



JB Pritzker, Governor

James T. Dimas, Secretary

DATE

Dear

As you may be aware, the Department of Human Services' Division of Developmental Disabilities (DDD) recently issued a Notice of Funding Opportunity (NOFO) for the Independent Service Coordination (ISC) system. A NOFO is a competitive bidding process. The ISC NOFO was required by the Grants Accountability and Transparency Act (GATA), a recently enacted law governing all grant programs funded by the State of Illinois. In addition to bidding out the system to comply with the law, DDD took the opportunity to adjust service area boundaries to create efficiencies, allowing the State to redirect resources from administration of agencies into service delivery. The result of this adjustment is that Illinois now has 12 ISC service delivery areas instead of the previous 17 service areas.

This letter is to inform you that as a result of the NOFO, your ISC agency will be changing effective July 1, 2019. Your previous ISC agency, \_\_\_\_\_, will no longer have responsibility for the part of the state in which you live effective that date. Instead, your new ISC agency will be \_\_\_\_\_.

You do not need to do anything because of this upcoming change. DDD will be working with the two agencies to ensure that all data related to your loved one(s) is transferred to the new ISC ahead of July 1<sup>st</sup>, ensuring a smooth transition. You will receive two more communications from DDD prior to July 1<sup>st</sup>. One will come in mid-March and will update you on how transition planning is going for the change. The final communication will be in June and will provide you with contact information for the new agency, should you need to be in touch with it after July 1<sup>st</sup>. Until July 1<sup>st</sup>, however, continue to communicate with your current ISC regarding service needs, etc.

Finally, we have established a dedicated email address for questions you may have about the transition. The email address is [myisc@illinois.gov](mailto:myisc@illinois.gov). Please feel free to send any questions or concerns to that address. We will be working diligently to respond to all inquiries as quickly as possible.

Thank you for your understanding as we work to ensure a smooth transition of the ISC system.

Sincerely,

A handwritten signature in blue ink that reads "Kathleen R. Ward". The signature is written in a cursive style with a large initial 'K' and a distinct 'R'.

Kathleen R. Ward  
Acting Director