

Existing Residential Site Survey Summary

Crisis Residential & 24 Hour Supervised Living

Existing 24 Hour Supervised Living Site – Level I

(Proposed standard in *italics*)

N = 122 separate physical locations

Capacity = 1188 beds

Average Length of Stay

34% 6 -24 months

5% 25 – 30 months

10% 31 – 42 months

20% > 42 months

6% viewed as permanent housing

45% view program as NOT time limited

Psychiatric Services

81% *psychiatric services on call 24/7*

16% no psych services on call 24/7

1% no psych services on call at all

10% psych on call but not 24/7

Nursing Services

53% *nursing onsite as needed*

46% nursing not available as needed

4% no nursing on call at all

15% nursing available less than 24/7

2% no RN assigned for LPN superv.

Staffing

80% *staff awake 24/7*

80% *facility is staffed/open all times*

14% on duty staffed allowed to sleep

20% facility closed to consumers at certain times of the day



Total Level of Staffing Budgeted

Avg. = 6.7

Core Staff Ratios (# staff on duty/# consumers admitted)

Shift	Average	Median	High	Low
Day	1 staff: 7.24 resid.	1 staff: 8 resid.	1 staff: 1.5 resid.	1 staff: 16 resid.
Evening	1 staff: 7.17 resid.	1 staff: 7 resid.	1 staff: 2 resid.	1 staff: 16 resid.
Overnight	1 staff: 8.56 resid.	1 staff: 8 resid.	1 staff: 1 resid.	1 staff: 30 resid.
Weekend	1 staff: 7.72 resid.	1 staff: 8 resid.	1 staff: 1.4 resid.	1 staff: 26 resid.

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Core Staff Credentials (# FTEs of each description at this site)

Credential	Average	Median	% Sites w/ this Cred.
RSA	3.7	3	77%
MHP	3.54	3	93%
LPN	.45	.37	10%
RN	.57	.25	30%
QMHP	.82	.5	45%
LPHA	.5	.25	34%
Program Director	.48	.25	48%

Facility Size/Type

94% 16 or fewer beds

3% > 16 beds

75% congregate site (group home or single floor/unit)

20% clustered site (multiple units/apartments within a single site)

25% clients hold lease in their own name

83% if clients hold lease, the lease is a 'standard' lease

1188 total bed capacity for this level of care

9.74 average beds per site

8 median beds per site

21 sites co-located with other types/levels of care

Primary Location of Rule 132 Services (est. average % in a 24 hour period)

75% Rule 132 services provided in residence

43% Rule 132 services provided out of residence (PSR, Day, or other community)

Primary Types of Services (ranked top 3 in frequency)

Service Type	Frequency Ranking		
	1	2	3
Medical assessment/monitoring	1	12	9
Medication services	14	24	37
Assistance w/ daily living skills	63	25	6
1:1 and group skills training	17	11	23
Interpersonal relationships	3	7	10
Recreation/leisure	0	4	3
Education/pre-vocational	0	0	0
Behavior management/intervention	3	8	8
Counseling/psychotherapy (indv., family, groups)	0	3	3
Case management	18	24	15

Existing Residential Site Survey Summary

Crisis Residential & 24 Hour Supervised Living

Population Intended to be Served at this Level of Care

- 1% Severely emotional disturbed children
- 97% Severely mentally ill adults
- 42% Co-occurring mental ill/substance abuse
- 25% Co-occurring mental ill/developmentally disabled

Admission Criteria (severity of illness/clinical circumstances for which this service is targeted)

- 81% Prior hospitalizations
- 48% Prior out of home placements (other than hospitalizations)
- 44% Limited range of diagnoses
- 43% Imminent risk of hospitalization
- 36% Imminent of other out of home placement
- 26% Risk of harm to self or others

Clinical Exclusions (clinical circumstances that would preclude a placement at this level)

- 64% Severity of identified individual issues precludes provision of services at this level
- 66% Excluded diagnoses (e.g., mental retardation, autism, organic mental disorder)
- 52% Actively using unauthorized drugs or alcohol

Percentage Met Proposed Guidelines for this Level of Care

- 14% All 5 agreed upon components
- 40% 4 out of 5 agreed upon components
- 25% 3 out of 5 agreed upon components
- 15% 2 out of 5 agreed upon components
- 6% less than 2 out of 5 agreed upon components

Existing Residential Site Survey Summary

Crisis Residential & 24 Hour Supervised Living

Existing 24 Hour Supervised Living Site – Level II

(Proposed standard in *italics*)

N = 78 separate physical locations

Capacity = 522 beds

Average Length of Stay

- 6% *12 – 36 months*
- 1% *37 – 42 months*
- 5% *43 – 48 months*
- 23% *> 48 months*

- 21% viewed as permanent housing
- 82% view program as NOT time limited

Psychiatric Services

- 81% *psychiatric services on call 24/7*
- 19% no psych services on call 24/7
- 1% no psych services on call at all
- 8% psych on call but not 24/7

Nursing Services

- 46% *nursing onsite as needed*
- 51% nursing not available as needed
- 4% no nursing on call at all
- 18% nursing available less than 24/7

Staffing

- 72% *staff awake 24/7*
- 90% *facility is staffed/open all times*
- 21% on duty staffed allowed to sleep
- 10% facility closed to consumers at certain times of the day



Total Level of Staffing Budgeted

Avg. = 5.64

Core Staff Ratios (# staff on duty/# consumers admitted)

Shift	Average	Median	High	Low
Day	1 staff: 5.55 resid.	1 staff: 6 resid.	1 staff: 1 resid.	1 staff: 12 resid.
Evening	1 staff: 5.75 resid.	1 staff: 6 resid.	1 staff: 1 resid.	1 staff: 12 resid.
Overnight	1 staff: 6.82 resid.	1 staff: 8 resid.	1 staff: 1 resid.	1 staff: 18 resid.
Weekend	1 staff: 6.34 resid.	1 staff: 7 resid.	1 staff: 1 resid.	1 staff: 13.5 resid.

Existing Residential Site Survey Summary

Crisis Residential & 24 Hour Supervised Living

Core Staff Credentials (# FTEs of each description at this site)

Credential	Average	Median	% Sites w/ this Cred.
RSA	2.8	2.25	69%
MHP	3.24	2.55	92%
LPN	.4	.2	15%
RN	.28	.2	29%
QMHP	.5	.3	50%
LPHA	.32	.25	45%
Program Director	.42	.25	46%

Facility Size/Type

96% 16 or fewer beds

3% > 16 beds

56% congregate site (group home or single floor/unit)

37% clustered site (multiple units/apartments within a single site)

26% clients hold lease in their own name

75% if clients hold lease, the lease is a 'standard' lease

522 total bed capacity for this level of care

6.69 average beds per site

Primary Location of Rule 132 Services (est. average % in a 24 hour period)

54% Rule 132 services provided in residence

46% Rule 132 services provided out of residence (PSR, Day, or other community)

Primary Types of Services (ranked top 3 in frequency)

Service Type	Frequency Ranking		
	1	2	3
Medical assessment/monitoring	1	2	6
Medication services	8	19	20
Assistance w/ daily living skills	45	20	8
1:1 and group skills training	6	6	7
Interpersonal relationships	6	11	1
Recreation/leisure	0	2	14
Education/pre-vocational	0	0	0
Behavior management/intervention	2	7	5
Counseling/psychotherapy (indv., family, groups)	0	2	4
Case management	11	9	3

Population Intended to be Served at this Level of Care

1% Severely emotional disturbed children

90% Severely mentally ill adults

Existing Residential Site Survey Summary

Crisis Residential & 24 Hour Supervised Living

- 17% Co-occurring mental ill/substance abuse
- 28% Co-occurring mental ill/developmentally disabled

Admission Criteria (severity of illness/clinical circumstances for which this service is targeted)

- 79% Prior hospitalizations
- 33% Prior out of home placements (other than hospitalizations)
- 36% Limited range of diagnoses
- 35% Imminent risk of hospitalization
- 32% Imminent of other out of home placement
- 9% Risk of harm to self or others

Clinical Exclusions (clinical circumstances that would preclude a placement at this level)

- 51% Severity of identified individual issues precludes provision of services at this level
- 46% Excluded diagnoses (e.g., mental retardation, autism, organic mental disorder)
- 51% Actively using unauthorized drugs or alcohol

Percentage Met Proposed Guidelines for this Level of Care

- 1% All 5 agreed upon components
- 36% 4 out of 5 agreed upon components
- 31% 3 out of 5 agreed upon components
- 27% 2 out of 5 agreed upon components
- 5% less than 2 out of 5 agreed upon components

Existing Residential Site Survey Summary

Crisis Residential & 24 Hour Supervised Living

Existing Crisis Residential Site – Level I

(Proposed standard in *italics*)

N = 9 separate physical locations

Capacity = 88 beds

Psychiatric Services

56% *psychiatric services available onsite 7 days/wk & on call for onsite 24/7*

2% available onsite but < 7 days/wk

11% no psych services on call at all

33% Psychiatric eval is not available within 24 hours of admission

Nursing Services

56% *nursing assigned shifts onsite, available 24/7; nursing available for admissions 24/7*

33% nursing available onsite but < 24/7

11% nursing not available for admissions 24/7

Availability

89% *accepts admissions 24/7*

11% cannot accept admission 24/7

Average Length of Stay

67% *1 – 7 days*

33% 8 – 14 days

11% 15 – 20 days



Total Level of Staffing Budgeted

Avg. = 7.93

Core Staff Ratios (# staff on duty/# consumers admitted)

100% *Meet requirement of staff to consumer ratio of 1:7*

Shift	Average	Median	High	Low
Day	1 staff: 4.63 resid.	1 staff: 5 resid.	1 staff: 2.5 resid.	1 staff: 7 resid.
Evening	1 staff: 6.35 resid.	1 staff: 6 resid.	1 staff: 2.67 resid.	1 staff: 10 resid.
Overnight	1 staff: 7.11 resid.	1 staff: 7 resid.	1 staff: 4 resid.	1 staff: 11 resid.
Weekend	1 staff: 6.1 resid.	1 staff: 6.5 resid.	1 staff: 2.67 resid.	1 staff: 11 resid.

Existing Residential Site Survey Summary

Crisis Residential & 24 Hour Supervised Living

Core Staff Credentials (# FTEs of each description at this site)

89% *LPHA supervision onsite*
 11% No LPHA supervision available onsite

Credential	Average	Median	% Sites w/ this Cred.
RSA	2.58	2.58	22%
MHP	4.73	4.9	78%
LPN	1.84	1	33%
RN	1.71	1.36	67%
QMHP	1.8	1	56%
LPHA	.75	1	67%
Program Director	.83	1	67%

Facility Size/Type

100% *16 or fewer beds*
 100% congregate site (group home or single floor/unit)

88 total bed capacity for this level of care
 10 average beds per site

Primary Location of Rule 132 Services (est. average % in a 24 hour period)

84% Rule 132 services provided in residence
 16% Rule 132 services provided out of residence (PSR, Day, or other community)

Primary Types of Services (ranked top 3 in frequency)

Service Type	Frequency Ranking		
	1	2	3
Medical assessment/monitoring	22	22	22
Medication services	33	11	11
Assistance w/ daily living skills	0	0	0
1:1 and group skills training	11	33	11
Interpersonal relationships	0	0	0
Recreation/leisure	0	0	0
Education/pre-vocational	0	0	0
Behavior management/intervention	11	0	11
Counseling/psychotherapy (indv., family, groups)	22	0	33
Case management	0	33	22

Population Intended to be Served at this Level of Care

0% Severely emotional disturbed children
 100% Severely mentally ill adults
 56% Co-occurring mental ill/substance abuse
 0% Co-occurring mental ill/developmentally disabled

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Admission Criteria (severity of illness/clinical circumstances for which this service is targeted)

- 78% Prior hospitalizations
- 33% Prior out of home placements (other than hospitalizations)
- 44% Limited range of diagnoses
- 89% Imminent risk of hospitalization
- 33% Imminent of other out of home placement
- 56% Risk of harm to self or others

Clinical Exclusions (clinical circumstances that would preclude a placement at this level)

- 78% Severity of identified individual issues precludes provision of services at this level
- 100% Excluded diagnoses (e.g., mental retardation, autism, organic mental disorder)
- 78% Actively using unauthorized drugs or alcohol

Percentage Met Proposed Guidelines for this Level of Care

- 33% All 7 agreed upon components
- 22% 6 out of 7 agreed upon components
- 22% 5 out of 7 agreed upon components
- 11% 4 out of 7 agreed upon components
- 11% 3 out of 7 agreed upon components
- 0% 2 out of 7 agreed upon components
- 0% less than 2 out of 5 agreed upon components

Existing Residential Site Survey Summary

Crisis Residential & 24 Hour Supervised Living

Existing Crisis Residential Site – Level II

(Proposed standard in *italics*)

N = 6 separate physical locations

Capacity = 50 beds

Psychiatric Services

83% *psychiatric services available on call 24/7*

17% available on call but < 24/7

Nursing Services

50% *nursing available on call 24/7*

40% no nursing on call

17% available on call but < 24/7

Availability

50% *cannot accept admission 24/7*

50% accepts admissions 24/7

Average Length of Stay

50% *1 – 14 days*

33% 15 – 20 days

17% greater than 30 days

Total Level of Staffing Budgeted

Avg. = 8.18

Core Staff Ratios (# staff on duty/# consumers admitted)

50% *Staff are present/awake 24/7*

50% Staff are not present 24/7



Shift	Average
Day	1 staff: 4.10 resid.
Evening	1 staff: 4.83 resid.
Overnight	1 staff: 5.67 resid.
Weekend	1 staff: 5.25 resid.

Core Staff Credentials (# FTEs of each description at this site)

Credential	Average	% Sites w/ this Cred.
RSA	1	17%
MHP	5.48	100%
LPN	2.33	50%
RN	1.75	33%

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QMHP	1.63	67%
LPHA	1	33%
Program Director	.63	67%

Facility Size/Type

100% 16 or fewer beds

100% congregate site (group home or single floor/unit)

50 total bed capacity for this level of care

8.33 average beds per site

Primary Location of Rule 132 Services (est. average % in a 24 hour period)

57% Rule 132 services provided in residence

43% Rule 132 services provided out of residence (PSR, Day, or other community)

Primary Types of Services (ranked top 3 in frequency)

Service Type	Frequency Ranking		
	1	2	3
Medical assessment/monitoring	3	1	0
Medication services	1	3	0
Assistance w/ daily living skills	0	0	0
1:1 and group skills training	1	0	1
Interpersonal relationships	0	0	0
Recreation/leisure	0	0	0
Education/pre-vocational	0	0	0
Behavior management/intervention	0	0	1
Counseling/psychotherapy (indv., family, groups)	0	0	2
Case management	0	2	1

Population Intended to be Served at this Level of Care

0% Severely emotional disturbed children

100% Severely mentally ill adults

67% Co-occurring mental ill/substance abuse

17% Co-occurring mental ill/developmentally disabled

Admission Criteria (severity of illness/clinical circumstances for which this service is targeted)

50% Prior hospitalizations

17% Prior out of home placements (other than hospitalizations)

67% Limited range of diagnoses

83% Imminent risk of hospitalization

67% Imminent of other out of home placement

67% Risk of harm to self or others

Clinical Exclusions (clinical circumstances that would preclude a placement at this level)

83% Severity of identified individual issues precludes provision of services at this level

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- 100% Excluded diagnoses (e.g., mental retardation, autism, organic mental disorder)
- 50% Actively using unauthorized drugs or alcohol

Percentage Met Proposed Guidelines for this Level of Care

- 20% All 5 agreed upon components
- 40% 4 out of 5 agreed upon components
- 40% 3 out of 5 agreed upon components
- 0% 2 out of 5 agreed upon components
- 20% less than 2 out of 5 agreed upon components