

Dear Community Providers:

DHS/DMH has received several inquiries from providers related to concerns about the MCO roll-out which is to go into effect 4/1/18. The purpose of this communication alert is to inform you that all concerns have been relayed to HFS, and are being addressed with the highest priority.

HFS is eager to allay provider concerns and to ensure necessary services are not interrupted during this transition. To that end, they are developing a provider notice that will bring further clarity to concerns. We are aware that there is a fair amount of anxiety related to this transition period, and wanted to alert you to the anticipated release of this communication from the Illinois Medicaid Authority, hopefully by the end of the day.