

IDHS ICD9 to ICD10 Conversion Codes Webinar on 9-16-15  
Dr. Tracy Aldridge and Department MIS Staff - Unanswered Questions and Answers

Q: Do we need to update ROCS software to see the new screen?

A: Yes, you will need to update ROCS with the new version to see this new screen.

Q: Can you clarify the date that this goes into effect? Is it October 1, 2015 or September 21, 2015?

A: September 21, 2015 is when the ROCS ICD-10 software update will be deployed. Any client information sent after September 21, 2015 that is not in the new version will be rejected. For client registrations on or after October 1, 2015, ICD-10 code is required; ICD-9 is not allowed. Please note that ICD-10 codes are allowed before October 1, 2015, so providers can start entering them after September 21, 2015.

Q: Will we be required to update each client record manually? What is the due date for completion?

A: You will only be required to update (manually) client records that need changes. You are not required to update every client.

Q: How can I obtain a copy of the Developmental Disability Information?

A: Community Reporting System (ROCS) website:  
<http://www.dhs.state.il.us/page.aspx?item=32575>

IDHS Developmental Disabilities website:  
<http://www.dhs.state.il.us/page.aspx?item=29749>

Q: Will the help functionality for each field still be available with the new ROCS upgrade?

A: Yes, the help functionality is still available with the upgrade.

Q: After 10/1/15 will new registrations automatically have the "A"?

A: No, the type indicator 'A' will have to be entered manually.

Q: For providers who use 3rd party software and have clients already registered, will we be required to re-send case registrations for all clients with their new ICD10 diagnosis, after October 1st?

A: Only if the registration dates are on or after October 1, 2015, will ICD-10 codes be required. For 3<sup>rd</sup> party software users, any client information files sent after September 21 have to be in the format that has been posted on the website. We are accepting test files until September 30<sup>th</sup>.

Q: Do existing individuals registered in ROCS need to be updated with a current ICD-10 diagnosis code?

A: At this time, providers do not need to update all registrants with applicable ICD-10 diagnosis codes. If a registration is updated with a date on or after October 1, 2015, you will need to update the ICD-9 code to the ICD-10 code.

Q: How do we enter a dual diagnosis for a DD individual?

A: Since there is no Principal Diagnosis, it is recommended that diagnosis codes are entered in sequential order. For example, in someone with a Dual Diagnosis, you would enter the developmental disability diagnosis code and then the mental health diagnosis code as another separate diagnosis.

Q: Do we still have to have Windows 7 or can it be updated to a Windows 10 version?

A: Currently the ROCS software is only compatible with 32-bit operating systems. This would be Windows XP and Windows 7 specifically setup as such. Computer requirements are specified on the ROCS website at: <http://www.dhs.state.il.us/page.aspx?item=32575>. Once the state's budget is approved another update to the software will be deployed will make ROCS software compatible with newer (64-bit operating system) computers.

Q: For third party users, can we still submit actual registrations in the old format prior to October 1, 2015?

A: For 3<sup>rd</sup> party software users, any client information files sent after September 21 will have to be in the format that has been posted on the website. We are accepting test files until September 30<sup>th</sup>.

Q: Will the new ROCS software version be 64 bit compatible?

A: No, ROCS version 5.0 is only compatible with 32 bit operating systems.

Q: When deleting the ICD-9 code in the first box can that box remain empty?

A: Yes, it can remain empty. But it is recommended that diagnosis codes are entered in sequential order.

Q: Do registration records have to be updated for discharge?

A: If you are closing a client registration, you do not need to update the diagnosis codes. You will only enter the closing information. If you do not report services for a client for 90 days, the client information will be automatically closed.

Q: When we update financial data will we be prompted to update the codes?

A: There are no diagnosis codes in the income information. Income information is a separate record.

Q: When updating PUNS and completing redeterminations will you have to update the client information?

A: Since you will be processing client information when updating PUNS, you will be required to delete the No Diagnosis (V7109) or Deferred Diagnosis (7999) codes and the corresponding type indicators. Only if the registration date is on or after October 1, 2015, will you need to enter ICD-10 codes.

Q: The DD screen shown many less fields to complete; will these be the same screens/info needed to open a new client?

A: The DD screen shown is the same screen for adding or updating client information.

Q: If we are updating existing records with new information, do we need to update ALL diagnoses to ICD-10 diagnoses, or can we have a combo of ICD-10 and ICD-9 diagnosis codes?

A: For registration dates on or after October 1, 2015, ICD-10 is required; ICD-9 is not allowed.

A: For registration dates on or before September 30, 2015, ICD-9 is required; ICD-10 is allowed.

Q: Where will the presentation slides and webinar recording be found?

A: Within a couple of days these will be posted on the DHS website link at: <http://www.dhs.state.il.us/page.aspx?item=76424> for viewing/watching and obtaining CEs.

### **Contact for Assistance Information**

Technical Assistance – JoLee Edwards: (217) 785-9559

Email – [DHS.ROCS@illinois.gov](mailto:DHS.ROCS@illinois.gov)

Website: <http://www.dhs.state.il.us/page.aspx?item=32575>

Thank you for attending the Webinar presentation.