

**Illinois Department of Human Services  
Division of Developmental Disabilities**

**Town Hall Webinar Agenda**

**June 23, 2016, 1 to 3 p.m.**

- Selection of Independent Service Coordination (ISC) Agencies – Greg Fenton/Maureen Haugh-Stover
- Community Infrastructure and Increasing Community Capacity – Greg Fenton/Jennifer Elders
- Community-based Crisis Services – Carolyn Cochran-Kopel
- Life Choices and System Transformation – Greg Fenton/Jayma Bernhard Page
- A new Paradigm for Bureau of Quality Management (BQM) Reviews – Greg Fenton/Jayma Bernhard
- Creating More Person-Centered Environments – Greg Fenton/Lore Baker
- Update on Waiver Renewals and New Home and Community Based Service (HCBS) Program Requirements – Greg Fenton/Dave Adden
- Flexible Day services – Daryl Jackson
- Organizational Development and Succession Planning – Greg Fenton
- Questions and Answers