

Provider Agency Name
Outreach and Engagement Documentation Note
*****Case Sample*****

Participant Name:	Date:	Start Time:	Duration:	Location:
Unknown	8/10/07	11:00am	1 hour	Lakeshore Park

Name is not known (provide physical description and identifying features): Customer is a middle aged, white male with blonde hair. Has a snake tattoo on left forearm. Often wears a green parka and carries a large black bag.

Gender: M F

Date of Birth: Unknown

Age (Estimate, if unknown): 40-ish

Social Security Number: Unknown

Race/Ethnicity: Non-Hispanic, White

Hygiene is Adequate Poor

Dress is Appropriate Inappropriate for the current weather

Mood is Euthymic Depressed Labile Flat Manic Anxious Hostile Responsive

Thought disturbances: None Delusions Paranoia Phobias, other irrational fears

Thought process is Lucid Loose Racing Incoherent Confused

Speech is Normal Slow or halting Rapid Pressured

Outpatient services currently? Unknown No Yes _____

Past psychiatric hospitalizations or outpatient services? Unknown No Yes _____

Activity: Provider Agency received call from Mr. Smith, a local business owner, who stated there was an individual sighted in a nearby park who appears to be homeless and in need of mental health services. Mr. Smith stated that he did not talk to the individual, but sees him at the park every day on his way to work at 11am. Staff person went to Lakeshore Park on 8/10/07 at 11am and found identified individual sitting on park bench. Initiated conversation with individual, who was rather anxious and suspicious of staff person. Told individual about a local soup kitchen and drop-in center that he could use. Individual appeared uninterested. Gave individual contact information of provider agency and outreach staff worker.

Outcome: Engaged Not engaged

Follow up needed: Staff will re-visit site tomorrow to talk further with the individual.

Where to find this individual for future outreach: Frequently sleeps in Lakeshore Park area and can be found there each morning.

Staff Signature _____
 Credentials _____