

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013**

Provider Name (#): Human Support Services (0112)

Date of Report: 09/30/2013

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	42.8% (13,872)	48.6%	3,800	45.9%	3,556	49.5%	4,069	47.0%	3,579	47.8%	15,004
Region V	40.9% (2031)	40.3%	403	35.8%	318	39.6%	396	37.1%	355	38.3%	1,472
Provider	56.0% (42)	77.3%	17	66.7%	14	72.2%	13	46.2%	12	64.4%	56
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.9% (11,681)	51.2%	3,401	52.1%	3,340	53.2%	3,283	51.0%	2,304	51.9%	12,328
Region V	39.8% (1319)	45.5%	352	42.2%	266	34.1%	206	30.8%	114	39.5%	938
Provider	33.3% (24)	59.1%	13	52.4%	11	55.6%	10	42.3%	11	51.7%	45
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	22.7% (7344)	28.8%	2,257	27.8%	2,151	25.2%	2,076	18.7%	1,420	25.2%	7,904
Region V	28.4% (1411)	32.1%	321	32.0%	284	27.9%	279	20.5%	196	28.1%	1,080
Provider	22.7% (17)	22.7%	5	28.6%	6	16.7%	3	11.5%	3	19.5%	17
Level I - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level I Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	48.8% (15,820)	56.0%	4,378	56.3%	4,359	54.4%	4,473	44.0%	3,350	52.7%	16,560
Region V	43.2% (2147)	51.2%	513	47.4%	421	40.9%	409	29.8%	285	42.3%	1,628
Provider	40.0% (30)	63.6%	14	61.9%	13	55.6%	10	42.3%	11	55.2%	48

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	30.5% (6913)	35.3%	2,308	34.8%	2,143	39.0%	2,275	40.5%	1,711	37.1%	8,437
Region V	26.6% (790)	23.1%	170	20.1%	120	26.0%	132	24.7%	70	23.2%	492
Provider	80.8% (59)	54.5%	12	57.5.1%	12	50.0%	9	53.8%	14	54.0%	47
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	71.4% (16,106)	72.9%	4,733	73.7%	4,551	77.2%	4,494	76.8%	3,209	74.9%	16,987
Region V	69.5% (2080)	68.6%	509	72.1%	427	66.8%	332	60.9%	168	68.2%	1,436
Provider	27.4% (20)	22.7%	5	33.3%	7	27.8%	5	15.4%	4	24.1%	21
Level I - Continuity of Care		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	74.1% (16,758)	75.9%	4,952	76.4%	4,734	79.8%	4,650	79.4%	3,340	77.7%	17,676
Region V	74.5% (2205)	72.3%	532	73.9%	435	69.8%	344	67.0%	185	71.4%	1,496
Provider	80.8% (59)	54.5%	12	57.1%	12	50.0%	9	53.8%	14	54.0%	47

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2013 Quarter*

Level II - Engagement		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 12 Sessions/First 30 Days	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	37.4% (4480)	37.6%	1,213	35.8%	1,151	36.3%	1,218	35.9%	1,124	36.4%	4,706
Region V	44.1% (433)	62.8%	76	58.4%	87	51.1%	90	62.0%	80	57.9%	333
Provider	36.8% (7)	25.0%	1	20.0%	1	25.0%	1	0.0%	0	21.4%	3
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	41.0% (4913)	41.4%	1,337	39.4%	1,267	39.9%	1,338	40.0%	1,253	40.2%	5,195
Region V	43.2% (424)	66.1%	80	55.7%	83	51.7%	91	59.7%	77	57.6%	331
Provider	36.8% (7)	25.0%	1	20.0%	1	50.0%	2	0.0%	0	28.6%	4
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Level II Clients/Completed Treatment (B)	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	44.3% (4502)	45.1%	1,248	44.1%	1,182	41.7%	1,080	37.2%	697	42.4%	4,207
Region V	52.8% (422)	77.1%	74	73.4%	80	58.5%	72	73.3%	63	69.8%	289
Provider	66.7% (12)	100.0%	3	60.0%	3	100.0%	4	0.0%	0	76.9%	10
Level II - Retention		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Admitted Level II Clients/A and/or B	SFY12 Level	%	n	%	n	%	n	%	n	%	N
Statewide	54.0% (6477)	56.8%	1,833	54.9%	1,764	54.0%	1,811	49.2%	1,541	53.7%	6,949
Region V	54.1% (531)	68.6%	83	59.7%	89	55.1%	97	59.7%	77	60.2%	346
Provider	63.% (12)	75.0%	3	60.0%	3	100.0%	4	0.0%	0	71.4%	10

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Level II - Continuity of Care				Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)		SFY12 Level		%	n	%	n	%	n	%	n	%	N
Statewide		52.3% (5015)		53.6%	1,526	55.3%	1,520	54.4%	1,435	57.4%	1,201	55.0%	5,682
Region V		56.5% (448)		75.5%	77	71.8%	89	68.1%	92	83.5%	76	73.9%	334
Provider		66.7% (12)		100.0%	4	80.0%	4	100.0%	4	0.0%	0	85.7%	12
Level II - Continuity of Care				Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/Supportive Interaction (B)		SFY12 Level		%	n	%	n	%	n	%	n	%	N
Statewide		75.9% (7295)		77.4%	2,182	75.5%	2,047	75.5%	1,970	79.8%	1,618	76.9%	7,817
Region V		87.8% (700)		86.1%	87	86.2%	106	86.7%	117	94.4%	85	88.0%	395
Provider		50.0% (9)		50.0%	2	80.0%	4	100.0%	4	0.0%	0	71.4%	10
Level II - Continuity of Care				Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY13 Cumulative	
% of Discharged Clients/A and/or B		SFY12 Level		%	n	%	n	%	n	%	n	%	N
Statewide		81.1% (7859)		82.6%	2,344	81.4%	2,237	81.0%	2,136	83.5%	1,731	82.1%	8,448
Region V		90.0% (711)		89.1%	90	86.3%	107	89.6%	121	94.4%	85	89.6%	403
Provider		66.7% (12)		100.0%	4	80.0%	4	100.0%	4	0.0%	0	85.7%	12

*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2013

Provider Name (#): Human Support Services (0112)

Date of Report: 9/30/2013

National Outcome Measures (NOMS) Data by Level of Care

Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	37	42	623	775	5,412	6,375
Total # of Discharged Clients in Comparison (Denominator).	81	81	1,702	1,702	15,680	15,680
% of Clients Employed Full-time or Part-time.	45.7%	51.9%	36.6%	45.5%	34.5%	40.7%
Level II Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	8	8	62	65	1,770	2,177
Total # of Discharged Clients in Comparison (Denominator).	10	10	288	288	6,631	6,631
% of Clients Employed Full-time or Part-time.	80.0%	80.0%	21.5%	22.6%	26.7%	32.8%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

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National Outcome Measures (NOMS) Data by Level of Care

Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	30	30	992	1,031	9,400	9,600
Total # of Discharged Clients in Comparison (Denominator).	87	87	2,268	2,268	22,874	22,874
% of Clients with Stable Housing.	34.5%	34.5%	43.7%	45.5%	41.1%	42.0%
Level II Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	7	8	133	135	3,351	3,264
Total # of Discharged Clients in Comparison (Denominator).	12	12	402	402	9,574	9,574
% of Clients with Stable Housing.	58.3%	66.7%	33.1%	33.6%	35.0%	34.1%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	83	86	2,058	2,252	21,976	22,485
Total # of Discharged Clients in Comparison (Denominator).	87	87	2,375	2,375	23,520	23,520
% of Clients with No Arrests/Prior 30 Days.	95.4%	98.9%	86.7%	94.8%	93.4%	95.6%
Level II Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	13	12	411	407	9,177	9,477
Total # of Discharged Clients in Comparison (Denominator).	13	13	414	414	9,905	9,905
% of Clients with No Arrests/Prior 30 Days.	100.0%	92.3%	99.3%	98.3%	92.7%	95.7%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	19	28	567	686	4,895	6,283
Total # of Discharged Clients in Comparison (Denominator).	45	45	968	968	8,701	8,701
% of Clients Abstinent from Alcohol Use.	42.2%	62.2%	58.6%	70.9%	56.3%	72.2%
Level II Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	5	11	108	122	1,532	2,261
Total # of Discharged Clients in Comparison (Denominator).	11	11	150	150	3,263	3,263
% of Clients Abstinent from Alcohol Use.	45.5%	100.0%	72.0%	81.3%	47.0%	69.3%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	23	25	816	945	7,630	9,351
Total # of Discharged Clients in Comparison (Denominator).	42	42	1,302	1,302	14,395	14,395
% of Clients Abstinent from Other Drug Use.	54.8%	59.5%	62.7%	72.6%	53.0%	65.0%
Level II Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	0	0	197	203	3,028	4,066
Total # of Discharged Clients in Comparison (Denominator).	1	1	252	252	6,320	6,320
% of Clients Abstinent from Other Drug Use.	0.0%	0.0%	78.2%	80.6%	47.9%	64.3%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	34	47	351	432	5,374	7,500
Total # of Discharged Clients in Comparison (Denominator).	87	87	1,778	1,778	19,918	19,918
% of Clients with Self-Help Group Involvement.	39.1%	54.0%	19.7%	24.3%	27.0%	37.7%
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	1	11	305	313	3,043	4,462
Total # of Discharged Clients in Comparison (Denominator).	12	12	363	363	8,206	8,206
% of Clients with Self-Help Group Involvement.	8.3%	91.7%	84.0%	86.2%	37.1%	54.4%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	2	21	1,153	1,215	15,002	14,966
Total # of Discharged Clients in Comparison (Denominator).	87	87	1,755	1,755	19,770	19,770
% of Clients with Supportive Social Interaction.	2.3%	24.1%	65.7%	69.2%	75.9%	75.7%
Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	1	10	316	339	5,978	6,156
Total # of Discharged Clients in Comparison (Denominator).	12	12	361	361	8,077	8,077
% of Clients with Supportive Social Interaction.	8.3%	83.3%	87.5%	93.9%	74.0%	76.2%

****Comparisons based on clients opened during State Fiscal Year 2013 who were discharged as of 09/30/2013. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Reports - SFY 2013
 Admitted Patient/Client Demographics**

Provider Organization (Provider #)	Human Support Services (0112)		
Total # of Admissions: 103 % (#) Unduplicated: 95.1% (98) # (%) of Admissions by Level of Care Detoxification: 0.0% (0) Level I: 86.4% (89) Level II: 13.6% (14) Level III.5: 0.0% (0) Level III.1: 0.0% (0) Recovery Home: 0.0% (0)	Average Age at Opening: 33.1 % Under 18 Years of Age: 2.9% (3) Race American Indian: 0.0% (0) Alaska Native: 0.0% (0) Asian: 1.0% (1) Native Hawaiian/Pac. Isl: 0.0% (0) Black/African American: 0.0% (0) White: 99.0% (102) Other Single Race: 0.0% (0)	Gender Male: 69.9% (72) Female: 30.1% (31) Hispanic Ethnicity Puerto Rican: 0.0% (0) Mexican: 0.0% (0) Cuban: 0.0% (0) Other Hispanic/Latino: 0.0% (0) Not Hispanic/Latino: 100.0% (103) Hisp./Latino, Not Specified: 0.0% (0)	Living Arrangements Shelter/TLC/Safe Haven: 0.0% (0) Street/Outdoors: 0.0% (0) Hosp./Jail/Prison/Other Inst.: 0.0% (0) Own Home/Apt.: 37.9% (39) Someone Else's Home/Apt.: 61.2% (63) Res.Tx/Hwy.House/Rec.Home: 0.0% (0) Employment Status Full-Time: 33.0% (34) Part-Time: 11.7% (12) Unemployed: 50.5% (52) Not in Labor Force: 4.9% (5)
Educational Level Average Grade Completed: 12.0 % (#) Less than H.S.: 15.5% (16) Primary Care Giver for Children Yes: 21.4% (22) Avg. # of Children: 0.4	Patient Speaks English: 100.0% (103) Veteran Status: Yes - 1.9% (2) Pregnant at Opening: 0.0% (0) DCFS Involved: 1.9% (2)	MISA Patient/Client: 1.9% (2) Crim. Justice Referral: 65.0% (67) Arrested/Past 30 Days: 3.9% (4)	Problem Area Alcohol: 40.8% (42) Other Drugs: 18.4% (19) Alcohol & Other Drugs: 40.8% (42) Alcohol/Drugs/Gambling: 0.0% (0) Gambling Only: 0.0% (0)
Primary Substance Alcohol: 55.3% (57); Cocaine/Crack: 5.8% (0); Marijuana: 13.6% (14) Heroin: 16.5% (17); Other Opiates: 5.8% (6); Methamphetamine: 1.9% (2) Used Primary Substance/30 Days Prior to Opening: 52.4% (54)	Secondary Substance Alcohol: 18.4% (19); Cocaine/Crack: 5.8% (6); Marijuana: 18.4% (19) Heroin: 0.0% (0); Nicotine: 1.9% (2); Methamp.: 1.0% (1); None: 54.4% (56) Used Secondary Substance/30 Days Prior to Opening: 20.4% (21)		
Organization-wide Patient/Client Access and Discharge Indicators			
	SFY 2013	Statewide - SFY 2013	
Average Duration from Initial Contact to Opening Date	7.6 Days	8.6 Days	
Median Duration from Initial Contact to Opening Date	1.0 Days	1.0 Days	
% (#) of Admissions - No Reported Wait for Assessment	40.8% (42)	48.9% (36,490)	
% (#) of Discharged Patients/Clients - Completion of Services	53.4% (55)	50.8% (31,749)	
% (#) of Discharged Patients/Clients - DASA Administrative Discharges	0.0% (0)	4.0% (2,519)	
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY	0.0% (0)	16.2% (12,062)	