

Program 800: Front Door Diversion

Illinois Department of Human Services, Division of Mental Health

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Today's Panel

- ▶ Ali Johnson, Olmstead Compliance Officer
- ▶ Dr. Lorrie Jones, Consultant
- ▶ Elizabeth Festa, Deputy Director of Systems Rebalancing
- ▶ Michael Pelletier, Front Door Diversion Program Manager
- ▶ Barb Roberson, GATA Team Leader

Background

Williams Consent Decree

“No individual with an SMI who is determined to be able to live in a community-based setting shall be admitted to a LTC facility before first being offered community-based services.”

Front Door Diversion

To effectuate the Williams Consent Decree requirement, the Front Door Diversion Program (FDDP) provides services and supports to individuals who would otherwise likely be referred and admitted to a Specialized Mental Health Rehabilitation Facility (a nursing facility level of care).

Who is Eligible for Front Door Diversion Services?

Individuals who:

- ▶ Are Medicaid-eligible (or Dual Medicaid + Medicare Eligible) ¹; and
- ▶ Have received a Level 2 screening by a PASRR agent²; and
- ▶ Have been determined by the PASRR screening to be “Eligible for Nursing Facility - Diverted to Community Option.”²

¹This eligibility criteria is subject to potential expansion. If expanded, grants will be amended to reflect the same.

²These requirements are subject to change based on the Illinois Department of Healthcare and Family Services Request for Proposal for Pre-Admission Screening and Resident Review System, 2021-23-008.
<https://www.bidbuy.illinois.gov/bsa/external/bidDetail.do?bidId=21-478HFS-MEDPR-B-18523&parentUrl=activeBids>

What is Diversion?

An eligible individual accepts an offer from grantee that:

- ▶ Provides safe and stable housing (if needed);
- ▶ Provides full array of treatment services needed;
- ▶ Provides the full array of housing services needed;
- ▶ Provides the full array of supportive services needed;

AND

- ▶ Grantee provides 1 case management encounter with the participant within 24 hours of discharge/diversion start date.

How Are Individuals Introduced to the Front Door Diversion Program?

Eligible Individuals are most frequently referred from:

- ▶ Inpatient psychiatric units
- ▶ Emergency departments
- ▶ Community hospital behavioral health crisis stabilization units
- ▶ IDHS sponsored programs (Crisis Residential, CILA, Supported and Supervised Residential)
- ▶ Community-based settings

Rapid Reintegration

- ▶ Individuals who are admitted to SMHRF for time-limited stay will also be referred to Front Door Diversion Providers

What Does the Diversion Process Look Like?

1. Grantee receives referral (from PAS/MH, IDHS, or other approved source);
2. **Within 24 clock hours**, Grantee reviews the referral materials and meets face-to-face with the individual;
3. Grantee makes an offer of diversion, detailing services and supports it will provide in the community;
 - ▶ If Grantee does not make an offer, it must notify IDHS immediately so a 2nd referral can be made
4. Grantee engages the individual in the community within 24 hours after diversion;
5. Grantee provides continuing care management and treatment as described by the treatment plan.

Grantee Requirements - Community Services

Grantee must provide, directly or through an agreement with 3rd party:

- ▶ Rule 140 Services, including both ACT and CST
- ▶ Peer Recovery Services
- ▶ SOAR and Employment services
- ▶ Assistance with applications for state and federal medical benefits, including re-determinations and appeal

The Grantee's application must include detail explaining how its program design will meet these requirements.

Additional points will be awarded for applicants who will directly provide ACT and CST services.

Grantee Requirements - Serving Individuals with SMI+

Grantee must maintain capacity to serve these populations:

- ▶ Co-occurring substance use disorder
- ▶ Forensically involved persons
- ▶ Court-involved persons
- ▶ Sexual Offenders
- ▶ Persons aging out of DCFS care and custody
- ▶ Persons who are experiencing homelessness
- ▶ Co-occurring physical disabilities
- ▶ Persons without verifiable income

The Grantee's application must include detail explaining how its program design will meet these requirements.

Grantee Requirements - Housing

Grantee must create immediate housing capacity for use by an individual immediately upon acceptance of a diversion offer.

This can be done through:

- ▶ Housing First model¹; and/or
- ▶ Leasing of transitional furnished apartments.

Grantee must assist diverted individuals with completing activities to achieve progress into Permanent Supportive Housing.

The Grantee's application must include detail explaining how its program design will meet these requirements.

¹Additional points will be awarded for Housing First models.

NOFO Submission Reminders

Closing Date for Applications is April 15,
2021 at 5:00pm CST

All questions should be sent to
DHS.DMHGrantApp@illinois.gov

Questions and Answers are posted to the
Q&A Page here: [IDHS: 1529 Q&A - Front
Door Diversion \(800\)](https://www.dhs.state.il.us/page.aspx?item=131636)
[https://www.dhs.state.il.us/page.aspx?ite
m=131636](https://www.dhs.state.il.us/page.aspx?item=131636)

Questions?

Thank you for attending today's presentation.

We look forward to receiving your response to this funding opportunity.

A copy of today's presentation will be posted to the Q&A Section of this NOFO.