Provider Agency Selection Process 6/5/17

After completion of Discovery & Assessment and the Personal Plan, the following steps should be pursued in provider selection:

1. A copy of the personal plan will then be sent out to prospective providers identified by the person with assistance from the ISC.

2. Prospective Providers will submit a response documenting the level of interest in providing services to the person seeking a provider.

3a. The person will review interested providers to narrow the selection.

3b. If no interested providers, the ISC will assist with revising preferences and choices, seeking out providers willing to expand, and adjusting priorities. (Repeat Step 1)

4. Person makes selection of provider(s) and gives consent to make a detailed referral for services. This step may include visits to provider, review of pertinent information on provider, etc.

5. Referral (including Personal Plan and other pertinent information) sent to preferred providers.

6. Provider Responds to referral.

7a. Provider indicates interest in pursuing service options.

7b. Provider indicates they are unable to provide requested services

8. Meet with Provider:
   1. Discuss transition, support needs, services, choices and preferences.
   2. Schedule Visits, etc.
   3. Discussion of possible implementation strategies

9a. Person and Provider agree on plan and implementation strategy discussed.

9b. Person and Provider do not agree on plan and implementation strategy discussed.

10. Preparation of service funding packet

11. Work to resolve any conflicts. Re-assess choice and priorities. Establish dialogue with providers to resolve potential barriers to obtaining service.

12a. Successful resolution of conflict. Complete any needed revisions to the plan.

12b. Unable to resolve conflict.

9a. Person and Provider agree on plan and implementation strategy discussed.