

Bureau of Quality Management Reviews

Current and Future Processes

Licensure and Certification

- * Bureau of Accreditation, Licensure, and Certification (BALC)--Licenses all CILAs and Certifies all Developmental Training providers.
- * Illinois Department of Public Health-- State operated developmental centers and intermediate care facilities for individuals with intellectual disabilities (ICF/IID)
- * Illinois Department of Children and Family Services – children’s residential programs

Other Monitoring

- * Office of the Inspector General
- * Healthcare and Family Services
- * Independent Service Coordination agencies (ISC) – waiver services
- * Division of Developmental Disabilities /Bureau of Quality Management

Bureau of Quality Management Current Responsibilities

- * Waiver Performance Measures
- * National Core Indicators (adults only)
- * Contractual requirements not addressed by rule
- * Complaint follow up no addressed by other entities
- * All waiver providers based on representative sample of participants
 - * Adults - 400
 - * Children's Support Waiver – 295
 - * Children's Residential Waiver – 150

Added for July 1, 2016 – June 30, 2017

- * Technical assistance to providers to prepare for changes regarding waiver expectations
 - * Settings
 - * Person centered planning
- * Focus on 5 outcomes identified by DDD

Outcomes

- * People will be health and safe
- * People will have real relationships with family and friends
- * People who want to work will have a paying job
- * People will make decisions about their lives
- * People will have opportunities to contribute to their community

Future Reviews by BQM

- * Focused on personal outcomes
- * Are the services and supports leading to the life the person wishes to have?
- * Accomplished through meeting with people receiving services and those who know them best
- * Minimize focus on paper documentation
- * Maximize focus on what is happening on a day-to-day basis

Preparation

- * Training by Council on Quality and Leadership
 - * www.c-q-l.org or www.thecouncil.org
- * Certification of Personal Outcome Measures Trainers
- * Certification of Personal Outcome Measures Interviewers
- * Later – expand focus on all POM

My Self – Who I am as a result of my unique heredity, life experiences and decisions

- * People are connected to natural support networks
- * People have intimate relationships
- * People are safe
- * People have the best possible health
- * People exercise rights
- * People are treated fairly
- * People are free from abuse and neglect
- * People experience continuity and security
- * People decide when to share personal information

My World – Where I work, life, socialize, belong or connect

- * People choose where and with whom they live
- * People choose where they work
- * People use their environments
- * People live in integrated environments
- * People interact with other members of the community
- * People perform different social roles
- * People choose services

My Dreams – *How I want my life to be*

- * People choose personal goals
- * People realize personal goals
- * People participate in the life of the community
- * People have friends
- * People are respected

For more info...

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