

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Detoxification - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% (#) of Detox Clients/Length of Stay At Least Two Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	94.1% (11,285)	90.0%	2,698	92.0%	2,448	90.6%	2,541	91.5%	2,551	91.0%	10,238
Region III	90.5% (1134)	92.2%	343	94.3%	279	93.5%	333	92.1%	305	93.0%	1,260
Provider	96.7% (729)	97.7%	208	98.2%	163	96.5%	191	95.9%	165	97.1%	727
Detoxification - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Detox Clients/Completed Services	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	70.2% (8150)	74.3%	2,209	76.8%	2,019	77.8%	2,140	76.1%	2,092	76.2%	8,460
Region III	70.5% (879)	70.1%	260	72.2%	213	75.3%	268	69.8%	231	71.8%	972
Provider	76.0% (569)	68.5%	146	73.5%	122	71.2%	141	71.5%	123	71.0%	532
Detoxification - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Detox Clients/Linked to Treatment	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	49.1% (4585)	56.0%	1,512	55.4%	1,168	51.3%	1,060	43.1%	811	52.0%	4,551
Region III	55.5% (518)	63.9%	212	63.9%	149	59.9%	161	45.4%	104	58.9%	626
Provider	58.8% (333)	65.3%	124	65.7%	88	58.5%	86	42.6%	52	59.0%	350

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Engagement	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days		%	n	%	n	%	n	%	n	%	N
Statewide	42.8% (13,872)	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region III	28.3% (1928)	34.9%	681	32.9%	652	33.0%	721	34.4%	696	33.8%	2,750
Provider	22.6% (315)	28.0%	105	22.4%	88	19.5%	76	20.6%	77	22.6%	346
Level I - Retention	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)		%	n	%	n	%	n	%	n	%	N
Statewide	48.9% (11,681)	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region III	43.8% (2453)	43.8%	782	48.9%	874	48.4%	892	47.8%	645	47.2%	3,193
Provider	36.9% (486)	33.8%	124	33.8%	128	33.4%	118	27.3%	78	32.3%	448
Level I - Retention	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)		%	n	%	n	%	n	%	n	%	N
Statewide	22.7% (7344)	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region III	15.3% (1042)	20.3%	396	20.8%	413	19.4%	424	16.0%	323	19.1%	1,556
Provider	10.2% (143)	17.6%	66	17.1%	67	18.7%	73	13.6%	51	16.8%	257
Level I - Retention	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level I Clients/A and/or B		%	n	%	n	%	n	%	n	%	N
Statewide	48.8% (15,820)	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region III	44.2% (3011)	49.6%	968	54.0%	1,071	51.7%	1,129	44.1%	892	49.9%	4,060
Provider	40.5% (565)	40.5%	152	41.5%	159	40.5%	158	32.1%	120	38.5%	589

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Continuity of Care	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)		%	n	%	n	%	n	%	n	%	N
Statewide	30.5% (6913)	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437
Region III	21.7% (1221)	25.7%	459	25.3%	452	25.7%	460	25.7%	346	25.6%	1,717
Provider	4.9% (66)	6.3%	23	3.3%	12	3.1%	9	3.7%	9	4.2%	53
Level I - Continuity of Care	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Supportive Interaction (B)		%	n	%	n	%	n	%	n	%	N
Statewide	71.4% (16,106)	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987
Region III	56.8% (3194)	63.0%	1,123	61.6%	1,106	68.5%	1,239	68.3%	916	65.2%	4,384
Provider	0.0% (0)	0.3%	1	2.4%	9	9.0%	29	7.8%	20	4.5%	59
Level I - Continuity of Care	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/A and/or B		%	n	%	n	%	n	%	n	%	N
Statewide	74.1% (16,758)	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676
Region III	59.2% (3345)	65.4%	1,168	64.0%	1,143	70.4%	1,263	69.7%	933	67.2%	4,507
Provider	4.9% (66)	6.6%	24	5.6%	21	10.4%	32	9.1%	23	7.7%	100

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level II - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 12 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (4480)	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region III	39.4% (913)	46.8%	289	44.4%	280	45.1%	280	43.0%	259	44.8%	1,108
Provider	82.3% (279)	88.9%	80	94.7%	72	93.4%	71	94.1%	64	92.6%	287
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	41.0% (4913)	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region III	44.3% (1025)	47.7%	295	47.7%	301	46.4%	288	46.6%	281	47.1%	1,165
Provider	79.6% (270)	87.8%	79	92.1%	70	93.4%	71	94.1%	64	91.6%	284
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level II Clients/Completed Treatment (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	44.3% (4502)	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region III	39.0% (773)	39.0%	208	38.0%	204	34.0%	157	35.1%	114	36.8%	683
Provider	49.7% (164)	67.0%	59	65.3%	49	68.6%	48	63.6%	42	66.2%	198
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level II Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	54.0% (6477)	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region III	52.6% (1219)	56.5%	349	57.1%	360	53.8%	334	51.2%	309	54.7%	1,352
Provider	82.3% (279)	91.1%	82	92.1%	70	96.1%	73	94.1%	64	93.2%	289

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level II - Continuity of Care	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)		%	n	%	n	%	n	%	n	%	N
Statewide	52.3% (5015)	53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682
Region III	46.4% (903)	46.6%	270	51.5%	304	48.1%	257	56.2%	240	50.3%	1,071
Provider	62.5% (210)	69.7%	62	73.0%	54	67.1%	49	87.7%	57	73.8%	222
Level II - Continuity of Care	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Supportive Interaction (B)		%	n	%	n	%	n	%	n	%	N
Statewide	75.9% (7295)	77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817
Region III	55.4% (1063)	65.0%	381	65.5%	383	62.4%	332	78.8%	330	67.2%	1,426
Provider	5.4% (18)	0.0%	0	0.0%	0	6.7%	5	77.6%	45	16.8%	50
Level II - Continuity of Care	SFY12 Level	Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/A and/or B		%	n	%	n	%	n	%	n	%	N
Statewide	81.1% (7859)	82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448
Region III	67.9% (1320)	77.8%	455	76.7%	451	73.8%	397	81.3%	347	77.2%	1,650
Provider	64.0% (215)	69.7%	62	73.0%	54	67.6%	50	87.7%	57	73.8%	223

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level III.5 - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 7 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	87.1% (9932)	86.5%	2,732	87.1%	2,656	86.6%	2,685	85.5%	2,551	86.4%	10,624
Region III	86.2% (1003)	84.4%	368	87.9%	385	86.6%	407	86.0%	351	86.2%	1,511
Provider	88.3% (242)	81.1%	60	90.5%	57	87.7%	71	81.2%	56	85.0%	244
Level III.5 - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 14 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.8% (8634)	75.4%	2,383	75.9%	2,317	75.7%	2,348	73.9%	2,204	75.3%	9,252
Region III	75.5% (879)	74.1%	323	78.3%	343	79.4%	373	77.2%	315	77.3%	1,354
Provider	77.4% (212)	67.6%	50	82.5%	52	77.8%	63	68.1%	47	73.9%	212
Level III.5 - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/Linked to Lower Level of Care	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (3771)	45.2%	1,452	42.7%	1,234	35.9%	987	17.1%	436	36.0%	4,109
Region III	46.8% (474)	55.0%	231	51.2%	206	46.9%	183	18.3%	60	44.2%	680
Provider	44.0% (107)	47.8%	33	52.5%	31	45.5%	30	13.2%	7	40.9%	101

***Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Employment Status - Clients Employed (Full-time or Part-time) at	Provider		Region III		Statewide	
Admission vs. Discharge. (Excludes Clients not in Labor Force)	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	237	240	1,487	1,687	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	638	638	4,679	4,679	15,680	15,680
% of Clients Employed Full-time or Part-time.	37.1%	37.6%	31.8%	36.1%	34.5%	40.7%
Level II Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	50	50	393	430	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	146	146	1,354	1,354	6,631	6,631
% of Clients Employed Full-time or Part-time.	34.2%	34.2%	29.0%	31.8%	26.7%	32.8%
Level III.5 Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	28	28	120	122	647	604
Total # of Discharged Clients in Comparison (Denominator).	90	90	658	658	5,062	5,062
% of Clients Employed Full-time or Part-time.	31.1%	31.1%	18.2%	18.5%	12.8%	11.9%

**Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013

Provider Name (#): Human Service Center of Peoria (0324)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	1,020	1,014	3,277	3,295	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	1,347	1,347	6,588	6,588	22,874	22,874
% of Clients with Stable Housing.	75.7%	75.3%	49.7%	50.0%	41.1%	42.0%
Level II Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	238	239	1,042	965	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	296	296	1,817	1,817	9,574	9,574
% of Clients with Stable Housing.	80.4%	80.7%	57.3%	53.1%	35.0%	34.1%
Level III.5 Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	227	225	699	551	2,851	2,657
Total # of Discharged Clients in Comparison (Denominator).	276	276	1,545	1,545	11,709	11,709
% of Clients with Stable Housing.	82.2%	81.5%	45.2%	35.7%	24.3%	22.7%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	1,385	1,385	6,244	6,477	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	1,385	1,385	6,767	6,767	23,520	23,520
% of Clients with No Arrests/Prior 30 Days.	100.0%	100.0%	92.3%	95.7%	93.4%	95.6%
Level II Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	299	299	1,576	1,779	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	299	299	1,858	1,858	9,905	9,905
% of Clients with No Arrests/Prior 30 Days.	100.0%	100.0%	84.8%	95.7%	92.7%	95.7%
Level III.5 Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	278	278	1,320	1,542	10,553	11,673
Total # of Discharged Clients in Comparison (Denominator).	278	278	1,566	1,566	11,843	11,843
% of Clients with No Arrests/Prior 30 Days.	100.0%	100.0%	84.3%	98.5%	89.1%	98.6%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	101	121	1,201	1,521	4,895	6,283
Total # of Discharged Clients in Comparison (Denominator).	459	459	2,506	2,506	8,701	8,701
% of Clients Abstinent from Alcohol Use.	22.0%	26.4%	47.9%	60.7%	56.3%	72.2%
Level II Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	112	115	345	539	1,532	2,261
Total # of Discharged Clients in Comparison (Denominator).	157	157	751	751	3,263	3,263
% of Clients Abstinent from Alcohol Use.	71.3%	73.2%	45.9%	71.8%	47.0%	69.3%
Level III.5 Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	9	72	53	276	324	2,005
Total # of Discharged Clients in Comparison (Denominator).	116	116	520	520	3,121	3,121
% of Clients Abstinent from Alcohol Use.	7.8%	62.1%	10.2%	53.1%	10.4%	64.2%

**Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	245	256	1,867	2,210	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	888	888	4,082	4,082	14,395	14,395
% of Clients Abstinent from Other Drug Use.	27.6%	28.8%	45.7%	54.1%	53.0%	65.0%
Level II Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	88	89	500	706	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	139	139	1,066	1,066	6,320	6,320
% of Clients Abstinent from Other Drug Use.	63.3%	64.0%	46.9%	66.2%	47.9%	64.3%
Level III.5 Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	28	79	201	599	1,749	5,727
Total # of Discharged Clients in Comparison (Denominator).	160	160	1,025	1,025	8,590	8,590
% of Clients Abstinent from Other Drug Use.	17.5%	49.4%	19.6%	58.4%	20.4%	66.7%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013

Provider Name (#): Human Service Center of Peoria (0324)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	26	48	1,032	1,551	5,374	7,500
Total # of Discharged Clients in Comparison (Denominator).	1,195	1,195	6,110	6,110	19,918	19,918
% of Clients with Self-Help Group Involvement.	2.2%	4.0%	16.9%	25.4%	27.0%	37.7%
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	211	221	529	826	3,043	4,462
Total # of Discharged Clients in Comparison (Denominator).	291	291	1,670	1,670	8,206	8,206
% of Clients with Self-Help Group Involvement.	72.5%	75.9%	31.7%	49.5%	37.1%	54.4%
Level III.5 Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	2	165	247	1,107	3,241	8,424
Total # of Discharged Clients in Comparison (Denominator).	275	275	1,525	1,525	11,196	11,196
% of Clients with Self-Help Group Involvement.	0.7%	60.0%	16.2%	72.6%	28.9%	75.2%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Service Center of Peoria (0324)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	1	57	3,895	3,964	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	1,251	1,251	6,100	6,100	19,770	19,770
% of Clients with Supportive Social Interaction.	0.1%	4.6%	63.9%	65.0%	75.9%	75.7%
Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	48	49	933	1,087	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	285	285	1,658	1,658	8,077	8,077
% of Clients with Supportive Social Interaction.	16.8%	17.2%	56.3%	65.6%	74.0%	76.2%
Level III.5 Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	0	30	988	1,098	8,120	9,148
Total # of Discharged Clients in Comparison (Denominator).	255	255	1,481	1,481	10,910	10,910
% of Clients with Supportive Social Interaction.	0.0%	11.8%	66.7%	74.1%	74.4%	83.8%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services
Division of Alcoholism and Substance Abuse
Provider Performance and Outcomes Reports - SFY 2013
Admitted Patient/Client Demographics**

Provider Organization (Provider #)	Human Service Center of Peoria (0324)		
Total # of Admissions: 2,912 % (#) Unduplicated: 55.3% (1,611) # (%) of Admissions by Level of Care Detoxification: 25.7% (749) Level I: 53.7% (1,563) Level II: 10.7% (312) Level III.5: 9.9% (287) Level III.1: 0.0% (0) Recovery Home: 0.0% (1)	Average Age at Opening: 34.3 % Under 18 Years of Age: 3.5% (103) Race American Indian: 0.2% (1) Alaska Native: 0.0% (0) Asian: 0.1% (2) Native Hawaiian/Pac. Isl: 0.2% (7) Black/African American: 20.4% (595) White: 74.7% (2,175) Other Single Race: 4.3% (126)	Gender Male: 57.0% (1,659) Female: 43.0% (1,253) Hispanic Ethnicity Puerto Rican: 0.2% (6) Mexican: 0.7% (19) Cuban: 0.0% (0) Other Hispanic/Latino: 22.7% (661) Not Hispanic/Latino: 76.4% (2,226) Hisp./Latino, Not Specified: 0.0% (0)	Living Arrangements Shelter/TLC/Safe Haven: 6.4% (187) Street/Outdoors: 0.0% (0) Hosp./Jail/Prison/Other Inst.: 4.2% (122) Own Home/Apt.: 79.8% (2,323) Someone Else's Home/Apt.: 7.9% (231) Res.Tx/Hwy.House/Rec.Home: 0.4% (12) Employment Status Full-Time: 9.0% (261) Part-Time: 8.0% (232) Unemployed: 30.6% (892) Not in Labor Force: 52.4% (1,526)
Educational Level Average Grade Completed: 11.9 % (#) Less than H.S.: 31.2% (908) Primary Care Giver for Children Yes: 20.5% (598) Avg. # of Children: 0.4	Patient Speaks English: 100.0% (2,912) Veteran Status: Yes - 2.7% (78) Pregnant at Opening: 1.8% (53) DCFS Involved: 13.4% (391)	MISA Patient/Client: 9.8% (285) Crim. Justice Referral: 20.3% (590) Arrested/Past 30 Days: 0.0% (0)	Problem Area Alcohol: 27.0% (786) Other Drugs: 46.4% (1,350) Alcohol & Other Drugs: 26.6% (776) Alcohol/Drugs/Gambling: 0.0% (0) Gambling Only: 0.0% (0)
Primary Substance Alcohol: 42.6% (1,240); Cocaine/Crack: 7.6% (221); Marijuana: 15.7% (457) Heroin: 17.0% (495); Other Opiates: 13.3% (388); Methamphetamine: 1.1% (31) Used Primary Substance/30 Days Prior to Opening: 76.9% (2,240)	Secondary Substance Alcohol: 11.0% (319); Cocaine/Crack: 7.9% (229); Marijuana: 12.7% (371) Heroin: 1.1% (32); Other Opiates: 3.0% (87); Methamp.: 0.3% (9); None: 58.6% (1,707) Used Secondary Substance/30 Days Prior to Opening: 29.9% (872)		
Organization-wide Patient/Client Access and Discharge Indicators			
	SFY 2013	Statewide - SFY 2013	
Average Duration from Initial Contact to Opening Date	0.7 Days	8.6 Days	
Median Duration from Initial Contact to Opening Date	0.0 Days	1.0 Days	
% (#) of Admissions - No Reported Wait for Assessment	97.6% (2,842)	48.9% (36,490)	
% (#) of Discharged Patients/Clients - Completion of Services	40.0% (1,090)	50.8% (31,749)	
% (#) of Discharged Patients/Clients - DASA Administrative Discharges	0.9% (25)	4.0% (2,519)	
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY	6.4% (185)	16.2% (12,062)	