

IES New Terms Job Aid



Use the chart below to view New IES Terminology and the definition. Below the term, in brackets are the legacy terms.

IES Term	Definition
ABE	The Self-Service portal for IES is called Application for Benefits Eligibility (ABE).
Applicant	An individual in a household requesting assistance.
Application Number/Application	The application number is used to track an application within the IES system. This always begins with the letter T and is followed by 8 digits. (ex. T11009242). An application becomes a case when data collection begins.
Application/Case Routing	The process of applications and cases being sent to a caseworker (case-based office) or a team (tasked-based office) for processing.
Business Functions	A function is a set of related pages that helps you to complete a business process. For example, the Application Registration function helps complete an application through entering information on several pages.
Case	A case is a group of individuals in a household that are applying or receiving benefits together.
Case Action	The action that is currently being taken on the application/case (Intake, Redetermination, Case Changes, Add a Member, etc.)
Case Mode	The current status of the case or application, for example, Approved, Denied, Pending, etc.
Case Number	A case number is a unique identifier for a case within the IES system.
Certified Group (CG) [Benefit Unit]	<p>One or more individuals who are eligible (Participation Status = Eligible Child or Eligible Adult) for a particular type of assistance (e.g. SNAP) and who share the same Eligibility Determination Group (EDG).</p> <ul style="list-style-type: none"> CG is equivalent to “assistance group” in Federal regulations and similar to “benefit unit” in the State of Illinois.
Dashboard	The Dashboard is the IES landing page that the user accesses once they log onto the IES system. It contains the user's schedule, tasks, and announcements.
Data Synchronization	Refers to the transfer of data between IES and the CDB. This will help ensure that data is kept up-to-date in both systems. This will remain in place during Phase 1A and Phase 1B until the CDB is replaced in Phase 2.
Driver Flow	Defines the pages you need to complete for a case record in IES based on unique characteristics about a household.

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EDBC	EDBC refers to: Eligibility Determination and Benefits Calculation. This is the rules engine that applies policies to the information collected in Data Collection. This is also called Eligibility.
EDG	An EDG (Eligibility Determination Group) is a group of individuals that are tested together to determine eligibility for a specific program. It can be composed of one or more individuals in a single case (e.g., parents, children, grandparents, etc.).
EDM	Electronic Document Management will allow electronic case files (verifications, applications, etc.) to be uploaded to a case and stored electronically instead of in a paper case file.
ECR	The Electronic Case Record is a collection of all the electronic files attached to a case in IES.
Head of Household [Payee]	The Head of Household (or Payee) is the individual within an application or case with primary responsibility for reporting case changes and receiving notices about benefits.
IES	IES is the new computer system for medical, SNAP and cash benefits eligibility determination and case maintenance/service coordination. IES will eventually replace AIS, ACM, PACIS, VIS and the CDB.
Individual Number [RIN]	An individual number is a unique identifier for each person within the IES system. This is similar to the RIN (Recipient Identification Number). All individuals in a household are assigned an individual number at application registration. This includes both requestors and non-requestors of benefits.
Interface	Refers to a data interface between the IES and another system (other than the CDB, such as KIDS and SOLQ).
Left Navigation	The menu on every screen in IES that can be used to navigate through IES functions and pages.
Logical Units of Work (LUW)	A related group of data entry pages that are shown as the tabs just above the page name. Work is saved at the end of a Logical Unit of Work.
MCI	Master Client Index is the data base of clients in IES. Each client is assigned a unique individual number in the Master Client Index (even if they do not receive benefits or are not approved).
Pages	Pages are used to enter or view information in IES. (e.g. the customer's name is entered within a page.)
Profile	A profile is a group of one or more business functions that can be assigned to a user. A user's profile determines what parts of the system they can or cannot access.
Security Role	A role is a job function performed by an employee. (e.g., Local security administrator, case worker, etc.)

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Service Coordination [Case Maintenance]	These are actions that need to be completed on active cases. (e.g., this could be a redetermination of eligibility for a program; a client-reported change such as a change in residence or income.)
Tasks	Tasks are generated by the system in order to notify a user of a required action. (e.g., second party reviews, pending verification for a case, new documents that need to be processed, etc.)
VCL	Verification Checklist is sent to customers when they need to submit the pending verification documents for their case.
Wizard	A Wizard is an online tool that provides step-by-step instructions on how to complete a specific, common task within IES.