

NON - PROFIT AGENCIES PROVIDING REFUGEE SUPPORT SERVICES (RSS)



Refugee Support Services (RSS) program is used primarily for case management and employment services, but it also offers services such as K12 Program Services, Youth Mentor Program, Services to Older Refugees, and Mental Health Services. These services can be provided after their 90 days of Reception and Placement (R&P). Organizations listed below can assist with the different programs.

For more information visit our website: <https://www.dhs.state.il.us/page.aspx?item=137611>

This is a collaboration with the Jewish Federation of Metropolitan Chicago, the Illinois Department of Human Services, and community based organizations.

Organizations:	Address:	Phone Number:	Reception and Placement - 90 Days	Case Management	Employment Assistance	K-12 Program Services	Youth Mentor Program	Services to Older Refugees	Mental Health Services
Catholic Charities of the Archdiocese of Chicago	4823 N Kenmore Ave. Chicago, IL 60640	Phone: 312-655-7856 Fax: 312-879-0208	X	X	X	X			
Catholic Charities of the Archdiocese of Rockford	6116 Mulford Village Dr. Suite #8 Rockford, IL 61107	Phone: 815-399-1709 Fax: 815-962-9036	X						
Ethiopian Community Association of Chicago	5800 N. Lincoln Avenue, Unit A/B Chicago, IL 60659	Phone: 773-508-0303 Fax: 773-728-0571	X	X	X				
Heartland Alliance Health	4750 North Sheridan Road, Chicago, IL 60640	Phone: 773-275-2586 Fax: 773-275-9356							X
Heartland Human Care Services	4419 N. Ravenswood, Chicago, IL 60640	Phone: 773-830-5957 Fax: 773-728-4907	X	X	X	X	X		
JCSF/ HIAS - Chicago	5150 Golf Road, Skokie, IL 60076	Phone: 312-357-4666 Fax 312-553-5542	X						
RefugeeOne	5705 N. Lincoln Ave. Chicago, IL 60659	Phone: 773-989-5647 Fax: 773-989-0484	X	X	X	X	X		
The Refugee Center-ECIRMAC*	201 W. Kenyon Rd. Suite #4D Champaign, IL 61820	Phone: 217-344-8455 Fax: 217-239-0159	X	X	X				
Rock Valley College	3301 North Mulford Road Rockford, IL 61114	Phone: 815.921.7821 Fax: 800.973.7821		X	X		X		
World Relief Corporation - Chicago	3507 W. Lawrence Ave. Suite #208 Chicago, IL 60625	Phone: 773-583-9191 Fax: 773-583-9410	X	X	X	X	X		
World Relief Corporation - Aurora	73 S. LaSalle St. Aurora, IL 60505	Phone: 630-906-9546 Fax: 630-906-9722	X	X	X	X	X	X	X
World Relief Corporation - Dupage	191 S. Gary Avenue, Suite #130 Carol Stream, IL 60188	Phone: 630-462-7566 Fax: 630-462-8103	X	X	X	X	X	X	X
World Relief Corporation - Quad Cities	1852 16th St. Moline, IL 61265	Phone: 309-764-2279 Fax: 309-764-2399	X	X	X		X		

*Services not funded through RSS program but available.

*R&P is done only by remote placements.

Definition of Services

Reception and Placement (R&P) Program: Provides initial resettlement supports including housing, provision of basic needs, financial support, and connection to basic services for the first 30-90 days.

Case Management: Coordination of agency and community services to meet client needs and goals; services available to adults (out of high school) for up to 5 years.

Employment Assistance: Services to assist clients in obtaining and maintaining employment, as well as advancing in career pathways; services available to adults (out of high school) for up to 5 years.

K-12 Program Services: Services to support K-12 students and their parents/guardians to navigate public schooling and to provide academic support; services available to K-12 students and their parents/guardians for up to 5 years.

Youth Mentor Program: One-to-one mentoring program for youth and young adults aged 15-24 who are navigating educational and vocational transitions; services available for up to 5 years.

Services to Older Refugees: Services tailored to the needs of older adults aged 60 and older, focusing on reducing isolation and addressing social determinants of health; services available for up to 5 years.

Mental Health Services: Culturally and linguistically appropriate mental health services for adults; services available for up to 5 years.