

Illinois Department of Human Services - Bureau of Maternal Child Health
BETTER BIRTH OUTCOMES - SFY2021 PERFORMANCE DATA
Summary

Due to COVID-19 local agencies are operating under the BMCH Disaster Plan and not all program activities can be fully completed. Successful telephone contacts have been included in the face to face contact reports. Agencies are to provide services to the best of their abilities during this time ensuring the safety and well-being of the families we serve. Performance data is used to assess baseline work/effort of providers but the Department understands the challenges of the time and many activities are currently waived.

Agency	<hr/>		
DHS Review Staff	<hr/>		
Agency Contact	<hr/>		
	<u>Sites Reviewed</u>		<u>Date(s)</u>
1)	<hr/>		
2)	<hr/>		
3)	<hr/>		
	<u>Performance Quarter Reviewed</u>		<u>Corrective Actions</u>
	<hr/>		
Total BBO Clinic Sites administered by this agency	<hr/>	<u>Performance</u>	0
# of clinic sites being reviewed during this evaluation	<hr/>	<u>Chart Audit</u>	0
Percentage of Sites Reviewed	<hr/>	<u>Agency Evaluation</u>	0
		TOTAL	<u>0</u>
	<u>Comments</u>		
Program Model & Service Delivery	<hr/>		
Agency Staffing Patterns & Changes	<hr/>		
Barriers to Program Delivery	<hr/>		
Other Issues	<hr/>		

**Illinois Department of Human Services - Bureau of Maternal Child Health
 BETTER BIRTH OUTCOMES - SFY2021 PERFORMANCE DATA
 Performance Report Outcomes**

Performance Measure	Performance Standard	Quarterly Performance Data	Corrective Action, Recommendation, or Commendation	Department Findings Explained
<u>Pregnant Women</u>				0
Adequate prenatal care per Kotelchuck as measured by timely entry of client data into Cornerstone Data Entry Screens PA07 (initial Prenatal), PA10 (Postpartum), and SV01:802 (Service Entry). <i>(PPM 6.3.2)</i>	90%			
Reproductive Life Plan as measured by timely entry of client data into Cornerstone Data Entry Screens SV01:941 (Service Entry) with a hard copy in the client record. <i>(PPM 6.3.2)</i>	90%			
Prenatal education/preconception & interconception health education completed prenatally as measured by timely entry of data into Cornerstone Data Entry Screens SV01:PEWW (Service Entry). <i>(PPM 6.3.2)</i>	90%			
At least one (1) Prenatal Depression Screening completed ≥ 20 weeks gestation as measured by timely entry of client data into Cornerstone Data Entry Screens SV01:825 (Service Entry). Must include a hard copy in the client record or documentation of PCP acknowledgment of completion. <i>(PPM 6.3.2)</i>	90%			
At least one home visit completed per each trimester of pregnancy while enrolled in BBO as measured by timely entry of client data into Cornerstone Data Entry Screen SV02 (Activity Entry). Chart reviews will be utilized to assess content and quality of home visits. A minimum of one Home Assessment AS01:706 completed during pregnancy unless the client moves to a different house. <i>(PPM 6.3.1)</i>	75%			
At least one (1) Initiation of Breastfeeding Education during pregnancy as measured by timely entry of client data into Cornerstone Data Entry Screen SV01:PEBF (Service Entry) or RF01 (Service Provider Selection). <i>(PPM6.3.2)</i>	90%			
A minimum of one (1) prenatal Face-to-Face contact per month active in BBO as measured by timely entry of client data into Cornerstone Data Entry Screen PA07 (Initial Prenatal) and SV02 (Activity Entry) <i>(PPM 6.3.1)</i>	90%			
<u>Postpartum Women - 42 Day Postpartum Period</u>				0

Illinois Department of Human Services - Bureau of Maternal Child Health
BETTER BIRTH OUTCOMES - SFY2021 PERFORMANCE DATA
Performance Report Outcomes

Performance Measure	Performance Standard	Quarterly Performance Data	Corrective Action, Recommendation, or Commendation	Department Findings Explained
At least one (1) Postpartum Depression Screening completed as measured by timely entry of client data into Cornerstone Data Entry Screen SV01:825 (Service Entry). Must include a hard copy in the client record or documentation of PCP acknowledgment of completion. <i>(PPM 6.3.2)</i>	90%			
Reproductive Life Plan as measured by timely entry of client data into Cornerstone Data Entry Screen SV01:942 (Service Entry) with a hard copy in the client record. <i>(PPM 6.3.2)</i>	90%			
Breastfeeding Education as measured by timely entry of client data into Cornerstone Data Entry Screen SV01:PEBF (Service Entry) or RF01 (Service Provider Selection). <i>(PPM 6.3.2)</i>	90%			
Postpartum education/preconception & interconception health education as measured by timely entry of data into Cornerstone Data Entry Screens SV01:PEWW (Service Entry). <i>(PPM 6.3.2)</i>	90%			

**Illinois Department of Human Services - Bureau of Maternal Child Health
BETTER BIRTH OUTCOMES - SFY2021 PERFORMANCE DATA
Chart Audit Outcomes**

		Month 1	Month 2	Month 3		
Monthly Achieved					Quarter Average	
Number of Charts Reviewed	Active		Termed		Total	-

Chart Audit Performance Indicator	Performance Standard	# Reviewed or Expected	# Completed	Agency Achieved Performance	Corrective Action, Recommendation or Commendation	Department Findings Explained
Pregnant Women						0
Completed AS01:707G Risk assessment with 2 or more risk factors identified on all clients enrolled. <i>(PPM 6.3.2)</i>	100%					
A minimum of one of each assessment completed within 45 days of enrollment as measured in the following: - AS01:700 General Assessment (Q 1 - 42) - AS01:701 Other Service Barriers Assessment - AS01:703 Psychosocial Stress Assessment - AS01:704 Alcohol/Substance Abuse Assessment - AS01:705 Violence Assessment - AS01:707D Prenatal Nutritional Assessment <i>(PPM 6.3.2)</i>	90%					
Develop individualized care plans within forty-five (45) calendar days of successful client contact with updates to the individual care plan using any additional information received from the physician or other service Agencies quarterly. (CM02, CM03). <i>(PPM 6.3.2)</i>	90%					
The case manager shall assure that any necessary referrals are made and advocate as necessary on the client's behalf for services identified in the individual care plan with evidence of documented follow-up to referrals as documented in Cornerstone Data Entry Screens: RF01 (Service Provider Selection). <i>(PPM 6.3.5)</i>	100%					
Delivery of BBO Education Curriculum as outlined in the MCH Policy & Procedures as measured by timely entry of client data into Cornerstone Data Entry Screen: SV01 (Service Entry). <i>(PPM 6.3.3)</i>	100%					
Medical Care Coordination occurring monthly with PCP or other provider of services identified as risk factors for high risk pregnancy as documented in Cornerstone Data Entry Screens SV02 (Activity Entry), CM04 (Case Notes), SV01:802 (Service Entry), RF01 (Service Provider Selection), PA03 (Participant Enrollment). <i>(PPM 6.3.2)</i>	90%					
Postpartum						0
Documented completion of the postpartum follow-up visit as measured by timely entry of client data into Cornerstone Data Entry Screen SV01:820 (Service Entry). <i>(PPM 6.3.2)</i>	90%					

Illinois Department of Human Services - Bureau of Maternal Child Health
 BETTER BIRTH OUTCOMES - SFY2021 PERFORMANCE DATA
 Agency Evaluation

Evaluation Element	Evaluation Mechanism	Met, Not Met, N/A	Corrective Action, Recommendation, or Commendation	Department Findings Explained
<u>Clinical Record & Client Process</u>				<u>0</u>
Consents: Release of information to providers of necessary services, HIPPA, Cornerstone (PPM 1.5.2)	Hard Copy of Consents			
All Case managers deliver education topics specific to clients' risk factors identified. (PPM 6.3.3)	Case manager observation & chart review SV01 Risk Factor Focused			
<u>Quality Assurance</u>				<u>0</u>
The agency has an outreach policy & procedure in place that demonstrates outreach activities that will identify and recruit high-risk, hard-to-engage women during their 1st trimester of pregnancy (PPM 6.3.8)	Agency Policy & Procedure			
The agency has a written quality assurance process with internal policies and procedures specific to quality improvement (PPM 1.8.5)	Agency BBO QA Process			
<u>Agency Requirements & Provider Qualifications</u>				<u>0</u>
All case managers meet the qualifications as listed in the Policy Manual and proof of current licensure is available. (PPM 6.1.1)	Professional Licenses Certification/Educational background Professional Experiences Job/Position Description Implicit Bias Training Direct Observation Employee Confidentiality & Compliance Agreement for Programs			
The agency is required to arrange transportation services for health-related appointments as indicated by client need. (PPM 6.3.7)	Chart review Case manager observation RF01 SV01:813			
<u>Case Manager Observation</u>				<u>0</u>
Case Manager Observation of Direct Service Delivery (PPM 1.6.2)	Include location of observation, education provided and outcome			