Illinois Mental Health System

Provides mental health services in nearly every county in the state of Illinois. Services are provided to children, adolescents and adults. Services are provided in the following settings:

- Outpatient Services at Community Agency
- Group Homes and other Supports in the Community
- State hospitals

Statewide Coordinator for People who are Deaf and Hard of Hearing

901 Southwind Road
Springfield, IL 62703

217-786-0023 Voice
217-786-0024 Fax
217-303-5807 Video Phone

How to find IDHS/DMH Services:

- Call: 1-866-359-7953
  - Select “Referral to a Mental Health Provider”
- TTY: 1-866-880-4459
- Visit: www.illinoismentalhealthcollaborative.com
  - Select “Consumers and Families”
  - Select “Find a Mental Health Provider”

Mental Health Services for Deaf and Hard of Hearing

The Expectation is Recovery...
Key Services Offered By the Division of Mental Health

- Support in the Community
- Group and Individual Counseling/Therapy
- Employment program called Individual Placement and Support (I.P.S.)
- Crisis Help
- Housing Referrals
- Peer Support

The Expectation is Recovery!

The vision is that all persons with mental illnesses recover and are able to participate fully in life in the community.

Roles of the Division of Mental Health’s Statewide Coordinator for the Deaf and Hard of Hearing:

- Consult and advocate for mental health services for children and adults who are Deaf, Hard of Hearing, DeafBlind or Late-Deafened throughout Illinois
- Advise and consult with Illinois Mental Health System regarding specific concerns or issues
- Educate communities and service providers regarding available mental health resources and services
- Provide training and information to the community as a whole, as well as to community service providers to facilitate their understanding of the challenges faced by those with hearing loss and mental health issues

Mental Health and Hearing Loss

Illinois Department of Human Services, Division of Mental Health (IDHS/DMH) requires their funded community agencies to provide reasonable accommodations to consumers who are Deaf, Hard of Hearing, DeafBlind, and Late-Deafened; this includes communication accessibility.

Reasonable accommodations can include an ASL and/or deaf interpreters; tactile signing; printed materials in large print; FM system or personal amplifier; Communication Access RealTime Translation (CART); etc.

Several community health centers are certified to provide mental health services to people with hearing loss.

Chicago Read Mental Health Center, one of the Department’s state psychiatric hospitals, is fully accessible to serving persons who are Deaf or Hard of Hearing.