Bureau of Community Services
Maureen Haugh-Stover, Bureau Chief

Regions			
Name of Staff	**Title**	**Duty/Assignment**	**Notes**
Fran Collins	Public Service Administrator	Regional Representatives Supervisor in the Central Office	Northwest, North Central, Central and Southern Region
Kevin Byrd	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	Northwest Region **Counties:** Boone, Carroll, Dekalb, JoDaviess, Lee, Ogle, Stephenson, Whiteside and Winnebago
Dorothy Schwartzkopf	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	North Central Region **Counties:** Champaign, Ford, Fulton, Henderson, Henry, Iroquois, Knox, Livingston, Mason, McDonough, McLean, Peoria, Piatt, Stark, Tazewell, Vermillion, Warren and Woodford
Tameka Sipes	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	North Central Region **Counties:** Bureau, LaSalle, Marshall, Mercer, Putnam and Rock Island
David Donner	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	Central Region **Counties:** Adams, Brown, Calhoun, Cass, Christian, Clark, Coles, Cumberland, DeWitt, Douglas, Edgar, Effingham, Greene, Hancock, Jersey, Logan, Macon, Macoupon, Menard, Montgomery, Morgan, Moultrie, Pike, Sangamon, Schuyler, Scott and Shelby
Roberta Driver	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	Southern Region **Counties:** Madison and St. Clair

Jessica Link	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	Southern Region **Counties:** Alexander, Bond, Clay, Clinton, Crawford, Edwards, Fayette, Franklin, Gallatin, Hamilton, Hardin, Jackson, Jasper, Jefferson, Johnson, Lawrence, Marion, Massac, Monroe, Perry, Pope, Pulaski, Randolph, Richland, Saline, Union, Wabash, Washington, Wayne, White and Williamson
ShuMei Lien	Short Term Stabilization Homes and DCFS Transition Coordinator	Short Term Stabilization Homes and DCFS aging out persons coordination activities	SSH, DCFS
Rebecca Mollet	Nursing Services	Nursing services reviews, Exceptional Care SNF/Ped reviews.	
Gloria Bean	Public Service Administrator	Regional Field Representatives Supervisor	North Suburban, City of Chicago (Cook County), South Suburban Regions
Betty Green	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	North Suburban Region **Counties:** Suburban Cook, Lake and McHenry
LaShawnta' Milton	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	North Suburban Region **Counties:** DuPage, Kane and Kendall
Tammie Benjamin-Asare	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	City of Chicago Region **County:** Cook (South of Madison, i.e., South side of Chicago)
Audrey Harris-Palmer	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	City of Chicago Region **County:** Cook (North of Madison, i.e., North side of Chicago)
Bernice Gray	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	South Suburban Region **Counties:** Suburban Cook, Will, Kankakee and Grundy **Note:** Services providers A-L in these counties

Bernice O'Brien	Region Representative	Waiver services requests, individual/family inquiries, provider inquiries, Independent Service Coordination agencies inquiries	South Suburban Region **Counties:** Suburban Cook County, Will, Kankakee and Grundy **Note:** Services providers M-Z in these counties
Ligas			
Name of Staff	**Title**	**Duty/Assignment**	**Notes**
Doug Bone	Ligas Representative	Prioritization of Urgency of Need for Services (PUNS) requests	CAU, CCRPC, CSO, DDSME, LCMHB, Options & Advocacy, PSC, Service, WCSC, SAI, SICCS, WISC.
Doug Kircher	Ligas and Adult Protective Services Representative	Review/processing of Adult Protective Services (APS) and Prioritization of Urgency of Need for Services (PUNS) requests	Ligas, Adult Protective Services, Access Services, CISA, CSO/RIM, DayOne/PACT – Lisle and Geneva, GRSC.
Jennifer Elders	Capacity Building Representative	Home Based (HBS) inquires and Capacity Building	Ligas, Capacity Building. SAI, SICCS, WISC, HBS.
Bureau Administrative Support			
Teresa Sheley	Administrative Assistant	Provides administrative support for the Bureau.	

Bureau of Transitional Services
Lana Waselewski, Administrator

Transitional Services			
Name of Staff	**Title**	**Duty/Assignment**	**Notes**
Derek York	SODC Representative-Ludeman, Kiley	Facilitates community based transition opportunities	Central, Chicago (North), North Suburban, Chicago South.
Gina Hopson-Harris	SODC Representative-Shapiro, Mabley, Fox	Facilitates community based transition opportunities	Central, North Central, Northwest, South Suburban.
Trevelyn Florence-Thomas	SODC Representative-Murray, Choate	Facilitates community based transition opportunities	Central, Southern-South.

Bureau of Community Reimbursements and Program Support
Bob Gillmore, Bureau Chief

Program Support		
Name of Staff	**Title**	**Duty/Assignment**
Elizabeth Solomon	Public Service Administrator	Program Support Unit Supervisor. Contracts, Grants, and Fiscal Management. Staff Training Reimbursements, Court of Claims Processing.
Shola Famuwagun	Management Operations Analyst II	Contracts, Grants, and Fiscal Management. Staff Training Reimbursements, Court of Claims Processing.
Celia R. Weatherford	Management Operations Analyst II	Contracts, Grants, and Fiscal Management. Staff Training Reimbursements, Court of Claims Processing.
Christina Miller	Management Operations Analyst II	Contracts, Grants, and Fiscal Management. Staff Training Reimbursements, Court of Claims Processing.
Data Support		
Lance Sheley	Public Service Administrator	Data Support Unit Supervisor Information Systems and Technology.
Vickie Miller	Management Operations Analyst II	Data Support Unit - Information Systems and Technology.
Community Integrated Living Arrangement (CILA) and Intermediate Care Facilities (ICFDD)		
Name of Staff	**Title**	**Duty/Assignment**
George Bengel	Public Service Administrator	CILA and ICFDD Unit Supervisor
Diane Garbin	Management Operations Analyst II	CILA Rates
Joyce McGrady	Social Service Program Planner IV	CILA Rates
Eric Mitchelle	Management Operations Analyst II	CILA Rates
Maria Prewitt	Management Operations Analyst II	CILA Rates
Erica Rivera	Management Operations Analyst II	ICFDD Rates
Purchase of Services (POS) and Home Based Services (HBS)		
Vacant	Public Service Administrator	
Kim Kavanagh	Management Operations Analyst II	POS/HBS Rates
Bureau Administrative Support		
Christina Suggs	Administrative Assistant	Provides administrative support for the Bureau.

Bureau of Quality Management, Planning and Medicaid Administration
Jayma Bernhard Page, Bureau Chief
Pamela Manning, Assistant Bureau Chief

Quality Review Unit			
Name of Staff	**Title**	**Duty/Assignment**	**Notes**
Jerry Wood	Public Service Administrator Option 6	Quality Review Staff Supervisor	Primary contact for systemic quality issues related to agencies in central or southern part of the state.
Alfred Gakunga	Social Service Program Planner IV	**Lead Reviewer** Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Thomas Taylor	Social Service Program Planner IV	**Lead Reviewer** Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Haiyan Yan	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Cindy Johnson	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Joy Hodgson	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Matt Hoffman	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Vacant	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Janet Rolling	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Antishay Gardner	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Vacant	Public Service Administrator Option 6	Quality Review Staff Supervisor	Personal Outcome Measures trainer Primary contact for systemic quality issues related to agencies in metro Chicago area or northern part of the state.
David Lindberg	Social Service Program Planner IV	**Lead Reviewer** Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Geri Pinzine	Social Service Program Planner IV	**Lead Reviewer** Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Kim Thomas	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Gloria Frampton	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Melissa Willis	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Blake Ivers	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	

Dessa Surratt	Social Service Program Planner III	Conducts quality reviews for agencies that provide services to those who have developmental disabilities.	
Quality Enhancement Unit			
Name of Staff	**Title**	**Duty/Assignment**	**Notes**
Chris Bourn	Public Service Administrator Option 6	Quality Enhancement Staff Supervisor	Primary contact for all training requests and need.
Ron Cooley	Public Service Administrator Option 6	Provides training for DSPs for private agencies and maintains database for those that meet qualifications.	Primary contact for DSP questions. Primary contact for questions related to Health Care Worker Registry.
Gary Tucker	Public Service Administrator Option 6	Provides training for QIDPs and maintains database for those that meet qualifications.	Primary contact for all QIDP questions Personal Outcome Measures trainer.
Jenna Broom	Staff Development Specialist 1		
Medicaid Waiver Unit			
Name of Staff	**Title**	**Duty/Assignment**	
Danielle Kinney	Public Service Administrator	Medicaid Administration Unit Supervisor	
Jenny Spraggs	Management Operations Analyst II	Medicaid Waiver	Critical Incident Reporting and Analysis System (CIRAS).
Mike Blazis	Management Operations Analyst II	Medicaid Waiver	Annual Individual Service Plan (ISP) Audit.
Jay Bohn	Management Operations Analyst II	Medicaid Waiver	Medicaid eligibility issues.
Dena Caruthers	Management Operations Analyst II	Medicaid Waiver	Performance Measures for Quality Management committee.
Sherry Hinds	Management Operations Analyst II	Medicaid Waiver	Capacity Database/17D Aging Out.
Vacant	Management Operations Analyst II	Medicaid Waiver	Employment First Lead/Manages updates to our web page.
Pat Moreno	Management Operations Analyst II	Medicaid Waiver	Provider Enrollment/IMPACT
Janene VanBebber	Management Operations Analyst II	Medicaid Waiver	Provider Enrollment/IMPACT
Terri Smith	Management Operations Analyst II	Medicaid Waiver	Performance Measures for Quality Management committee.
Strategic Planning Unit			
Jim Eddings	Public Service Administrator	Strategic Planning Unit Supervisor	

Brent Thomas	Social Service Program Planner II	Strategic Planning	Statewide Transition Plan, WIG Development, Rule Review.
Bureau Administrative Support			
Monica Jibben	Administrative Assistant	Provides administrative support for the Bureau.	
Brittany Vespa	Office Coordinator	Provides administrative support for the Bureau.	

Bureau of Clinical Services
Anne Fitz, Statewide Nursing Coordinator

Clinical Services		
Name of Staff	**Title**	**Duty/Assignment**
Anne Fitz	Statewide Nursing Coordinator	Clinical Services nursing staff Supervisor. Provides training for RN- Trainers in community agencies. Maintains DHS-Approved RN Trainer Database.
Michele Beavers (Headquarters at Ludeman)	Health Facilities Surveillance Nurse	Conducts Rule 116 Reviews at Community Agencies that serve individuals with developmental disabilities.
Clark Cunningham	Health Facilities Surveillance Nurse	Conducts Rule 116 Reviews at community agencies that serve individuals with developmental disabilities.
Belinda Hunt (Headquarters at Ludeman)	Health Facilities Surveillance Nurse	Conducts Rule 116 Reviews at community agencies that serve individuals with developmental disabilities.
Julie Irlam	Health Facilities Surveillance Nurse	Conducts Rule 116 Reviews at community agencies that serve individuals with developmental disabilities.
Nancy Moore	Health Facilities Surveillance Nurse	Conducts Rule 116 Reviews at community agencies that service individuals with developmental disabilities.
Kim Ray	Health Facilities Surveillance Nurse	Conducts Rule 116 Reviews at community agencies that serve individuals with developmental disabilities. Reviews and approves Corrective Action Plan related to Rule 116 Reviews conducted at community.
Vacant	Health Facilities Surveillance Nurse	Conducts Rule 116 Reviews at community agencies that serve individuals with developmental disabilities.
Deanna Steinhauer	Health Facilities Surveillance Nurse	Conducts Rule 116 Reviews at community agencies that serve individuals with developmental disabilities.
Geunyeong Pyo	Clinical Psychologist	Serves as the statewide coordinator of clinical and psychological policy development for state-operated developmental centers.
Bureau Administrative Support		
Kimberlee Connor	Administrative Assistant	Provides administrative support for the Bureau.

Director's Office
Melissa Wright, Acting Director

Director's Office			
Name of Staff	**Title**	**Duty/Assignment**	
Melissa Wright	Acting Director	Serves as the Director of the Division of Developmental Disabilities.	
Kathy Ward	Assistant Director Chief of Staff	Serves as the Assistant Director in the Director's Absence, Serves as the Chief of Staff for the Division of Developmental Disabilities.	
Kelsey Bryant	Administrative Assistant Human Resources Liaison	Serves as the main contact for the Director, Arranges meetings for the Director, Serves as the Human Resources Liaison between DDD Central Office and Central HR.	
Program Development/Appeals Unit			
Vacant	Public Service Administrator	Program Development/Appeals Unit Supervisor	
Deb Alexander	Social Service Program Planner III	Program Development/Appeals	Appeal cases and Ligas Consent Decree.
Terry Braidwood	Social Service Program Planner III	Program Development/Appeals	Appeal cases and Ligas Consent Decree.
Betty Elliott	Social Service Program Planner III	Program Development/Service Issues	Access Database Reports for Service Issues, Ligas and Appeals.
Dara German	Social Service Program Planner III	Program Development/Appeals	Appeal cases and Ligas Consent Decree.
Bureau Administrative Support			
Jessica Davis	Administrative Assistant	Provides administrative support for the Director's office.	
Life Choices			
Name of Staff	**Title**	**Duty/Assignment**	
Kit O'Brien Cota	Program Manager	Responsible for system changes to enhance Service Coordination for persons with developmental disabilities in Illinois; this includes the implementation of CMS regulations: Person Centered Planning and Conflict of Interest Free Case Management.	
Andrea Medley	Statewide Coordinator	Responsible for system changes to enhance Service Coordination for persons with developmental disabilities in Illinois; this includes the implementation of CMS regulations: Person Centered Planning and Conflict of Interest Free Case Management.	

Springfield Office Address: 600 E. Ash, Bldg. 400, Springfield, IL 62703
Elgin Office Address: 708 S. State St., Rehab. Bldg., Elgin, IL 60123
Ludeman Office Address: 114 N. Orchard Dr., Bldg. #58, Park Forest, IL 60466
Chicago Office Address: 401 S. Clinton St., 6th Floor – South, Chicago, IL 60607