

Dear Community Providers:

As you are aware, all Medicaid providers must enroll and revalidate provider enrollment information with HFS via the IMPACT (Illinois Medicaid Program Advanced Cloud Technology) web portal. The re-validation period for currently enrolled providers has started and lasts through December 31, 2015. If you have not re-validated, please visit the IMPACT web portal at <http://www.illinois.gov/hfs/impact/Pages/default.aspx>

HFS has posted resources to assist you with enrolling in IMPACT and re-validating information:

- An Informational Notice listing the information needed to utilize IMPACT entitled “Requirements for Enrollment and Revalidation in the New Enrollment System - (IMPACT)” is available here - <http://www.hfs.illinois.gov/assets/062415n1.pdf>
- Prerequisite information is also available here - <http://www.illinois.gov/hfs/impact/Pages/PreparingToEnroll.aspx>
- To access IMPACT providers must create a new account and request application access to utilize IMPACT. For assistance refer to the “Single Sign on” presentation posted at <http://www.illinois.gov/hfs/impact/Pages/PresentationsAndMaterials.aspx>
- For assistance with enrolling in IMPACT refer to the “Facility, Agency, Organization” presentation posted at <http://www.illinois.gov/hfs/impact/Pages/PresentationsAndMaterials.aspx>

The HFS Help Desk is also available:

Providers with general questions about IMPACT or provider enrollment should contact:

Email: IMPACT.Help@illinois.gov

Phone: 1-877-782-5565 (select option #1)

Providers that are having trouble logging in to the IMPACT system should contact:

Email: IMPACT.Login@illinois.gov

Phone: 1-888-618-8078

DMH has a designated staff person who is also able to assist with your IMPACT questions regarding DMH enrollment:

Rich Jones, MA

Email: Richard.E.Jones@illinois.gov

Phone: (217) 785-3298