

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Lutheran Social Services of Illinois (0286)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Detoxification - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% (#) of Detox Clients/Length of Stay At Least Two Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	94.1% (11,285)	90.0%	2,698	92.0%	2,448	90.6%	2,541	91.5%	2,551	91.0%	10,238
Region I	95.3% (7136)	88.1%	1,664	89.8%	1,447	88.3%	1,544	90.8%	1,558	89.2%	6,213
Provider	95.7% (1435)	96.7%	355	98.6%	291	95.5%	275	95.1%	233	96.6%	1,154
Detoxification - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Detox Clients/Completed Services	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	70.2% (8150)	74.3%	2,209	76.8%	2,019	77.8%	2,140	76.1%	2,092	76.2%	8,460
Region I	69.0% (4924)	77.0%	1,436	78.9%	1,249	80.3%	1,360	80.4%	1,354	79.1%	5,399
Provider	38.1% (566)	58.7%	215	61.6%	181	61.6%	165	70.2%	172	62.4%	733
Detoxification - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Detox Clients/Linked to Treatment	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	49.1% (4585)	56.0%	1,512	55.4%	1,168	51.3%	1,060	43.1%	811	52.0%	4,551
Region I	44.7% (2587)	52.8%	889	52.5%	660	46.4%	592	41.5%	478	48.8%	2,619
Provider	36.2% (383)	49.8%	153	41.6%	89	41.3%	74	30.2%	42	42.7%	358

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Level I - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	42.8% (13,872)	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region I	48.8% (6200)	59.9%	1,869	58.1%	1,838	64.8%	2,021	62.0%	1,783	61.2%	7,511
Provider	61.6% (346)	60.3%	105	58.5%	76	64.3%	101	67.5%	108	62.8%	390
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.9% (11,681)	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region I	52.6% (4804)	56.0%	1,443	58.2%	1,510	59.7%	1,374	55.9%	987	57.5%	5,314
Provider	50.2% (207)	55.6%	74	52.1%	49	47.9%	46	51.0%	26	52.1%	195
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	22.7% (7344)	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region I	23.9% (3032)	33.2%	1,037	31.5%	998	29.2%	911	21.6%	621	29.0%	3,567
Provider	46.4% (261)	49.4%	86	46.9%	61	50.3%	79	36.9%	59	45.9%	285
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level I Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.8% (15,820)	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region I	51.1% (6492)	59.8%	1,865	60.5%	1,915	58.8%	1,836	48.7%	1,402	57.1%	7,018
Provider	61.4% (345)	60.3%	105	62.3%	81	57.3%	90	49.4%	79	57.2%	355

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/12-Step Group Participation (A)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	30.5% (6913)	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437	
Region I	35.6% (2974)	42.0%	1,063	41.4%	1,028	48.6%	1,063	53.8%	881	45.6%	4,035	
Provider	29.8% (113)	32.5%	49	27.7%	28	32.0%	31	49.1%	26	33.3%	134	
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/Supportive Interaction (B)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	71.4% (16,106)	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987	
Region I	75.6% (6258)	78.2%	1,967	79.4%	1,977	83.1%	1,811	83.2%	1,351	80.7%	7,106	
Provider	81.8% (305)	76.7%	112	75.0%	75	81.6%	80	84.9%	45	78.6%	312	
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/A and/or B		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	74.1% (16,758)	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676	
Region I	78.0% (6501)	80.7%	2,052	82.2%	2,069	86.1%	1,895	85.9%	1,410	83.4%	7,426	
Provider	82.3% (307)	77.4%	113	75.2%	76	81.6%	80	85.2%	46	78.9%	315	

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Provider Name (#): Lutheran Social Services of Illinois (0286)

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level II - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 12 Sessions/First 30 Days		SFY12 Level		%	n	%	n	%	n	%	N
Statewide	37.4% (4480)	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region I	38.1% (1873)	39.6%	599	37.2%	555	39.8%	596	36.9%	522	38.4%	2,272
Provider	20.3% (63)	29.9%	23	21.4%	15	34.3%	23	19.3%	11	26.6%	72
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)		SFY12 Level		%	n	%	n	%	n	%	N
Statewide	41.0% (4913)	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region I	42.6% (2094)	44.2%	669	41.3%	616	42.2%	632	41.4%	586	42.3%	2,503
Provider	37.6% (117)	37.7%	29	32.9%	23	46.3%	31	33.3%	19	37.6%	102
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level II Clients/Completed Treatment (B)		SFY12 Level		%	n	%	n	%	n	%	N
Statewide	44.3% (4502)	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region I	44.9% (1855)	43.7%	570	41.6%	506	40.0%	460	32.4%	279	40.1%	1,815
Provider	39.9% (108)	38.1%	24	27.9%	17	38.3%	18	4.2%	1	30.8%	60
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level II Clients/A and/or B		SFY12 Level		%	n	%	n	%	n	%	N
Statewide	54.0% (6477)	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region I	54.8% (2693)	55.8%	845	52.6%	785	52.4%	785	49.0%	693	52.5%	3,108
Provider	47.3% (147)	49.4%	38	44.3%	31	53.7%	36	35.1%	20	46.1%	125

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Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/12-Step Group Participation (A)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	52.3% (5015)	53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682	
Region I	56.5% (2189)	60.1%	801	60.5%	763	58.6%	676	60.8%	557	60.0%	2,797	
Provider	53.4% (149)	63.2%	48	54.4%	37	67.7%	42	69.4%	25	62.8%	152	
Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/Supportive Interaction (B)		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.9% (7295)	77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817	
Region I	80.1% (3118)	83.2%	1,096	81.2%	1,007	82.7%	944	83.2%	749	82.5%	3,796	
Provider	75.3% (216)	84.9%	62	87.0%	60	88.7%	55	91.9%	34	87.6%	211	
Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative		
% of Discharged Clients/A and/or B		SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	81.1% (7859)	82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448	
Region I	83.8% (3292)	85.7%	1,145	85.0%	1,072	85.1%	979	85.8%	785	85.4%	3,981	
Provider	79.0% (222)	86.3%	63	87.0%	60	88.7%	55	91.9%	34	88.0%	212	

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level III.5 - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 7 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	87.1% (9932)	86.5%	2,732	87.1%	2,656	86.6%	2,685	85.5%	2,551	86.4%	10,624
Region I	85.8% (4415)	87.1%	1,711	86.9%	1,626	86.4%	1,626	85.7%	1,579	86.5%	6,542
Provider	86.3% (534)	87.0%	127	85.4%	117	87.2%	116	86.2%	106	86.5%	466
Level III.5 - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 14 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.8% (8634)	75.4%	2,383	75.9%	2,317	75.7%	2,348	73.9%	2,204	75.3%	9,252
Region I	74.4% (3826)	76.6%	1,505	76.5%	1,432	75.5%	1,421	74.6%	1,375	75.8%	5,733
Provider	73.5% (455)	74.0%	108	68.6%	94	75.2%	100	69.1%	85	71.8%	387
Level III.5 - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/Linked to Lower Level of Care	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (3771)	45.2%	1,452	42.7%	1,234	35.9%	987	17.1%	436	36.0%	4,109
Region I	33.9% (1526)	42.0%	833	38.1%	664	31.7%	534	13.5%	212	32.2%	2,243
Provider	33.8% (165)	41.4%	55	42.2%	46	28.8%	32	18.8%	16	34.0%	149

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Level III.1 - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.1 Clients/Length of Stay of At Least 7 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	91.5% (1168)	93.9%	292	89.0%	306	90.6%	290	85.1%	239	89.7%	1,127
Region I	93.4% (627)	94.7%	142	90.7%	156	96.9%	156	92.5%	123	93.7%	577
Provider	95.9% (231)	94.2%	49	92.6%	50	96.4%	53	96.0%	48	94.8%	200
Level III.1 - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.1 Clients/Length of Stay of At Least 14 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	81.0% (1034)	82.0%	255	75.0%	258	81.3%	260	72.2%	203	77.7%	976
Region I	83.5% (560)	82.0%	123	82.6%	142	85.1%	137	77.4%	103	82.0%	505
Provider	87.6% (211)	80.8%	42	87.0%	47	85.5%	47	82.0%	41	83.9%	177
Level III.1 - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Completed Tx/+ NOMS Status	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	39.3% (430)	42.9%	127	40.5%	124	41.5%	115	40.4%	92	41.4%	458
Region I	40.0% (240)	44.1%	63	44.4%	71	42.0%	60	35.5%	38	42.0%	232
Provider	34.8% (72)	41.7%	20	31.3%	15	27.1%	13	23.1%	9	31.1%	57

***Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
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Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	147	182	1,701	2,066	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	306	306	5,690	5,690	15,680	15,680
% of Clients Employed Full-time or Part-time.	48.0%	59.5%	29.9%	36.3%	34.5%	40.7%
Level II Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	45	58	735	974	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	135	135	2,946	2,946	6,631	6,631
% of Clients Employed Full-time or Part-time.	33.3%	43.0%	24.9%	33.1%	26.7%	32.8%
Level III.5 Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	7	12	323	292	647	604
Total # of Discharged Clients in Comparison (Denominator).	71	71	3,024	3,024	5,062	5,062
% of Clients Employed Full-time or Part-time.	9.9%	16.9%	10.7%	9.7%	12.8%	11.9%
Level III.1 (Halfway House) Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	17	61	38	173	73	349
Total # of Discharged Clients in Comparison (Denominator).	91	91	400	400	680	680
% of Clients Employed Full-time or Part-time.	18.7%	67.0%	9.5%	43.3%	10.7%	51.3%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care						
Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	143	155	3,008	3,109	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	354	354	8,848	8,848	22,874	22,874
% of Clients with Stable Housing.	40.4%	43.8%	34.0%	35.1%	41.1%	42.0%
Level II Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	61	68	1,134	1,169	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	186	186	4,386	4,386	9,574	9,574
% of Clients with Stable Housing.	32.8%	36.6%	25.9%	26.7%	35.0%	34.1%
Level III.5 Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	170	139	1,443	1,474	2,851	2,657
Total # of Discharged Clients in Comparison (Denominator).	509	509	7,312	7,312	11,709	11,709
% of Clients with Stable Housing.	33.4%	27.3%	19.7%	20.2%	24.3%	22.7%
Level III.1 (Halfway House) Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	12	13	22	70	46	126
Total # of Discharged Clients in Comparison (Denominator).	157	157	498	498	981	981
% of Clients with Stable Housing.	7.6%	8.3%	4.4%	14.1%	4.7%	12.8%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	367	351	8,608	8,714	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	374	374	9,035	9,035	23,520	23,520
% of Clients with No Arrests/Prior 30 Days.	98.1%	93.9%	95.3%	96.4%	93.4%	95.6%
Level II Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	190	186	4,306	4,384	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	195	195	4,522	4,522	9,905	9,905
% of Clients with No Arrests/Prior 30 Days.	97.4%	95.4%	95.2%	96.9%	92.7%	95.7%
Level III.5 Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	491	506	6,653	7,307	10,553	11,673
Total # of Discharged Clients in Comparison (Denominator).	509	509	7,377	7,377	11,843	11,843
% of Clients with No Arrests/Prior 30 Days.	96.5%	99.4%	90.2%	99.1%	89.1%	98.6%
Level III.1 (Halfway House) Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	159	159	496	497	982	983
Total # of Discharged Clients in Comparison (Denominator).	159	159	502	502	999	999
% of Clients with No Arrests/Prior 30 Days.	100.0%	100.0%	98.8%	99.0%	98.3%	98.4%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	97	133	1,504	2,234	4,895	6,283
Total # of Discharged Clients in Comparison (Denominator).	152	152	2,870	2,870	8,701	8,701
% of Clients Abstinent from Alcohol Use.	63.8%	87.5%	52.4%	77.8%	56.3%	72.2%
Level II Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	34	41	595	919	1,532	2,261
Total # of Discharged Clients in Comparison (Denominator).	60	60	1,329	1,329	3,263	3,263
% of Clients Abstinent from Alcohol Use.	56.7%	68.3%	44.8%	69.1%	47.0%	69.3%
Level III.5 Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	3	100	139	1,251	324	2,005
Total # of Discharged Clients in Comparison (Denominator).	155	155	1,690	1,690	3,121	3,121
% of Clients Abstinent from Alcohol Use.	1.9%	64.5%	8.2%	74.0%	10.4%	64.2%
Level III.1 (Halfway House) Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	24	29	99	105	177	203
Total # of Discharged Clients in Comparison (Denominator).	39	39	127	127	283	283
% of Clients Abstinent from Alcohol Use.	61.5%	74.4%	78.0%	82.7%	62.5%	71.7%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	156	172	3,104	4,131	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	202	202	6,180	6,180	14,395	14,395
% of Clients Abstinent from Other Drug Use.	77.2%	85.1%	50.2%	66.8%	53.0%	65.0%
Level II Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	82	85	1,449	1,984	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	126	126	3,066	3,066	6,320	6,320
% of Clients Abstinent from Other Drug Use.	65.1%	67.5%	47.3%	64.7%	47.9%	64.3%
Level III.5 Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	30	197	1,216	3,928	1,749	5,727
Total # of Discharged Clients in Comparison (Denominator).	354	354	5,622	5,622	8,590	8,590
% of Clients Abstinent from Other Drug Use.	8.5%	55.6%	21.6%	69.9%	20.4%	66.7%
Level III.1 (Halfway House) Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	94	92	316	313	513	531
Total # of Discharged Clients in Comparison (Denominator).	120	120	376	376	703	703
% of Clients Abstinent from Other Drug Use.	78.3%	76.7%	84.0%	83.2%	73.0%	75.5%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	110	117	2,493	3,572	5,374	7,500
Total # of Discharged Clients in Comparison (Denominator).	352	352	7,671	7,671	19,918	19,918
% of Clients with Self-Help Group Involvement.	31.3%	33.2%	32.5%	46.6%	27.0%	37.7%
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	70	99	1,394	2,257	3,043	4,462
Total # of Discharged Clients in Comparison (Denominator).	176	176	3,756	3,756	8,206	8,206
% of Clients with Self-Help Group Involvement.	39.8%	56.3%	37.1%	60.1%	37.1%	54.4%
Level III.5 Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	203	443	2,160	5,308	3,241	8,424
Total # of Discharged Clients in Comparison (Denominator).	506	506	6,947	6,947	11,196	11,196
% of Clients with Self-Help Group Involvement.	40.1%	87.5%	31.1%	76.4%	28.9%	75.2%
Level III.1 (Halfway House) Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	130	150	337	418	693	842
Total # of Discharged Clients in Comparison (Denominator).	153	153	423	423	898	898
% of Clients with Self-Help Group Involvement.	85.0%	98.0%	79.7%	98.8%	77.2%	93.8%

**Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	290	265	6,477	6,293	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	339	339	7,636	7,636	19,770	19,770
% of Clients with Supportive Social Interaction.	85.5%	78.2%	84.8%	82.4%	75.9%	75.7%
Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	148	148	2,914	3,038	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	174	174	3,674	3,674	8,077	8,077
% of Clients with Supportive Social Interaction.	85.1%	85.1%	79.3%	82.7%	74.0%	76.2%
Level III.5 Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	269	362	4,972	5,646	8,120	9,148
Total # of Discharged Clients in Comparison (Denominator).	404	404	6,768	6,768	10,910	10,910
% of Clients with Supportive Social Interaction.	66.6%	89.6%	73.5%	83.4%	74.4%	83.8%
Level III.1 (Halfway House) Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	125	142	356	400	727	821
Total # of Discharged Clients in Comparison (Denominator).	145	145	408	408	866	866
% of Clients with Supportive Social Interaction.	86.2%	97.9%	87.3%	98.0%	83.9%	94.8%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services
Division of Alcoholism and Substance Abuse
Provider Performance and Outcomes Reports - SFY 2013
Admitted Patient/Client Demographics**

Provider Organization (Provider #)	Lutheran Social Services of Illinois (0286)		
Total # of Admissions: 2,859 % (#) Unduplicated: 53.5% (1,529) # (%) of Admissions by Level of Care Detoxification: 41.8% (1,195) Level I: 21.7% (621) Level II: 9.5% (271) Level III.5: 18.9% (540) Level III.1: 7.4% (211) Recovery Home: 0.7% (21)	Average Age at Opening: 38.8 % Under 18 Years of Age: 1.5% (43) Race American Indian: 0.3% (10) Alaska Native: 0.0% (0) Asian: 0.5% (14) Native Hawaiian/Pac. Isl: 0.2% (7) Black/African American: 40.2% (1,149) White: 43.7% (1,248) Other Single Race: 15.1% (431)	Gender Male: 71.4% (2,040) Female: 28.6% (819) Hispanic Ethnicity Puerto Rican: 4.5% (129) Mexican: 6.2% (178) Cuban: 0.6% (16) Other Hispanic/Latino: 0.9% (27) Not Hispanic/Latino: 85.7% (2,450) Hisp./Latino, Not Specified: 2.1% (59)	Living Arrangements Shelter/TLC/Safe Haven: 17.0% (485) Street/Outdoors: 0.0% (0) Hosp./Jail/Prison/Other Inst.: 1.7% (48) Own Home/Apt.: 27.4% (782) Someone Else's Home/Apt.: 44.7% (1,277) Res.Tx/Hwy.House/Rec.Home: 8.3% (236) Employment Status Full-Time: 9.1% (259) Part-Time: 5.9% (170) Unemployed: 55.5% (1,586) Not in Labor Force: 29.2% (835)
Educational Level Average Grade Completed: 12.1 % (#) Less than H.S.: 26.2% (748) Primary Care Giver for Children Yes: 15.6% (447) Avg. # of Children: 0.3	Patient Speaks English: 99.9% (2,857) Veteran Status: Yes - 0.6% (17) Pregnant at Opening: 0.5% (15) DCFS Involved: 5.9% (169)	MISA Patient/Client: 25.0% (715) Crim. Justice Referral: 27.2% (779) Arrested/Past 30 Days: 1.8% (51)	Problem Area Alcohol: 20.8% (595) Other Drugs: 44.4% (1,268) Alcohol & Other Drugs: 34.8% (996) Alcohol/Drugs/Gambling: 0.0% (0) Gambling Only: 0.0% (0)
Primary Substance Alcohol: 34.8% (996); Cocaine/Crack: 16.5% (471); Marijuana: 12.5% (358) Heroin: 31.4% (897); Other Opiates: 2.2% (62); Methamphetamine: 0.4% (12) Used Primary Substance/30 Days Prior to Opening: 71.3% (2,038)	Secondary Substance Alcohol: 16.2% (462); Cocaine/Crack: 14.2% (405); Marijuana: 11.8% (337) Heroin: 3.5% (101); Other Opiates: 2.0% (56); None: 48.7% (1,392) Used Secondary Substance/30 Days Prior to Opening: 33.7% (963)		
Organization-wide Patient/Client Access and Discharge Indicators			
	SFY 2013	Statewide - SFY 2013	
Average Duration from Initial Contact to Opening Date	8.5 Days	8.6 Days	
Median Duration from Initial Contact to Opening Date	0.0 Days	1.0 Days	
% (#) of Admissions - No Reported Wait for Assessment	54.8% (1,567)	48.9% (36,490)	
% (#) of Discharged Patients/Clients - Completion of Services	48.2% (1,195)	50.8% (31,749)	
% (#) of Discharged Patients/Clients - DASA Administrative Discharges	2.9% (71)	4.0% (2,519)	
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY	13.4% (382)	16.2% (12,062)	