



Illinois SODC Quality Scorecard Workshop

Illinois Department of Human Services (IDHS)

March 22, 2017



Workshop Agenda

1. Welcome and Introductions (10:00 – 10:10)
2. Review Workshop Objective (10:10 – 10:15)
3. Review Quality Scorecard Purpose (10:15 – 10:20)
4. Review “As-Is” State of Data Collection and Reporting (10:20 – 10:50)
5. Key Question Discussions (10:50 – 11:45)
 - Stakeholder-specific
 - General
1. Wrap-Up / Next Steps (11:45 – 12:00)

Welcome and Introductions

- **Welcome statement from IDHS Secretary James Dimas and IDHS-DDD Director Greg Fenton**
- **Introductions**

As you introduce yourself, please share your...

- Name
- Organization / Affiliation
- What do you hope to get out of today's meeting?

Workshop Objective

The objective of today's workshop is to gather stakeholder input on how we can develop a Quality Scorecard for SODCs, promoting transparency and accountability of IDHS and our State-Operated Developmental Centers.

SODC Quality Scorecard Purpose

As stated in IDHS's letter officially announcing the SODC Quality Scorecard initiative, the following are the purposes of the SODC Quality Scorecard:

- Increase transparency, while protecting the privacy of the individuals served in DDD programs
- Promote accountability for IDHS

Note: While this workshop focuses on the Quality Scorecard for SODCs, we will also be developing a Quality Scorecard for Community Integrated Living Arrangements (CILAs).

“As-Is” State of Data Collection and Reporting for SODCs (1/2)

The table below lists a subset of information currently collected and/or publicly reported for SODCs.

Document/Source	Key Data Elements	Currently Published?
SODC Tier/Census Report	Total SODC Census, Census by Tier, Census by Guardian Proximity (30/60/90/90+ miles, out of country/state)	Yes (see Appendix)
SODC Quality Indicator Reports (Quarterly)	<p>Clinical Indicators: Nosohusial Infections, Acute Multi-Drug Resistant Infections, Pressure Ulcers Occurring at SODC, UTI in Catheterized Individuals</p> <p>Programmatic Indicators: Community Outings (2 or More Each Month), Falls, Unknown Injuries Requiring Medical Intervention, Known Injury Requiring Medical Intervention, 2 or More Incidents of Peer-to-Peer Aggression by Same Individual, 2 or More Incidents of Peer-to-Peer Aggression to a Single Victim, Restraint Use, Substantiated Cases of Abuse or Neglect</p>	No

“As-Is” State of Data Collection and Reporting for SODCs (2/2)

The table below lists a subset of information currently collected and/or publicly reported for SODCs.

Document/Source	Key Data Elements	Currently Published?
OIG SODC Profile	At SODC level, summary of OIG activity in timeframe, including report type (self-reports vs. external complaints), late reporting, cases reporting by type, findings of completed cases, written responses with timeliness and issues raised, actions taken in response to findings	No
SODC Profile (Bi-Annual)	Acuity of individuals served, census, age range, diagnosis breakdown, psychotropic medications, and more	No
Peer Review Process Results (“SB 472 Survey”) (Annual)	Areas covered include Governing Body, Client Protections, Facility Staffing, Client Behavior and Facility Practice, Health Services, Dietetic Service	No
Parent/Guardian Questionnaire Responses (Annual)	Parent/guardian feedback on how well SODC has taken care of individual	No
OIG Unannounced Visit Findings	Follow-up on previous FY recommendations, new issues identified with recommendations	No

*This information is in the IDPH template, but much of it appears to be missing for SODCs.

Key Questions: Stakeholder-Specific

Stakeholder-Specific Questions

From the perspective of your stakeholder group,

1. What is the value of the Quality Scorecard?
2. How would you use the Quality Scorecard?
3. What quality issues are of most concern to you that should be included in the Quality Scorecard?
4. In what areas do you wish there was more transparency and available information?
 - What additional information about SODCs would you like to see made available?

Key Questions: General Topics

General Questions

1. What information do you think should NOT be public?
2. What should be the frequency of Scorecard updates?
3. What should be the format of the Scorecard (static, interactive, etc.)?
4. What do you anticipate could be the unintended consequences of public reporting in Quality Scorecards?

Appendix: Currently-Published Reports / Data Sources

SODC Tier Report (1/2)

CHOATE	Tier 1	Tier 2	Tier 3
Number of Guardians residing within 30 miles	10	64	26
Number of Guardians residing within 60 miles	0	1	7
Number of Guardians residing within 90 miles	0	0	2
Number of Guardians residing outside of 90 miles	3	23	24
Number of Guardians residing out of country	0	0	0
Number of Guardians residing out of state	1	2	13
Totals by Tier	14	90	72
Total Choate Census			175

LUDEMAN	Tier 1	Tier 2	Tier 3
Number of Guardians residing within 30 miles	3	12	138
Number of Guardians residing within 60 miles	5	59	70
Number of Guardians residing within 90 miles	0	2	23
Number of Guardians residing outside of 90 miles	7	6	13
Number of Guardians residing out of country	0	0	0
Number of Guardians residing out of state	1	5	45
Totals by Tier	18	83	289
Total Ludeman Census			389

FOX	Tier 1	Tier 2	Tier 3
Number of Guardians residing within 30 miles	0	0	11
Number of Guardians residing within 60 miles	1	0	14
Number of Guardians residing within 90 miles	4	2	29
Number of Guardians residing outside of 90 miles	1	0	13
Number of Guardians residing out of country	0	0	0
Number of Guardians residing out of state	1	0	27
Totals by Tier	7	2	94
Total Fox Census			103

MABLEY	Tier 1	Tier 2	Tier 3
Number of Guardians residing within 30 miles	4	13	9
Number of Guardians residing within 60 miles	2	1	18
Number of Guardians residing within 90 miles	0	3	9
Number of Guardians residing outside of 90 miles	8	8	28
Number of Guardians residing out of country	0	0	1
Number of Guardians residing out of state	0	2	3
Totals by Tier	14	27	68
Total Mabley Census			109

KILEY	Tier 1	Tier 2	Tier 3
Number of Guardians residing within 30 miles	1	6	50
Number of Guardians residing within 60 miles	6	7	53
Number of Guardians residing within 90 miles	3	2	17
Number of Guardians residing outside of 90 miles	2	5	2
Number of Guardians residing out of country	0	0	0
Number of Guardians residing out of state	1	4	27
Totals by Tier	13	24	149
Total Kiley Census			186

MURRAY	Tier 1	Tier 2	Tier 3
Number of Guardians residing within 30 miles	0	11	24
Number of Guardians residing within 60 miles	0	12	33
Number of Guardians residing within 90 miles	6	11	30
Number of Guardians residing outside of 90 miles	1	10	38
Number of Guardians residing out of country	0	0	0
Number of Guardians residing out of state	1	11	20
Totals by Tier	8	55	144
Total Murray Census			208

Public website location: <http://www.dhs.state.il.us/page.aspx?item=82095>

Report as of 3/1/2017

SODC Tier Report (2/2)

SHAPIRO	Tier 1	Tier 2	Tier 3
Number of Guardians residing within 30 miles	2	11	36
Number of Guardians residing within 60 miles	6	16	78
Number of Guardians residing within 90 miles	19	57	156
Number of Guardians residing outside of 90 miles	5	10	18
Number of Guardians residing out of country	0	0	1
Number of Guardians residing out of state	3	6	53
Totals by Tier	35	100	342
Total Shapiro Census			477

Public website location: <http://www.dhs.state.il.us/page.aspx?item=82095>

Report as of 3/1/2017