

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

**Provider Name (#): Family Guidance Centers, Inc. (0521)**

**Date of Report: 09/30/2013**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level I - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% Admitted Level I Clients/At Least 4 Sessions/First 30 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>42.8% (13,872)</b>	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region I	<b>48.8% (6200)</b>	59.9%	1,869	58.1%	1,838	64.8%	2,021	62.0%	1,783	61.2%	7,511
Provider	<b>33.4% (338)</b>	47.0%	62	45.9%	83	57.0%	73	62.7%	106	53.1%	324
<b>Level I - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Level I Clients/Completed Treatment (A)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>48.9% (11,681)</b>	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region I	<b>52.6% (4804)</b>	56.0%	1,443	58.2%	1,510	59.7%	1,374	55.9%	987	57.5%	5,314
Provider	<b>72.2% (649)</b>	48.4%	46	47.6%	60	55.8%	48	52.6%	61	50.8%	215
<b>Level I - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Clients/At Least 10 Sessions After First 30 Days (B)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>22.7% (7344)</b>	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region I	<b>23.9% (3032)</b>	33.2%	1,037	31.5%	998	29.2%	911	21.6%	621	29.0%	3,567
Provider	<b>13.7% (139)</b>	29.5%	39	28.7%	52	26.6%	34	23.1%	39	26.9%	164
<b>Level I - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Admitted Level I Clients/A and/or B</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>48.8% (15,820)</b>	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region I	<b>51.1% (6492)</b>	59.8%	1,865	60.5%	1,915	58.8%	1,836	48.7%	1,402	57.1%	7,018
Provider	<b>70.0% (708)</b>	43.9%	58	42.0%	76	46.9%	60	43.2%	73	43.8%	267

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**Date of Report: 09/30/2013**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level I - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>		<b>SFY12 Level</b>		<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>30.5% (6913)</b>	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437
Region I	<b>35.6% (2974)</b>	42.0%	1,063	41.4%	1,028	48.6%	1,063	53.8%	881	45.6%	4,035
Provider	<b>23.3% (128)</b>	26.7%	27	27.8%	30	40.0%	24	42.5%	31	32.7%	112
<b>Level I - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>		<b>SFY12 Level</b>		<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>71.4% (16,106)</b>	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987
Region I	<b>75.6% (6258)</b>	78.2%	1,967	79.4%	1,977	83.1%	1,811	83.2%	1,351	80.7%	7,106
Provider	<b>39.8% (228)</b>	45.5%	46	53.4%	62	57.9%	33	55.7%	39	52.3%	180
<b>Level I - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>		<b>SFY12 Level</b>		<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>74.1% (16,758)</b>	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676
Region I	<b>78.0% (6501)</b>	80.7%	2,052	82.2%	2,069	86.1%	1,895	85.9%	1,410	83.4%	7,426
Provider	<b>42.3% (234)</b>	45.5%	46	55.4%	62	61.0%	36	55.7%	39	53.5%	183

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**Date of Report: 09/30/2013**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level II - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% Admitted Clients/At Least 12 Sessions/First 30 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>37.4% (4480)</b>	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region I	<b>38.1% (1873)</b>	39.6%	599	37.2%	555	39.8%	596	36.9%	522	38.4%	2,272
Provider	<b>28.6% (55)</b>	43.9%	18	5.3%	1	46.2%	12	40.6%	13	37.3%	44
<b>Level II - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% Admitted Clients/At Least 18 Sessions/First 60 Days (A)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>41.0% (4913)</b>	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region I	<b>42.6% (2094)</b>	44.2%	669	41.3%	616	42.2%	632	41.4%	586	42.3%	2,503
Provider	<b>24.0% (46)</b>	41.5%	17	10.5%	2	50.0%	13	40.6%	13	38.1%	45
<b>Level II - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Level II Clients/Completed Treatment (B)</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>44.3% (4502)</b>	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region I	<b>44.9% (1855)</b>	43.7%	570	41.6%	506	40.0%	460	32.4%	279	40.1%	1,815
Provider	<b>34.0% (55)</b>	36.6%	15	28.6%	4	38.1%	8	34.6%	9	36.0%	36
<b>Level II - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Admitted Level II Clients/A and/or B</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>54.0% (6477)</b>	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region I	<b>54.8% (2693)</b>	55.8%	845	52.6%	785	52.4%	785	49.0%	693	52.5%	3,108
Provider	<b>41.7% (80)</b>	56.1%	23	26.3%	5	53.8%	14	50.0%	16	49.2%	58

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level II - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>		<b>SFY12 Level</b>		<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>52.3% (5015)</b>	53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682
Region I	<b>56.5% (2189)</b>	60.1%	801	60.5%	763	58.6%	676	60.8%	557	60.0%	2,797
Provider	<b>61.5% (88)</b>	46.2%	18	8.3%	1	46.7%	7	28.6%	4	37.5%	30
<b>Level II - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>		<b>SFY12 Level</b>		<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>75.9% (7295)</b>	77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817
Region I	<b>80.1% (3118)</b>	83.2%	1,096	81.2%	1,007	82.7%	944	83.2%	749	82.5%	3,796
Provider	<b>63.9% (94)</b>	63.2%	24	25.0%	3	57.1%	8	57.1%	8	55.1%	43
<b>Level II - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>		<b>SFY12 Level</b>		<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>81.1% (7859)</b>	82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448
Region I	<b>83.8% (3292)</b>	85.7%	1,145	85.0%	1,072	85.1%	979	85.8%	785	85.4%	3,981
Provider	<b>70.1% (103)</b>	65.8%	25	25.0%	3	66.7%	10	64.3%	9	59.5%	47

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**Provider Name (#): Family Guidance Centers, Inc. (0521)**

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter\***

<b>Level III.5 - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Level III.5 Clients/Length of Stay of At Least 7 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>87.1% (9932)</b>	86.5%	2,732	87.1%	2,656	86.6%	2,685	85.5%	2,551	86.4%	10,624
Region III	<b>86.2% (1003)</b>	84.4%	368	87.9%	385	86.6%	407	86.0%	351	86.2%	1,511
Provider	<b>83.6% (183)</b>	82.1%	55	78.9%	60	82.7%	62	81.0%	51	81.1%	228
<b>Level III.5 - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Level III.5 Clients/Length of Stay of At Least 14 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>75.8% (8634)</b>	75.4%	2,383	75.9%	2,317	75.7%	2,348	73.9%	2,204	75.3%	9,252
Region III	<b>75.5% (879)</b>	74.1%	323	78.3%	343	79.4%	373	77.2%	315	77.3%	1,354
Provider	<b>65.8% (144)</b>	76.1%	51	75.0%	57	69.3%	52	77.8%	49	74.4%	209
<b>Level III.5 - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Clients/Linked to Lower Level of Care</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>37.4% (3771)</b>	45.2%	1,452	42.7%	1,234	35.9%	987	17.1%	436	36.0%	4,109
Region III	<b>46.8% (474)</b>	55.0%	231	51.2%	206	46.9%	183	18.3%	60	44.2%	680
Provider	<b>56.0% (103)</b>	44.6%	29	44.8%	26	28.3%	13	18.4%	9	35.3%	77

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<b>Level III.1 - Engagement</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Level III.1 Clients/Length of Stay of At Least 7 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>91.5% (1168)</b>	93.9%	292	89.0%	306	90.6%	290	85.1%	239	89.7%	1,127
Region I	<b>93.4% (627)</b>	94.7%	142	90.7%	156	96.9%	156	92.5%	123	93.7%	577
Provider	<b>80.5% (33)</b>	100.0%	3	66.7%	12	93.3%	14	83.3%	5	81.0%	34
<b>Level III.1 - Retention</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Level III.1 Clients/Length of Stay of At Least 14 Days</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>81.0% (1034)</b>	82.0%	255	75.0%	258	81.3%	260	72.2%	203	77.7%	976
Region I	<b>83.5% (560)</b>	82.0%	123	82.6%	142	85.1%	137	77.4%	103	82.0%	505
Provider	<b>56.1% (23)</b>	66.7%	2	33.3%	6	80.0%	12	50.0%	3	54.8%	23
<b>Level III.1 - Continuity of Care</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY13 Cumulative</b>	
<b>% of Discharged Clients/Completed Tx/+ NOMS Status</b>	<b>SFY12 Level</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	<b>39.3% (430)</b>	42.9%	127	40.5%	124	41.5%	115	40.4%	92	41.4%	458
Region I	<b>40.0% (240)</b>	44.1%	63	44.4%	71	42.0%	60	35.5%	38	42.0%	232
Provider	<b>73.2% (30)</b>	33.3%	1	61.1%	11	46.7%	7	60.0%	3	53.7%	22

**\*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

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<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	120	156	1,701	2,066	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	335	335	5,690	5,690	15,680	15,680
<b>% of Clients Employed Full-time or Part-time.</b>	<b>35.8%</b>	<b>46.6%</b>	<b>29.9%</b>	<b>36.3%</b>	<b>34.5%</b>	<b>40.7%</b>
<b>Level II Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	28	35	735	974	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	82	82	2,946	2,946	6,631	6,631
<b>% of Clients Employed Full-time or Part-time.</b>	<b>34.1%</b>	<b>42.7%</b>	<b>24.9%</b>	<b>33.1%</b>	<b>26.7%</b>	<b>32.8%</b>
<b>Level III.5 Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	14	18	323	292	647	604
Total # of Discharged Clients in Comparison (Denominator).	219	219	3,024	3,024	5,062	5,062
<b>% of Clients Employed Full-time or Part-time.</b>	<b>6.4%</b>	<b>8.2%</b>	<b>10.7%</b>	<b>9.7%</b>	<b>12.8%</b>	<b>11.9%</b>
<b>Level III.1 (Halfway House) Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	2	8	38	173	73	349
Total # of Discharged Clients in Comparison (Denominator).	39	39	400	400	680	680
<b>% of Clients Employed Full-time or Part-time.</b>	<b>5.1%</b>	<b>20.5%</b>	<b>9.5%</b>	<b>43.3%</b>	<b>10.7%</b>	<b>51.3%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Family Guidance Centers, Inc. (0521)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	196	266	3,008	3,109	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	418	418	8,848	8,848	22,874	22,874
<b>% of Clients with Stable Housing.</b>	<b>46.9%</b>	<b>63.6%</b>	<b>34.0%</b>	<b>35.1%</b>	<b>41.1%</b>	<b>42.0%</b>
<b>Level II Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	45	59	1,134	1,169	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	95	95	4,386	4,386	9,574	9,574
<b>% of Clients with Stable Housing.</b>	<b>47.4%</b>	<b>62.1%</b>	<b>25.9%</b>	<b>26.7%</b>	<b>35.0%</b>	<b>34.1%</b>
<b>Level III.5 Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	73	82	1,443	1,474	2,851	2,657
Total # of Discharged Clients in Comparison (Denominator).	250	250	7,312	7,312	11,709	11,709
<b>% of Clients with Stable Housing.</b>	<b>29.2%</b>	<b>32.8%</b>	<b>19.7%</b>	<b>20.2%</b>	<b>24.3%</b>	<b>22.7%</b>
<b>Level III.1 (Halfway House) Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	2	14	22	70	46	126
Total # of Discharged Clients in Comparison (Denominator).	40	40	498	498	981	981
<b>% of Clients with Stable Housing.</b>	<b>5.0%</b>	<b>35.0%</b>	<b>4.4%</b>	<b>14.1%</b>	<b>4.7%</b>	<b>12.8%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**



**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Family Guidance Centers, Inc. (0521)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	413	412	8,608	8,714	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	423	423	9,035	9,035	23,520	23,520
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>97.6%</b>	<b>97.4%</b>	<b>95.3%</b>	<b>96.4%</b>	<b>93.4%</b>	<b>95.6%</b>
<b>Level II Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	95	96	4,306	4,384	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	100	100	4,522	4,522	9,905	9,905
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>95.0%</b>	<b>96.0%</b>	<b>95.2%</b>	<b>96.9%</b>	<b>92.7%</b>	<b>95.7%</b>
<b>Level III.5 Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	234	246	6,653	7,307	10,553	11,673
Total # of Discharged Clients in Comparison (Denominator).	250	250	7,377	7,377	11,843	11,843
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>93.6%</b>	<b>98.4%</b>	<b>90.2%</b>	<b>99.1%</b>	<b>89.1%</b>	<b>98.6%</b>
<b>Level III.1 (Halfway House) Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	40	40	496	497	982	983
Total # of Discharged Clients in Comparison (Denominator).	40	40	502	502	999	999
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>100.0%</b>	<b>100.0%</b>	<b>98.8%</b>	<b>99.0%</b>	<b>98.3%</b>	<b>98.4%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Family Guidance Centers, Inc. (0521)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	119	141	1,504	2,234	4,895	6,283
Total # of Discharged Clients in Comparison (Denominator).	185	185	2,870	2,870	8,701	8,701
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>64.3%</b>	<b>76.2%</b>	<b>52.4%</b>	<b>77.8%</b>	<b>56.3%</b>	<b>72.2%</b>
<b>Level II Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	17	20	595	919	1,532	2,261
Total # of Discharged Clients in Comparison (Denominator).	36	36	1,329	1,329	3,263	3,263
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>47.2%</b>	<b>55.6%</b>	<b>44.8%</b>	<b>69.1%</b>	<b>47.0%</b>	<b>69.3%</b>
<b>Level III.5 Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	10	48	139	1,251	324	2,005
Total # of Discharged Clients in Comparison (Denominator).	71	71	1,690	1,690	3,121	3,121
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>14.1%</b>	<b>67.6%</b>	<b>8.2%</b>	<b>74.0%</b>	<b>10.4%</b>	<b>64.2%</b>
<b>Level III.1 (Halfway House) Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	13	13	99	105	177	203
Total # of Discharged Clients in Comparison (Denominator).	14	14	127	127	283	283
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>92.9%</b>	<b>92.9%</b>	<b>78.0%</b>	<b>82.7%</b>	<b>62.5%</b>	<b>71.7%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Family Guidance Centers, Inc. (0521)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	136	161	3,104	4,131	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	233	233	6,180	6,180	14,395	14,395
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>58.4%</b>	<b>69.1%</b>	<b>50.2%</b>	<b>66.8%</b>	<b>53.0%</b>	<b>65.0%</b>
<b>Level II Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	25	39	1,449	1,984	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	59	59	3,066	3,066	6,320	6,320
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>42.4%</b>	<b>66.1%</b>	<b>47.3%</b>	<b>64.7%</b>	<b>47.9%</b>	<b>64.3%</b>
<b>Level III.5 Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	48	121	1,216	3,928	1,749	5,727
Total # of Discharged Clients in Comparison (Denominator).	179	179	5,622	5,622	8,590	8,590
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>26.8%</b>	<b>67.6%</b>	<b>21.6%</b>	<b>69.9%</b>	<b>20.4%</b>	<b>66.7%</b>
<b>Level III.1 (Halfway House) Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	25	22	316	313	513	531
Total # of Discharged Clients in Comparison (Denominator).	26	26	376	376	703	703
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>96.2%</b>	<b>84.6%</b>	<b>84.0%</b>	<b>83.2%</b>	<b>73.0%</b>	<b>75.5%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

**Provider Name (#): Family Guidance Centers, Inc. (0521)** **Date of Report: 9/30/2013**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	82	102	2,493	3,572	5,374	7,500
Total # of Discharged Clients in Comparison (Denominator).	288	288	7,671	7,671	19,918	19,918
<b>% of Clients with Self-Help Group Involvement.</b>	<b>28.5%</b>	<b>35.4%</b>	<b>32.5%</b>	<b>46.6%</b>	<b>27.0%</b>	<b>37.7%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	24	28	1,394	2,257	3,043	4,462
Total # of Discharged Clients in Comparison (Denominator).	69	69	3,756	3,756	8,206	8,206
<b>% of Clients with Self-Help Group Involvement.</b>	<b>34.8%</b>	<b>40.6%</b>	<b>37.1%</b>	<b>60.1%</b>	<b>37.1%</b>	<b>54.4%</b>
<b>Level III.5 Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	43	127	2,160	5,308	3,241	8,424
Total # of Discharged Clients in Comparison (Denominator).	207	207	6,947	6,947	11,196	11,196
<b>% of Clients with Self-Help Group Involvement.</b>	<b>20.8%</b>	<b>61.4%</b>	<b>31.1%</b>	<b>76.4%</b>	<b>28.9%</b>	<b>75.2%</b>
<b>Level III.1 (Halfway House) Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	27	35	337	418	693	842
Total # of Discharged Clients in Comparison (Denominator).	35	35	423	423	898	898
<b>% of Clients with Self-Help Group Involvement.</b>	<b>77.1%</b>	<b>100.0%</b>	<b>79.7%</b>	<b>98.8%</b>	<b>77.2%</b>	<b>93.8%</b>

\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

<b>Provider Name (#): Family Guidance Centers, Inc. (0521)</b>				<b>Date of Report: 9/30/2013</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	175	166	6,477	6,293	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	285	285	7,636	7,636	19,770	19,770
<b>% of Clients with Supportive Social Interaction.</b>	<b>61.4%</b>	<b>58.2%</b>	<b>84.8%</b>	<b>82.4%</b>	<b>75.9%</b>	<b>75.7%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	49	35	2,914	3,038	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	67	67	3,674	3,674	8,077	8,077
<b>% of Clients with Supportive Social Interaction.</b>	<b>73.1%</b>	<b>52.2%</b>	<b>79.3%</b>	<b>82.7%</b>	<b>74.0%</b>	<b>76.2%</b>
<b>Level III.5 Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	159	146	4,972	5,646	8,120	9,148
Total # of Discharged Clients in Comparison (Denominator).	203	203	6,768	6,768	10,910	10,910
<b>% of Clients with Supportive Social Interaction.</b>	<b>78.3%</b>	<b>71.9%</b>	<b>73.5%</b>	<b>83.4%</b>	<b>74.4%</b>	<b>83.8%</b>
<b>Level III.1 (Halfway House) Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	31	30	356	400	727	821
Total # of Discharged Clients in Comparison (Denominator).	34	34	408	408	866	866
<b>% of Clients with Supportive Social Interaction.</b>	<b>91.2%</b>	<b>88.2%</b>	<b>87.3%</b>	<b>98.0%</b>	<b>83.9%</b>	<b>94.8%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services  
Division of Alcoholism and Substance Abuse  
Provider Performance and Outcomes Reports - SFY 2013  
Admitted Patient/Client Demographics**

<b>Provider Organization (Provider #)</b>	<b>Family Guidance Centers, Inc. (0521)</b>		
<b>Total # of Admissions:</b> 1,621 <b>% (#) Unduplicated:</b> 74.8% (1,212)  <b># (%) of Admissions by Level of Care</b> Detoxification: 0.0% (0) Level I: 72.7% (1,179) Level II: 7.3% (118) Level III.5: 17.4% (282) Level III.1: 2.6% (42) Recovery Home: 0.0% (0)	<b>Average Age at Opening:</b> 38.1 <b>% Under 18 Years of Age:</b> 1.2% (19)  <b>Race</b> American Indian: 0.4% (6) Alaska Native: 0.0% (0) Asian: 0.2% (3) Native Hawaiian/Pac. Isl: 0.1% (2) Black/African American: 40.0% (648) White: 54.3% (881) Other Single Race: 5.0% (81)	<b>Gender</b> Male: 56.3% (913) Female: 43.7% (708)  <b>Hispanic Ethnicity</b> Puerto Rican: 1.0% (17) Mexican: 1.5% (24) Cuban: 0.1% (2) Other Hispanic/Latino: 1.6% (26) Not Hispanic/Latino: 94.1% (1,526) Hisp./Latino, Not Specified: 1.6% (26)	<b>Living Arrangements</b> Shelter/TLC/Safe Haven: 3.5% (56) Street/Outdoors: 0.0% (0) Hosp./Jail/Prison/Other Inst.: 1.9% (31) Own Home/Apt.: 45.3% (734) Someone Else's Home/Apt.: 42.8% (693) Res.Tx/Hwy.House/Rec.Home: 3.7% (60)  <b>Employment Status</b> Full-Time: 6.6% (107) Part-Time: 8.7% (141) Unemployed: 60.5% (980) Not in Labor Force: 24.2% (393)
<b>Educational Level</b> Average Grade Completed: 11.6 <b>% (#) Less than H.S.:</b> 37.3% (604)  <b>Primary Care Giver for Children</b> Yes: 0.0% (0) Avg. # of Children: 0.0	<b>Patient Speaks English:</b> 99.9% (1,620)  <b>Veteran Status:</b> Yes - 3.3% (54)  <b>Pregnant at Opening:</b> 3.6% (59)  <b>DCFS Involved:</b> 10.1% (163)	<b>MISA Patient/Client:</b> 0.1% (1)  <b>Crim. Justice Referral:</b> 29.9% (484)  <b>Arrested/Past 30 Days:</b> 3.9% (63)	<b>Problem Area</b> Alcohol: 3.9% (64) Other Drugs: 53.5% (867) Alcohol & Other Drugs: 42.6% (690) Alcohol/Drugs/Gambling: 0.0% (0) Gambling Only: 0.0% (0)
<b>Primary Substance</b> Alcohol: 20.9% (339); Cocaine/Crack: 5.0% (81); Marijuana: 14.9% (242) Heroin: 49.7% (806); Other Opiates: 5.9% (96); Methamphetamine: 2.5% (41) <b>Used Primary Substance/30 Days Prior to Opening:</b> 67.2% (1,089)		<b>Secondary Substance</b> Alcohol: 15.8% (256); Cocaine/Crack: 16.0% (260); Marijuana: 19.2% (312) Heroin: 1.1% (18); Other Opiates: 2.0% (33); Methamp.: 1.2% (20); None: 20.9% (338) <b>Used Secondary Substance/30 Days Prior to Opening:</b> 50.8% (824)	
<b>Organization-wide Patient/Client Access and Discharge Indicators</b>			
	<b>SFY 2013</b>	<b>Statewide - SFY 2013</b>	
<b>Average Duration from Initial Contact to Opening Date</b>	12.1 Days	8.6 Days	
<b>Median Duration from Initial Contact to Opening Date</b>	3.0 Days	1.0 Days	
<b>% (#) of Admissions - No Reported Wait for Assessment</b>	45.0% (730)	48.9% (36,490)	
<b>% (#) of Discharged Patients/Clients - Completion of Services</b>	33.8% (371)	50.8% (31,749)	
<b>% (#) of Discharged Patients/Clients - DASA Administrative Discharges</b>	3.0% (48)	4.0% (2,519)	
<b>% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY</b>	32.3% (523)	16.2% (12,062)	