

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Heritage Behavioral Health Center (0200)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Detoxification - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% (#) of Detox Clients/Length of Stay At Least Two Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	94.1% (11,285)	90.0%	2,698	92.0%	2,448	90.6%	2,541	91.5%	2,551	91.0%	10,238
Region IV	88.8% (1070)	93.6%	235	94.2%	226	94.4%	251	91.5%	259	93.4%	971
Provider	83.9% (317)	93.8%	166	98.0%	148	93.9%	138	90.6%	163	93.9%	615
Detoxification - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Detox Clients/Completed Services	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	70.2% (8150)	74.3%	2,209	76.8%	2,019	77.8%	2,140	76.1%	2,092	76.2%	8,460
Region IV	71.3% (849)	72.5%	182	79.5%	190	79.3%	211	73.4%	204	76.1%	787
Provider	80.7% (301)	71.2%	126	80.1%	121	74.8%	110	72.7%	128	74.5%	485
Detoxification - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Detox Clients/Linked to Treatment	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	49.1% (4585)	56.0%	1,512	55.4%	1,168	51.3%	1,060	43.1%	811	52.0%	4,551
Region IV	61.7% (603)	59.1%	137	63.1%	118	59.2%	116	46.2%	86	57.1%	457
Provider	60.8% (189)	49.7%	80	47.0%	54	47.6%	50	32.7%	36	44.8%	220

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	42.8% (13,872)	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region IV	52.8% (1313)	54.0%	239	47.6%	195	52.2%	233	46.9%	214	50.2%	881
Provider	44.4% (132)	36.8%	14	37.0%	17	37.5%	15	30.3%	23	34.5%	69
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.9% (11,681)	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region IV	42.7% (770)	45.4%	171	37.1%	112	37.8%	105	29.9%	58	38.7%	446
Provider	40.8% (95)	40.0%	14	36.8%	14	31.4%	11	31.4%	16	34.6%	55
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	22.7% (7344)	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region IV	30.3% (753)	41.5%	184	37.1%	152	38.3%	171	23.5%	107	35.0%	614
Provider	10.8% (32)	10.5%	4	17.4%	8	25.0%	10	7.9%	6	14.0%	28
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level I Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.8% (15,820)	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region IV	49.4% (1228)	56.0%	248	50.7%	208	49.6%	221	32.7%	149	47.1%	826
Provider	39.4% (117)	39.5%	15	41.3%	19	40.0%	16	26.3%	20	35.0%	70

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	30.5% (6913)	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437
Region IV	27.8% (468)	32.8%	113	31.9%	86	35.5%	88	25.2%	41	32.0%	328
Provider	15.1% (41)	29.4%	10	30.0%	12	17.6%	6	28.0%	14	26.6%	42
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	71.4% (16,106)	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987
Region IV	67.6% (1133)	60.3%	199	61.9%	164	65.7%	161	64.6%	102	62.7%	626
Provider	32.8% (89)	45.5%	15	51.4%	18	46.7%	14	50.0%	20	48.6%	67
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	74.1% (16,758)	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676
Region IV	70.3% (1172)	70.3%	232	70.0%	182	73.0%	173	70.9%	112	71.0%	699
Provider	36.9% (100)	46.9%	15	54.3%	19	50.0%	15	61.0%	25	53.6%	74

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Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level II - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 12 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (4480)	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region IV	48.4% (310)	47.8%	43	53.5%	46	42.1%	32	44.7%	38	47.2%	159
Provider	25.1% (45)	35.6%	16	33.3%	9	31.3%	10	29.5%	13	32.4%	48
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	41.0% (4913)	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region IV	46.9% (300)	46.7%	42	54.7%	47	44.7%	34	41.2%	35	46.9%	158
Provider	30.2% (54)	33.3%	15	29.6%	8	34.4%	11	27.3%	12	31.1%	46
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level II Clients/Completed Treatment (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	44.3% (4502)	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region IV	40.8% (227)	31.0%	22	27.0%	17	23.9%	11	22.9%	8	27.0%	58
Provider	40.3% (60)	48.6%	18	40.9%	9	27.3%	6	26.9%	7	37.4%	40
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level II Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	54.0% (6477)	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region IV	57.5% (368)	55.6%	50	65.1%	56	52.6%	40	47.1%	40	55.2%	186
Provider	47.5% (85)	51.1%	23	59.3%	16	43.8%	14	38.6%	17	47.3%	70

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Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	52.3% (5015)	53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682
Region IV	46.3% (252)	42.5%	37	55.7%	44	43.1%	28	58.0%	40	49.7%	149
Provider	19.0% (31)	27.3%	12	11.1%	3	18.5%	5	33.3%	11	23.7%	31
Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.9% (7295)	77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817
Region IV	77.6% (420)	71.3%	57	80.3%	57	64.9%	37	70.7%	41	72.2%	192
Provider	50.7% (77)	70.3%	26	52.9%	9	42.1%	8	40.0%	10	54.1%	53
Level II - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	81.1% (7859)	82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448
Region IV	80.9% (437)	81.3%	65	88.6%	62	73.7%	42	78.0%	46	80.8%	215
Provider	54.6% (83)	75.7%	28	64.7%	11	50.0%	10	52.0%	13	62.6%	62

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level III.5 - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 7 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	87.1% (9932)	86.5%	2,732	87.1%	2,656	86.6%	2,685	85.5%	2,551	86.4%	10,624
Region IV	88.0% (1176)	88.8%	143	86.5%	148	88.1%	140	85.4%	135	87.2%	566
Provider	87.0% (147)	89.3%	50	86.5%	45	88.0%	44	92.2%	47	89.0%	186
Level III.5 - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 14 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	75.8% (8634)	75.4%	2,383	75.9%	2,317	75.7%	2,348	73.9%	2,204	75.3%	9,252
Region IV	77.9% (1041)	75.2%	121	73.7%	126	80.5%	128	74.1%	117	75.8%	492
Provider	72.8% (123)	80.4%	45	73.1%	38	76.0%	38	76.5%	39	76.6%	160
Level III.5 - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/Linked to Lower Level of Care	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (3771)	45.2%	1,452	42.7%	1,234	35.9%	987	17.1%	436	36.0%	4,109
Region IV	39.6% (471)	54.2%	83	55.8%	91	45.9%	61	27.6%	37	46.7%	272
Provider	48.7% (74)	37.5%	21	46.0%	23	28.3%	13	42.9%	18	38.7%	75

***Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Heritage Behavioral Health Center (0200)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	29	25	377	454	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	50	50	720	720	15,680	15,680
% of Clients Employed Full-time or Part-time.	58.0%	50.0%	52.4%	63.1%	34.5%	40.7%
Level II Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	14	14	35	50	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	19	19	84	84	6,631	6,631
% of Clients Employed Full-time or Part-time.	73.7%	73.7%	41.7%	59.5%	26.7%	32.8%
Level III.5 Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	9	10	47	42	647	604
Total # of Discharged Clients in Comparison (Denominator).	22	22	206	206	5,062	5,062
% of Clients Employed Full-time or Part-time.	40.9%	45.5%	22.8%	20.4%	12.8%	11.9%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Heritage Behavioral Health Center (0200)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	108	106	563	579	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	155	155	1,070	1,070	22,874	22,874
% of Clients with Stable Housing.	69.7%	68.4%	52.6%	54.1%	41.1%	42.0%
Level II Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	75	75	98	111	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	105	105	187	187	9,574	9,574
% of Clients with Stable Housing.	71.4%	71.4%	52.4%	59.4%	35.0%	34.1%
Level III.5 Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	108	90	152	179	2,851	2,657
Total # of Discharged Clients in Comparison (Denominator).	176	176	513	513	11,709	11,709
% of Clients with Stable Housing.	61.4%	51.1%	29.6%	34.9%	24.3%	22.7%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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Provider Name (#): Heritage Behavioral Health Center (0200)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	156	159	1,062	1,071	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	159	159	1,135	1,135	23,520	23,520
% of Clients with No Arrests/Prior 30 Days.	98.1%	100.0%	93.6%	94.4%	93.4%	95.6%
Level II Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	106	106	206	205	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	107	107	215	215	9,905	9,905
% of Clients with No Arrests/Prior 30 Days.	99.1%	99.1%	95.8%	95.3%	92.7%	95.7%
Level III.5 Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	175	177	454	515	10,553	11,673
Total # of Discharged Clients in Comparison (Denominator).	179	179	536	536	11,843	11,843
% of Clients with No Arrests/Prior 30 Days.	97.8%	98.9%	84.7%	96.1%	89.1%	98.6%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

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Provider Name (#): Heritage Behavioral Health Center (0200)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	45	52	384	432	4,895	6,283
Total # of Discharged Clients in Comparison (Denominator).	67	67	533	533	8,701	8,701
% of Clients Abstinent from Alcohol Use.	67.2%	77.6%	72.0%	81.1%	56.3%	72.2%
Level II Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	28	42	41	59	1,532	2,261
Total # of Discharged Clients in Comparison (Denominator).	59	59	86	86	3,263	3,263
% of Clients Abstinent from Alcohol Use.	47.5%	71.2%	47.7%	68.6%	47.0%	69.3%
Level III.5 Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	5	53	80	150	324	2,005
Total # of Discharged Clients in Comparison (Denominator).	63	63	177	177	3,121	3,121
% of Clients Abstinent from Alcohol Use.	7.9%	84.1%	45.2%	84.7%	10.4%	64.2%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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Provider Name (#): Heritage Behavioral Health Center (0200)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	45	58	386	451	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	88	88	553	553	14,395	14,395
% of Clients Abstinent from Other Drug Use.	51.1%	65.9%	69.8%	81.6%	53.0%	65.0%
Level II Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	16	37	48	77	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	46	46	101	101	6,320	6,320
% of Clients Abstinent from Other Drug Use.	34.8%	80.4%	47.5%	76.2%	47.9%	64.3%
Level III.5 Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	14	88	122	258	1,749	5,727
Total # of Discharged Clients in Comparison (Denominator).	113	113	336	336	8,590	8,590
% of Clients Abstinent from Other Drug Use.	12.4%	77.9%	36.3%	76.8%	20.4%	66.7%

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National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	50	38	215	277	5,374	7,500
Total # of Discharged Clients in Comparison (Denominator).	151	151	853	853	19,918	19,918
% of Clients with Self-Help Group Involvement.	33.1%	25.2%	25.2%	32.5%	27.0%	37.7%
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	29	18	65	63	3,043	4,462
Total # of Discharged Clients in Comparison (Denominator).	104	104	174	174	8,206	8,206
% of Clients with Self-Help Group Involvement.	27.9%	17.3%	37.4%	36.2%	37.1%	54.4%
Level III.5 Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	23	134	204	411	3,241	8,424
Total # of Discharged Clients in Comparison (Denominator).	175	175	509	509	11,196	11,196
% of Clients with Self-Help Group Involvement.	13.1%	76.6%	40.1%	80.7%	28.9%	75.2%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Heritage Behavioral Health Center (0200)				Date of Report: 9/30/2013		
National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	121	62	632	553	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	132	132	841	841	19,770	19,770
% of Clients with Supportive Social Interaction.	91.7%	47.0%	75.1%	65.8%	75.9%	75.7%
Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	65	40	126	97	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	75	75	146	146	8,077	8,077
% of Clients with Supportive Social Interaction.	86.7%	53.3%	86.3%	66.4%	74.0%	76.2%
Level III.5 Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	118	147	421	450	8,120	9,148
Total # of Discharged Clients in Comparison (Denominator).	174	174	496	496	10,910	10,910
% of Clients with Supportive Social Interaction.	67.8%	84.5%	84.9%	90.7%	74.4%	83.8%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services
Division of Alcoholism and Substance Abuse
Provider Performance and Outcomes Reports - SFY 2013
Admitted Patient/Client Demographics**

Provider Organization (Provider #)	Heritage Behavioral Health Center (0200)		
Total # of Admissions: 1,225 % (#) Unduplicated: 53.5% (655) # (%) of Admissions by Level of Care Detoxification: 53.5% (655) Level I: 16.9% (207) Level II: 12.2% (150) Level III.5: 17.1% (209) Level III.1: 0.3% (4) Recovery Home: 0.0% (0)	Average Age at Opening: 36.4 % Under 18 Years of Age: 0.8% (10) Race American Indian: 0.0% (0) Alaska Native: 0.0% (0) Asian: 0.0% (0) Native Hawaiian/Pac. Isl: 0.1% (1) Black/African American: 21.3% (261) White: 78.6% (963) Other Single Race: 0.0% (0)	Gender Male: 57.8% (708) Female: 42.2% (517) Hispanic Ethnicity Puerto Rican: 0.1% (1) Mexican: 0.2% (3) Cuban: 0.0% (0) Other Hispanic/Latino: 0.3% (4) Not Hispanic/Latino: 99.3% (1,217) Hisp./Latino, Not Specified: 0.0% (0)	Living Arrangements Shelter/TLC/Safe Haven: 7.5% (92) Street/Outdoors: 0.0% (0) Hosp./Jail/Prison/Other Inst.: 0.5% (6) Own Home/Apt.: 62.5% (766) Someone Else's Home/Apt.: 27.2% (333) Res.Tx/Hwy.House/Rec.Home: 1.2% (15) Employment Status Full-Time: 6.5% (80) Part-Time: 8.7% (107) Unemployed: 24.4% (299) Not in Labor Force: 60.3% (739)
Educational Level Average Grade Completed: 11.8 % (#) Less than H.S.: 23.6% (289) Primary Care Giver for Children Yes: 30.4% (373) Avg. # of Children: 0.6	Patient Speaks English: 100.0% (1,225) Veteran Status: Yes - 1.9% (23) Pregnant at Opening: 1.7% (21) DCFS Involved: 13.1% (161)	MISA Patient/Client: 33.6% (412) Crim. Justice Referral: 14.7% (180) Arrested/Past 30 Days: 3.6% (44)	Problem Area Alcohol: 20.2% (247) Other Drugs: 40.1% (491) Alcohol & Other Drugs: 39.8% (487) Alcohol/Drugs/Gambling: 0.0% (0) Gambling Only: 0.0% (0)
Primary Substance Alcohol: 42.4% (519); Cocaine/Crack: 14.9% (183); Marijuana: 6.9% (85) Heroin: 24.0% (294); Other Opiates: 7.2% (88); Methamphetamine: 2.4% (29) Used Primary Substance/30 Days Prior to Opening: 82.3% (1,008)	Secondary Substance Alcohol: 12.3% (151); Cocaine/Crack: 16.2% (199); Marijuana: 14.5% (178) Heroin: 2.9% (36); Other Opiates: 4.2% (52); Methamp.: 1.9% (23); None: 44.3% (543) Used Secondary Substance/30 Days Prior to Opening: 38.0% (466)		
Organization-wide Patient/Client Access and Discharge Indicators			
	SFY 2013	Statewide - SFY 2013	
Average Duration from Initial Contact to Opening Date	0.4 Days	8.6 Days	
Median Duration from Initial Contact to Opening Date	0.0 Days	1.0 Days	
% (#) of Admissions - No Reported Wait for Assessment	98.2% (1,203)	48.9% (36,490)	
% (#) of Discharged Patients/Clients - Completion of Services	52.4% (579)	50.8% (31,749)	
% (#) of Discharged Patients/Clients - DASA Administrative Discharges	1.6% (19)	4.0% (2,519)	
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY	9.8% (120)	16.2% (12,062)	