

Providers Impacted By CARS

Dear Community Mental Health Providers;

Last week IDHS reached out to immediately impacted providers to inform them of technical problems with our payment processing system. Those problems were resolved, and we began issuing payments on Friday, January 17th. We are still in the process of sending out payments and expect that the overwhelming majority of payments will be out by the end of day this Friday, January 24th.

Providers seeking updates on their payments should call 217-558-5108. We thank all of our providers for their patience and understanding during this time, and we strive to make future payments more predictable and regular.

David Albert, PhD
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