11) Pregnant at Opening: 2.1% (2) DCFS Involved: 3.1% (29)	MISA Patient/Client: 0.0% (0) Crim. Justice Referral: 78.0% (733) Arrested/Past 30 Days: 1.4% (13)	Problem Area Alcohol: 25.9% (243) Other Drugs: 33.1% (311) Alcohol & Other Drugs: 40.7% (383) Alcohol/Drugs/Gambling: 0.2% (2) Gambling Only: 0.1% (1)
Primary Substance Alcohol: 48.1% (452); Cocaine/Crack: 8.4% (79); Marijuana: 24.8% (233) Heroin: 15.4% (145); Other Opiates: 2.1% (20); Methamphetamine: 0.3% (3) Used Primary Substance/30 Days Prior to Opening: 41.4% (389)	Secondary Substance Alcohol: 14.9% (140); Cocaine/Crack: 9.5% (89); Marijuana: 23.1% (217) Heroin: 1.1% (10); Other Opiates: 1.5% (14); Methamp.: 0.3% (3); None: 48.7% (458) Used Secondary Substance/30 Days Prior to Opening: 14.5% (136)		
Organization-wide Patient/Client Access and Discharge Indicators			
	SFY 2013	Statewide - SFY 2013	
Average Duration from Initial Contact to Opening Date	17.2 Days	8.6 Days	
Median Duration from Initial Contact to Opening Date	9.0 Days	1.0 Days	
% (#) of Admissions - No Reported Wait for Assessment	11.3% (106)	48.9% (36,490)	
% (#) of Discharged Patients/Clients - Completion of Services	30.4% (262)	50.8% (31,749)	
% (#) of Discharged Patients/Clients - DASA Administrative Discharges	2.3% (20)	4.0% (2,519)	
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY	8.3% (78)	16.2% (12,062)	